## WINGECARRIBEE SHIRE COUNCIL PUBLIC INQUIRY

At Wingecarribee Shire Council Chambers, Civic Centre, Elizabeth Street, Moss Vale, NSW 2577

Before: Mr Ross Glover (Commissioner)

Mr David Parish (Counsel Assisting)
Mr Angus Broad (Officer Assisting)
Ms Bron Hewson (Officer Assisting)

On Wednesday, 30 March 2022 at 10am

(Day 3)

THE COMMISSIONER: All right, we'll resume. Mr Parish, are you ready to proceed?

MR PARISH: Yes. Yes, I'm ready to resume, Commissioner, as soon as we're settled.

THE COMMISSIONER: Just before you do, there's a few matters I wish to deal with first. I've been given some figures of those viewing the live stream and, pleasingly, in excess of 500 views for the last two days, which is far more than anyone could cram into this room and may well be far more viewing of an inquiry of this kind, so perhaps for the Central Coast which was done entirely online.

 Secondly, at transcript 145 yesterday I said that all of the exhibits that had been tendered thus far are on the website. I should have at the time made an exception for Exhibit C which at the moment remains a confidential exhibit and won't be placed on the website unless and until it can be put in an appropriate form.

Finally, Mr Parish, I just wanted to raise a matter with you that arose out of Mr Wilton's evidence yesterday. At transcript 171, and you may remember it, you don't need to turn it up, Mr Wilton gave some evidence about statistics for times for processing development applications falling within certain categories; do you recall?

MR PARISH: Yes, I do recall.

THE COMMISSIONER: Given that he was able to recount them, I assume that means that the statistics exist somewhere within the council's records.

MR PARISH: Yes.

THE COMMISSIONER: I think they should probably be tendered at some stage given some of the evidence we've received to date suggest a different experience from Mr Wilton's evidence yesterday, and I don't say that critically of Mr Wilton, he may well be right, but I just need to at some stage perhaps it may be necessary for me to try to reconcile that and it seemed to me that the data may be useful for me. I just don't know at the moment whether that exists, so could enquiries be made and, if it exists, can it be tendered?

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> > .30/03/2022 (3)

Α.

Happily retired?

Α.

Well, sort of.

you're engaging with Counsel Assisting sometimes it's a

Commissioner, it's something I reflected on

All right, if that can be done.

No, of course, thank you. Mr Parish.

A11

[10.04am]

It's a little

yesterday evening as well and I anticipate we will be

summons for that information and it's something I will

tendering those statistics or some form of statistics.

enquiring as to whether or not it's appropriate to issue a

My next witness is Mrs Jan Wilson.

Thank you, Mrs Wilson. bit difficult, just try and keep your voice up because when

Commissioner, I may foreshadow at this stage MR PARISH: that I will be tendering the correspondence which is attached to Mrs Wilson's submission. What I might do is elicit the usual information out of the witness and then take Mrs Wilson to those documents and tender them in the usual course.

THE COMMISSIONER: Yes, very well.

little bit difficult for me to hear.

address in due course.

right, your next witness?

I'll do my best.

THE COMMISSIONER:

<JAN WILSON, sworn:</pre>

THE COMMISSIONER:

THE COMMISSIONER:

MR PARISH:

<EXAMINATION BY MR PARISH:</pre> [10.04am]

MR PARISH: Q. Mrs Wilson, can we please start with some background about you, your personal background, how long you've been in the shire and your vocation?

Approximately 17 years, I think, or might have been Α. 15, and I live in Belmore Street, Bowral.

- Q. And, you're retired; is that correct?
- Q.

Yes.

Q. Are you associated with any registered groups in the

1 area? 2 Α. I am indeed. 3 Can you please tell me what that group is? 4 Q. I belong to the Corpus Christi Parish, I'm a member of 5 the Parish Council. I belong to the Southern Highlands 6 7 Quilters Group where I'm an occasional tutor. active member of U3A, and I am currently the president of 8 Friends of Bowral. 9 10 MR PARISH: Thank you. 11 12 THE COMMISSIONER: Q. Just before you go on, I've heard 13 U3A a couple of times now. Can you tell me what it is? 14 15 University of the third age. 16 17 Q. Thank you. Sorry, it's very popular here. Α. 18 19 Yes, I understand. 20 What was the second group, I had 21 the Corpus Christi Parish Council? I would like more 22 Southern Highlands Quilters Group. time to spend with that, but never mind. 23 24 25 THE COMMISSIONER: Thank you. 26 27 MR PARISH: Thank you, Commissioner. 28 29 I'm just going to take you, to start, to some of the documents which are referred to both in your submission and 30 31 which you have attached to your submission, it's my intention to tender those in the inquiry. I'll provide you 32 33 with a copy of those documents now. 34 35 Commissioner, I propose to tender them as a bundle of 36 documents rather than separately, if that's convenient? 37 THE COMMISSIONER: 38 Yes. 39 40 MR PARISH: Q. I just need to establish the provenance of these documents, we'll be discussing them later, but can 41 I just ask, is the first document you have in front of you 42

24 August 2020? 44 It was actually sent by my husband. 45 Α.

> Q. Thank you. And that was a document that was attached

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46 47 a letter that was sent by you to Councillor Gair on

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         to your submission?
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         Α.
              Yes.
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              And the next document in, is that a document from the
         office of the mayor to your husband dated 12 August 2020?
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         Α.
              It is.
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 7
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         Q.
              And that was a document that was attached to your
         submission?
 9
         Α.
              Yes.
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         Q.
12
              And it comprises four pages?
              Yes.
         Α.
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         Q.
              The next document, is that a letter to your husband
         from, is it, Councillor Nelson?
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              Yes.
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         Α.
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         Q.
              Which is headed, "Letter to Mr R.C. Wilson - Station
         Street upgrade"?
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              Correct.
         Α.
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         Q.
              Is that made up of four pages?
              Yes.
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         Α.
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26
         Q.
              And, was that attached to your submission?
27
         Α.
28
              Is the next document you have a document from your
29
         Q.
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         husband, again presumably, to Councillor Nelson dated
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         30 July 2020?
              It is, and if you see the first paragraph you will
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         Α.
         note that Roy said:
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              I am writing to each councillor.
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              So that same letter went to every councillor.
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         THE COMMISSIONER:
                              Sorry, Mr Parish, just before you go to
         that next one.
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42
              On that letter of 30 July there's some handwriting on
         Q.
43
         the top?
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         Α.
              Yes.
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              Do you know whose handwriting that is?
         Q.
              I think that was Councillor Peter Nelson.
47
         Α.
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.30/03/2022 (3)

Q.

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At 13:09 in the afternoon?

	7. 163.
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3	Q. Is that document attached to your bundle?
4	A. It is.
5	
6	Q. Is the next letter you have, and the last letter you
	·
7	have, a letter from your husband to Councillor Nelson dated
8	25 June 2020; do you have that?
9	A. I do.
10	
11	Q. Do you have handwriting to the right of that which
12	says, "Email - 25 June 2020"?
13	A. Yes.
	A. 165.
14	
15	Q. Is that your handwriting?
16	A. No, my husband's.
17	
18	Q. And underneath does that say Roy Shaw for
19	A. It's "RCW".
20	71. It o non .
	O Thank you and is that decument attached to your
21	Q. Thank you, and is that document attached to your
22	submissions?
23	A. Yes, it is.
24	
25	Q. Thank you.
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27	MR PARISH: Commissioner, I tender that bundle of
28	documents, being correspondence between Mr or Mrs Wilson
29	and certain members of council.
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31	THE COMMISSIONER: Exhibit H will be a bundle of
32	correspondence between Mr or Mrs Wilson and certain
33	councillors. There's no trouble with that being placed on
34	the website, is there?
35	
36	MR PARISH: No.
30 37	THE LANGEOUT. NO.
	THE COMMICCIONED. Thomas was Forbible to the state of
38	THE COMMISSIONER: Thank you, Exhibit H, and that can be
39	placed on the website subject to the Wilsons' personal
40	contact details being masked in the usual way, that can go
41	up.
42	
43	THE WITNESS: Thank you.
44	The Harmania your
	ZEVUIDIT #U DUNDIE DE CODDECDONDENCE DETLIEEN
45	<exhibit #h="" -="" between<="" bundle="" correspondence="" of="" td=""></exhibit>
46	MR OR MRS WILSON AND CERTAIN COUNCILLORS.
47	

A. Yes.

- Q. Can I start by asking you, Mrs Wilson, about your database of 500 or so residents in the area. How did that database come about?
- A. By accident, basically. It's actually 535, to be precise.

- Q. Yes.
- A. And it came about because, when we first arrived in the Southern Highlands, very soon after our arrival I was contacted by an elderly neighbour about a development the people were concerned about, and as a consequence of that, briefly I arranged a public meeting that was well attended and at that meeting I had two friends at each entrance to the hall taking names and addresses and that was the basis of that database. Subsequently people have contacted me, I have never contacted a single person to ask, did they want to be on that database; they have all come to me voluntarily and asked to be kept informed.

I'd like to make the point, I don't specifically advise them of council stuff, it's other matters as well.

Q. Can I take it from the way that this database came about, that it initially comprised citizens who had problems or concerns about development in the region?

A. Probably initially it was. Part of the problem is, as you'd be well aware, the demographics of this area, it's an elderly demographic, changing certainly, but a lot of us, me included, have very little knowledge of modern technology; I struggle and I'm relatively bright, but a lot of people, (a) don't have it or don't know how to use it; they don't read the local papers, they don't listen to local radio, but they do look at emails, and that's, I guess, why I started this white elephant - I feel like a bit like The Mikado, I have a little list.

Q. Yes, and in your position as a member and now chair of the Friends of Bowral group, that is a separate role to your role as the administrator and contact person? A. Absolutely.

 Q. Is it a database that you on occasion access at your discretion to communicate about Friends of Bowral matters?

A. If I think it's relevant to the wider public, yes.

Q.

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Α. Yes.

But they are separate in your own mind --

- -- in the sense that they are for different purposes generally speaking. Thank you.
- You've addressed a number of matters in your submission and if I could just start with the townhouse development at Carrington Street on page 2 of your submission. Can you tell the Commissioner about your experience with that development and how that came about? Yes, it was a development for, I think it was initially 10 townhouses, I can't remember exactly. It was within the guidelines I expect, in that, the boundaries were there but they were right on the boundary, they were overlooking neighbouring properties. There was a lot of concern in our community about their closeness and the lack of privacy, and many submissions were sent to council about We got no response whatsoever, and in fact initially I happened to be walking my dogs when the councillors were on a site visit, as I think Mr Wilton mentioned yesterday, they did these site visits. I stopped because I knew everybody there and said, "Hello" and I was abused, I guess is the right word, by the then general manager and told I had no right to speak to people. This was on a public So, that was the first thing that upset me, I guess, and then consequently of course we got no reply to our We took photographs as the building progressed requests. when the concrete was laid, when the structure, the form work went up, and we kept advising council of what was happening, asking them to come and look at it. It was a private certifier.

Eventually Mr Wilton did come to observe the property with his assistant, who was, I felt, most inappropriately dressed for a site visit, in that, she was wearing very attractive, very high heeled court shoes and I made the comment, "They're not really suitable for a site inspection". She replied, "I have no intention of going onto the site". Not really what I needed to hear.

The certifier was supposed to meet with us on that occasion: he didn't. The builder turns up and said he was just carrying out his client's instructions, which was perfectly valid, and altogether it was a most unsatisfactory experience. The building was finally

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Were you a neighbour or someone who would be affected by the development in Carrington Street?

My neighbour opposite, in fact two neighbours

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- opposite, are very badly affected, they have incurred enormous expense trying to alleviate the problems caused by the stormwater and the drainage from that site. the opposite side of the street to them so we are not
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- Would it be fair to say that, rather than an organised group like Friends of Bowral, this was more of an ad hoc group of people?
- 20 21
- It was nothing to do with Friends of Bowral, it was the community of Belmore Street.
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Do you know or recall if any objections were made to the DA at that DA stage of this townhouse development? I can't honestly say I recall. I imagine there would have been, but I am not really 100 per cent certain.

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Do you recall or know whether there was any presence of you or other affected people at the meeting that addressed this development application at the council chambers?

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Yes, I was present. Α.

personally affected.

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Can you give me your impression of, if you have one, of how the DA was addressed in the meeting? Not specifically. Um, I know that ultimately we felt

37 38 39 there was a slight victory in that the number of units was reduced by one, but other than that I can't - we weren't happy.

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You said at the start of your answer on this topic Q. that the development was probably within the guidelines and nevertheless there were problems you saw with it. come to your experience on other matters soon, but in your opinion or view do you think that perhaps therefore that the guidelines were as much a problem as communication? Ιf that's something you don't feel that you can comment on --

- A. It's not something that I'm an expert in by any means, but yes, I suspect they are a problem.
  - In your view as a member of Friends of Bowral and someone with an interest in development, does it appear to you that the guidelines permit development that at least you feel is not appropriate in the shire council area? again, if that's something you don't feel you can answer --Yes, I'm not guite sure how I can answer that. is a very interesting area, it's obviously a place that a lot of people choose to retire to for various reasons, one of which I think is its character. There are a lot of heritage places in Bowral, and I must say at this point, I'm not against development, but I am certainly against inappropriate development and I think it should be in keeping with the character of the area. Hopefully the Bowral master plan when it's finally exhibited will address some of these issues.
    - Q. Yes, and that's what I was trying to ask you about, to the extent that you can give a view on it if you feel comfortable doing so, is whether there are overarching plans that create concerns within groups like you as much as it is individual developments?
    - A. I believe there are.
  - Q. Thank you.

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- THE COMMISSIONER: Are you moving to a different topic?
- 31 MR PARISH: Yes.
- THE COMMISSIONER: Before you do.
  - Q. You've referred to the site visit with Mr Wilton? A. I did.
    - Q. How did that come about?
    - A. Well, I was walking my dogs where I always walk them, which is out of my front door, turn right, turn left into Carrington Street and that's my usual path, and as I've passed that site the councillors were there with the general manager, Mr Wilton I don't think Mr Pepping was there, I'm not sure yes, I think he was. And I obviously stopped, I knew them all, I obviously stopped and said "good morning" and ...

- Yes, it's my fault, I wasn't clear enough. There was 1 2 another site visit with Mr Wilton where there was supposed 3 to be --4 That was later when the building was halfway up, and Nick said to me, "Too late to do anything about it now", my 5 response was, "It could be bulldozed", he wasn't --6 7 8 Yes, that was the one I wanted to ask you about; how did that visit come to be? 9 I was advised because I have been --10 11 12 Q. Who by? I think, by Nick Wilton, but I can't be certain of Α. 13 that, Commissioner. 14 15 Q. What was the purpose of the visit? 16 To address - well, so that he could see the issues 17 Α. that we had raised. 18 19 Q. 20 I see. 21 Α. It was far too late in the day for that to have 22 happened but --23 I see, so in the intervening period had you had 24 Q. 25 contact with Mr Wilton or someone in his area? In the planning area, fairly constant contact - well, 26 27 I don't think they were happy when they saw my name on the 28 end of letters. 29 30 Be that as it may, but you were raising concerns --Q. 31 Α. Fairly active. 32 Yes, and were they responding to you? 33 Q. 34 Α. No. 35 36 Q. Did you get any acknowledgment at all? Not until this visit was arranged. 37 Α. 38
- 39 Q. I see, so would you send emails or --
- I think that visit came about because I actually came 40 Α. down to the Council Chambers and stood at the front desk. 41 42
- 43 Q. You mentioned an intended meeting with a certifier; was that due to happen on that day? 44 45 Α. Yes.
- 46 47 Q. Who told you that?

Mr Wilton. 1 Α.

2 3

- Q. And I take it that didn't happen?
- Well, the certifier didn't arrive. Α.

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> Were you ever told why? Q.

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Α. No.

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THE COMMISSIONER: Thank you. Thank you, Mr Parish.

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- I'll turn now to your submission on the MR PARISH: Q. behaviour of the councillors. You've said that that was the most serious of your issues with the currently suspended councillors; is that correct?
- I think that's correct and particularly in terms of the terms of reference for this inquiry.

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- Thank you for reading them. The 2016 elections, as you point out, returned six of the former councillors, and you say that it was apparent from almost the first meeting that "the behaviour of our elected representatives was less than civil". Can you tell me about your experience and knowledge of that. Were you at the first meeting or thereabouts?
- I was at the first meeting and the majority of meetings thereafter. Why I put myself through that, I'm not sure. Their behaviour was worse than primary school children would have been. In fact I used to often say to myself, "If they were my children they'd be asked to leave the room." There were aggressive tactics used, there was bullying in my opinion, and certainly not - most unparliamentary for want of a better term.

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- Can I ask you for some specific examples that led you to the opinion that there was bullying less than parliamentary behaviour and behaviour not befitting school children?
- Α. Most certainly. I'll find my little piece of paper, sorry. I had arranged independently a meeting for the people who had nominated Stan for the reasons stated in the Subsequent to that meeting the last state elections. mayor, Duncan Gair, was interviewed on - I think it was WIN TV - about various things including the fact that he felt that the candidates, and quote, were "As useless as an ashtray on a motorbike". And I felt, to have made that sort of statement publicly, on television - I have no idea what the coverage of that television station is, but I

guess it's fairly wide, and it should never have been made. 1 2 3 Subsequently, Councillor Scandrett put in a notice of motion. I think it was, asking that that comment be - not 4 rescinded, I suppose, but apologised for. That motion 5 6 failed for want of a seconder, which was pretty common: 7 anything councillor Scandrett put up generally either failed because there was a lack of a seconder, or the vote 8 was 8:1 against Councillor Scandrett. It was not, in my 9 view. democratic. 10 11 12 MR PARISH: Could I just pause there? 13 THE COMMISSIONER: Q. 14 Sorry, what's undemocratic about 15 that? It was fairly obvious that - I was going to say 16 Α. "cabal", but that's probably too strong a word. 17 gallery would be watching the council meeting and you'd 18 19 know as soon as Councillor Scandrett stood up what the 20 result was going to be, you didn't have to wait for any 21 debate to happen. 22 23 THE COMMISSIONER: I see, thank you. 24 25 MR PARISH: Q. There's various definitions of what democracy is and there's various terms which are conflated 26 27 within democracy. 28 Of course. Α. 29 For instance, rule of law is something which is 30 31 important but not necessarily a matter of democracy. 32 Α. I understand. 33 34 When you say democracy in the strict sense of majority Q. 35 rule, for instance, 8:1 of elected councillors sounds 36 perhaps like that's democracy. It does, if it hadn't been so consistent. 37 Α. 38 39 Q. Okay. 40 Α. Does that make sense? Probably not. 41 THE COMMISSIONER: Tell me if I'm understanding you 42 Q. 43 correctly. I think what you're really pointing to is that, rightly or wrongly, perception or accurate, it was at least 44 45 perceived that there was a united block that would fall

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irrespective of how the debate went?

along 8:1 along certain issues and that would happen

1	A. Exactly right.
2	
3	Q. It was entrenched perhaps, I think is what you're
4	suggesting; have I got that right?
5	A. Much better put than the way I put it, yes.
6	
7	THE COMMISSIONER: No, no. You're too kind, thank you.
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9	MR PARISH: Q. One thing I was going to suggest to you
10	was, therefore, were you left with the impression that,
11	rather than having matters properly ventilated and
12	considered, they were dealt with in a partisan and
13	predetermined way?
14	A. That was my impression definitely.
15	
16	Q. That's an example
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18	THE COMMISSIONER: I'm sorry to cut you off, Mr Parish.
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20	Q. But in your communications with people within the
21	Friends of Bowral group, if I can confine it to that, was
22	that a view that was shared, widely shared?
23	A. I think so.
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25	Q. When you say you think so, was it ever discussed
26	amongst yourselves?
27	A. Not in so many words.
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29	THE COMMISSIONER: Thank you.
30	MD DADTOUL O TILL MILLIA TILL I
31	MR PARISH: Q. Thank you, Mrs Wilson. That is a matter
32	which deals with issues both inside and outside the
33	chamber. Can you give me some examples, if you can
34	remember any, of what you understood to be improper
35	behaviour at that very early stage? As you note, it was an
36	impression left with you almost immediately?
37	A. Right, well, I'm sure you've heard plenty of people
38	talk about Station Street and I'm sure there's more to
39	come.
40	Family in this town of the way it away before there.
41	Early in this term of - or was it even before - there
42	was a meeting and one of the agenda items on the council
43	meeting was the Station Street upgrade project. At that
44	stage Alan Olsen, who had had asked to speak at that
45	meeting, public forum, so I notified people that this was
46	going to be discussed at the council meeting having read
47	the agenda on the Friday, and asked if they would turn up

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THE COMMISSIONER: That was the question I was going to ask you.

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THE WITNESS: He picked up the gavel and held it up so we can all see and he said, "I have the gavel and I know how to use it".

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THE COMMISSIONER: Q. Was that at the outset of the meeting?

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Right at the outset of the meeting, no provocation It was quite appalling, I thought. whatever.

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MR PARISH: Q. What did you understand that he meant by that?

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Well, he knew that there were a group of people in the gallery that don't usually attend council meetings, he knew we were there about Station Street, he knew the community's feelings about Station Street, and I suppose he thought we were going to - I'm not quite sure, attack him, create a problem within the chamber?

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42 43 Q. Were you left with the impression at that time that he was referring to the fact he might use it to smack it on the desk more than he usually would, or did you take it to be a threaten - an act of violence or (indistinct)? Well, in my opinion it was a threat. Α. It was a threat.

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Yes, I'm only asking for your opinion obviously or Q. your impression. How many people were in the chamber at

1 2	the time roughly? A. Oh, 50 perhaps.
3	A. OII, 30 perilaps.
4	THE COMMISSIONER: Q. Sorry, just on that. I didn't
5	quite understand your answer to Mr Parish's question. You
6	didn't think that Councillor Markwart was going to start
7	hitting people with the gavel, did you?
8 9	A. Well, I hoped not, but it was threatening.
9 10	THE COMMISSIONER: I understand, thank you.
11	THE COMMISSIONER. I understand, thank you.
12	MR PARISH: Q. I think we might have heard some evidence
13	yesterday about someone who talked at that meeting. Do you
14	recall who that was against the Station Street bypass?
15	A. I think it was Alan Olsen.
16	
17	Q. Do you recall how Mr Olsen's submissions were received
18	by councillors when he spoke?
19	A. I'm afraid, I really don't.
20	
21	Q. That's okay. You've given two specific examples there
22	and those are matters that we've addressed and will be
23	addressing in other evidence. Can you give any other
24	examples that you can recall of times where, not
25	necessarily with specific matters like Station Street, you
26	attended a meeting and it struck you that the behaviour was
27	bullying or
28	A. Not specifically.
29 30	Q. It was your overall impression, is that the evidence,
31	from the considerable times that you did attend, the
32	overall impression you were left with was, that was the
33	behaviour of the 2016-2020
34	A. Definitely.
35	, and the second se
36	THE COMMISSIONER: Q. When you say bullying, are you
37	talking about councillors amongst themselves?
38	A. Yes.
39	
40	Q. Councillors to members of the public, councillors to
41	staff?
42	A. Councillors amongst themselves. There was no real
43	debate - well, I guess it was a debate of a sort, but it
44 45	was vitriolic in a lot of ways.
45 46	Q. What about your observations of councillors'
40 47	interaction with members of staff at meetings, did anything
• •	t. Estimation and anything

of that kind come to your attention? 1 2 Nothing really that I could say. 3 What about the way councillors would refer to the 4 5 public in council meetings; did anything of that cause you 6 concern? 7 Yes, Councillor Gair particularly, I think, would refer to the public as being obstacles to whatever was -8 mostly Station Street, I must say, and their lack of 9 communication, their lack of leadership in a lot of cases 10 was very poor. 11 12 I know that the meeting that was held by the council 13 in 2017 in St Jude's Hall that I was not present at was not 14 15 a good meeting; that was the only public consultation, I think, and again, it showed their complete disregard or 16 lack of respect, I guess, for the community because it 17 18 was --19 20 Q. That was a meeting about Station Street? 21 Α. It was. 22 23 Q. There was also a shop front, I think, set up? 24 Α. There was. 25 Did you view that? 26 Q. 27 Α. I was overseas. 28 29 Q. I see, all right. That's all right. Sorry. Α. 30 31 32 No. no. there's no need to apologise. Going back to Q. 33 the councillors amongst themselves and in answer to my 34 question I think you described it as vitriolic; would that 35 be behaviour displayed by each of the councillors from time 36 to time, or some of them, or? Generally speaking some were worse than others, 37 38 some --39 Who would you put in that category? 40 Q. Do I really need to name names? I suppose I do. 41 Councillor Gair and Councillor Scandrett were obviously at 42 43 odds with each other.

- Q. Yes. I don't think that's controversial.
- Councillor Andrews remained fairly 46 Α. Probably not. 47 quiet. Councillor Whipper seemed to side with

Q. So, I take it, that's the interactions between Councillors Gair and Scandrett that's most forefront in your mind when you make those comments?

A. Really, yes, yes.

THE COMMISSIONER: Thank you. Yes, Mr Parish.

MR PARISH: Q. Can I ask you about a public gathering that was held at Links Road to discuss the proposed Station Street bypass. Who organised that gathering?

A. I did.

Q. Who did you invite to that public gathering?
A. My infamous list.

Q. And what was the intention of that gathering at that spot?

A. The intention of gathering at that spot was because the original Station Street proposal had various sections and one of them was this, I think it was Stage 2 was to be done, and the community interestingly had no real problems with Stage 2 being done which would have, I think, been an effective way to lessen the traffic at the big roundabout at Funston Street. And that Stage 2 was to start at the Oxley Motel, which I guess most of you would be aware of, and there was an area there where we could happy have a few people stand around and just discuss things and see where it was going to go, we could always walk through the track that was proposed.

So again, using my list, I asked people to turn up at a particular time. Councillors were not invited, I didn't think there was any need to invite them, it was just a matter, again, of letting the community - and this is one of the big problems, the lack of the way the community aren't aware of what's happening, which is where I guess I come into it. So, much to my amazement, the councillors all turned up along with the general manager and senior staff.

 Now, having organised the meeting I was prepared to run it, however at that point - John Barrett was the president who had just recently formed Friends of Bowral,

And, he was, I don't know how to describe his attitude, but it was certainly not helpful and he had no intention of backing down from his position that this was going to go ahead no matter what the public wanted. But then he did finish up by saying, "You can come and discuss this with me, my door is always open". Subsequently we made many attempts to come and consult with him and not once was he available to speak with us. I was not a happy person.

- Q. Do you have any recollection of what the general mood of the group that you had gathered was when Mayor Gair decided to talk and the way he talked?
- A. They were very unhappy and comments were made from the crowd, I don't know what they were exactly, but there were certainly mutterings.

- Q. Did you personally feel it was appropriate that the mayor should address the gathering?
- A. No, I didn't, and had I been running it he wouldn't have, but I wasn't, so ...

 Q. Do you think that anything constructive came out of the discussions or speech from Mayor Gair at that meeting?

A. I think the only thing that came out of that was the fact that he antagonised even more so the community generally.

Q. And, to the extent that perhaps you'd give the same answer, what impression were you left with about the utility of the councillors turning up and perhaps why they turned up?

Q. I'll put it another way, in a closed fashion. Was the presence of the councillors, senior staff and the general manager not constructive but more antagonistic than it needed to be?

A. I think that it's fair to say that. I think they turned up to say, look, we're here, we've made the decision, you're going to have to live with it.

That's hard to answer, I'm not quite sure.

 Α.

Well, community consultations would have been good. There were many changes made to the project as it went along, quite major changes that we were totally unaware of. The first thing was that it was originally a 2 kilometre stretch of road that I think was \$7.5m. It then was more than halved to 900 metres of road and, as you heard yesterday in evidence, I think the final cost was \$36m, which was extraordinary. Now, none of this was made public or it was very difficult to find out what was happening, and I must say I was very grateful for somebody - I think it was you, Commissioner, talking about section 11 of the I wish we'd known about that before. Local Government Act.

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Q. There was some consultation and it was exhibited. Ιn your experience and in your impression would it have been more helpful if there had been significant discussions and communications each time there was a revision to the plan? It certainly would have been, and I think it would have been wise for the council staff and councillors to have taken notice of some of the very detailed submissions that members of the public, I'm sure, made over that period of time.

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One of the things about this project was, they didn't own the land that was required to do it in the first instance, and all these plans were being done and a lot of money spent on preliminary stuff prior to them owning the land that was needed. That didn't make any sense to me. So, yeah, I think there was a great lack of public consultation or lack of information being given to the public

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THE COMMISSIONER: As part of that do I understand Q. the concern to include that it wasn't being made known or at least not in a way that a wide section of the public --It was easy to find out. Α.

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- -- could find as to why certain things were being done or decisions were being made?
- Well, one of the decisions that was made that nobody could understand was, don't worry about parking, we're giving you more parking at Mittagong Railway Station.

1 2	helpful's that?
3 4 5 6 7 8	Q. Yes, and when you say that no-one was able to understand; there may be a difference between there being an adequate level of consultation and information being given and ultimately people just having a different view. Do you agree with that?  A. Of course, I agree with that totally.
9 10 11 12 13 14 15	Q. But what I understand you to be saying is, when these provisions were made, the information at least that was readily available was, this is what it now looks like, without an explanation for the rationale; is that what you're saying?  A. Precisely.
17	THE COMMISSIONER: Thank you.
18 19 20 21	MR PARISH: I'm going to take Mrs Wilson to some of the correspondence now, Commissioner, unless you have further questions on the topic of behaviour.
22 23	THE COMMISSIONER: That's Exhibit G?
<ul><li>24</li><li>25</li><li>26</li></ul>	MR PARISH: This is Exhibit G. Mrs Wilson could probably have a copy of Exhibit G.
27 28 29	THE COMMISSIONER: She can be shown Exhibit G, or she's got her submission? I'm sorry.
30 31 32	MR PARISH: Sorry, is it G or H? Pardon me, this is H.
33 34 35	THE COMMISSIONER: Thank you, I'm just being reminded to turn myself on and off so people can hear me. I apologise
36 37	THE WITNESS: Should I be doing that too?
38 39 40 41	THE COMMISSIONER: No, you're always live, it's just me who has the problem remembering, so I do apologise, I'll try and get better at it.
42 43 44 45	MR PARISH: Q. Can I just start by trying to establish the chain of events here? The first letter is dated 24 August 2020; do you see that?  A. Yes.
46	

THE COMMISSIONER:

Has Mrs Wilson got a copy of the

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exhibit as tendered, it may be --
1
2
              I have.
3
         THE COMMISSIONER:
                             Yes, I'll get Mr Broad to bring you a
4
         copy as it's been tendered because the order of the
5
6
         documents will match what Mr Parish has, but if you have
7
         your own notes please refer to them as you need.
8
9
         MR PARISH:
                      Q.
                            So, we've got the first letter in the
         bundle which is 24 August 2020.
10
              Mmm-hmm.
11
12
         Q.
              Now, that's a reply to a letter from Mayor Gair;
13
         that's correct?
14
15
              A reply to Councillor Gair, yes.
16
17
              Yes, from a letter which Councillor Gair had sent your
         husband on 12 August 2020?
18
              Yes.
19
         Α.
20
         Q.
              And that's the next letter along; is that correct?
21
22
         Α.
              That's right. Yes.
23
              Presumably, that was prompted by a letter from your
24
         Q.
25
         husband to Councillor Gair; is that correct?
              To all the councillors.
26
         Α.
27
28
              To all the councillors. I'll just see if I can turn
         Q.
29
         up that letter; is that the letter that - I'll get them in
         the right order - is that the letter of 30 July 2020?
30
31
         Α.
              It is.
32
              So, that chain of events is, your husband wrote to all
33
         councillors on 30 July 2020, Councillor Gair replied on
34
35
         12 August 2020, and then your husband replied to him on
36
         24 August 2020?
              Correct.
37
         Α.
38
39
              When your husband replied on 24 August 2020 he
         included copies of correspondence to and from Councillor
40
         Nelson; is that correct?
41
              Yes.
42
         Α.
43
              That correspondence is the document that follows the
44
45
         Councillor Gair letter?
         Α.
              Yes.
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And is then interrupted by the letter to all 1 councillors, and then there is another one after that; is 2 3 that correct? From Councillor Nelson, yes. 4 5 6 And there's, it appears, two emails; is that correct? 7 Α. Yes. 8 That were part of the correspondence with Councillor 9 Nelson, and then finally a letter dated 25 June 2020 to 10 Councillor Nelson, which is the last document in that 11 little bundle? 12 Yes. Α. 13 14 That 25 June 2020 letter which is the last one in the 15 bundle, was that the first letter that your husband had 16 written to Councillor Nelson? 17 Yes, it was. 18 Α. 19 20 Had you or your husband ever attempted to contact Councillor Nelson before that date? 21 Α. No. 22 23 Was the first reply you had had from Councillor Nelson 24 Q. 25 the email on the preceding page? Α. Let me see. 26 27 28 Q. Which I note seems to be dated the same date as the letter? 29 30 Α. Yes. 31 32 Q. Do you recall how your husband - pardon me. It said it was emailed to Mr Nelson, I take it --33 34 Α. It was. 35 36 Q. -- which is the handwritten annotation. Α. 37 Yes. 38 39 So, am I getting this right: within possibly hours of your husband writing to Councillor Nelson on 25 June you 40 received an answer from Councillor Nelson? 41 Correct. 42 Α. 43 Can you just tell me for the benefit of the 44

Α.

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transcript what that answer was?

It says:

1 2 3 4 5		No worse than what you are doing. Sent from my iPhone on 26 June 2020 at 1.09pm Peter Nelson wrote: and I am the one with the vote [in capitals] so you don't count.
6 7 8 9 10	take	It says just below there "quoted text hidden". Do I it that what has been removed from there is the email your husband covered in that email? I presume, I didn't remove that.
10 11 12 13 14	that'	COMMISSIONER: When you say "removed", Mr Parish, s just a common feature of some reply functions in the ls, there's nothing untoward about that process.
15 16	MR PA	ARISH: Yes, I'm not suggesting there is.
16 17 18 19 20	there	Just to clarify, the order in which that happened, e's two references to 1.09pm and then there are two ages: there's one that says:
21 22 23		And I am the one with the vote so you don't count.
24		Then there's one which says:
25 26 27		No worse than what you are doing.
28	Α.	I think it says. Yes, it does.
31 32 33 34	withi	Were those just two replies from Councillor Nelson in about a minute of it's (indistinct) Well, that's just how it came in.
35 36 37	Q . A .	That's how it came in. M'mm.
38 39 40 41	that	Thank you. Do I take it then, going back a few pages, you then received a letter from Councillor Nelson, is the next document back?  Mmm-hmm.
42 43 44		Was that attached to the email or did that come rately?
45 46	Α.	No, that came into our letterbox.
47	Q.	By that you mean it appeared to have been

1 2	A. Hand-delivered.
3 4 5	Q. Hand-delivered by someone. Was it in an envelope or just popped in like that, do you recall?  A. I honestly can't recall.
6 7 8 9	Q. Do you remember reading the letter at the time, this one that is response to the 25 June A. The one from Peter Nelson?
10 11 12 13	Q. Yes. A. Yes, I do.
14 15 16	Q. Can you give me any impressions you had of that letter when you read it? A. The first thing he said, "Dear Mr Wilson" - fine:
17 18 19 20	Thank you for your letter dated 25 June which was apparently sent to other people in your network.
21 22 23 24 25	And that incensed me no end, because it was not sent to other people in his network. He doesn't have a network, he's a very upright, honest, elderly gentleman of 90 years who was mystified by the whole situation.
26 27 28 29 30	Q. What did you understand Councillor Nelson was insinuating there, if anything? A. I think, how can you get into Mr Nelson's mind? I'm not sure.
31 32 33 34 35 36 37 38	Q. Any other impressions of this letter? A. Well, I thought it was unnecessary, I thought it was poorly written, but not that that's an issue I suppose, and I just didn't understand his attitude and why he should be attacking my husband who had done absolutely nothing. He had written a perfectly civilised letter to all the councillors.
39 40 41 42 43	Q. Did you feel like the letter displayed strong and effective representation, leadership, planning or decision-making? A. Anything but.
44 45 46	Q. In respect of civic leadership, do you think this letter showed civic leadership?

Α.

It did not.

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- And you use the word in a slightly different context before, "unparliamentary". Were you left with the impression that this letter was unparliamentary? Most definitely.
- And do you think or were you left with the impression that this letter assisted in your understanding of the reasons for the Station Street bypass?
- Not exactly sure what you're asking me.
- Well, it's important I put it to you that it's important that information be effectively communicated. you think this effectively communicated to you the reasons why at least Mr Nelson supported the Station Street bypass? Well, in his eyes I'm sure it did.
- Well, I'm asking you what your impression of this letter was. I mean, for instance, it did refer to a Bowral traffic study on page 2. Do you see that?
- Not yet; I will. Yes, yes.
- Q. You don't have to agree with what Mr Nelson said --
- Α. No, of course obviously.
- -- or even say that it's accurate, but what I'm asking you is, did it provide you with some level of satisfaction that you were provided with communications effectively about the Station Street bypass?
- Well, yes, I suppose I'd have to say yes.
- The next letter, going backwards, is dated 30 July Do you recall if there was any other communication between your husband and Councillor Nelson between this letter that we've just been talking about and your husband's letter to all councillors on 30 July 2020? No, that was all.
- In that letter your husband set out a number of questions and also referred to a council paper of April 2020 about the Station Street upgrade; do you see that? He did. Α.
- Do you recall when you received the handwritten Q. response with the annotations at the top? Mmm-hmm. No, I'm afraid I don't.

It was sometime shortly after; is that fair to say? 1 Q. 2 It was shortly after, I cannot tell you exactly when. 3 THE COMMISSIONER: Sorry, Mr Parish, to interrupt, just so 4 5 I understand. 6 7 If we go - I should perhaps paginate this, but if you have the letter from Councillor Nelson, the four-paged one 8 headed, "Letter to Mr R.C. Wilson Station Street Upgrade", 9 do you see that about halfway through? 10 11 It's the document before. 12 MR PARISH: 13 THE WITNESS: Yes. 14 15 MR PARISH: Q. 16 Was the letter that your husband sent on 17 30 July with the handwritten annotation received with that? Did it come back as an attachment, or you just don't 18 19 remember? 20 No, I don't think it did, I think it was separately. 21 22 Thank you. Q. 23 Α. In fact, I'm sure it was separately. 24 25 MR PARISH: What was your impression - sorry, I Q. Just to clarify, you received the 30 July 26 withdraw that. 27 2020 document with the handwritten annotations on it, 28 again, posted by hand or left in your letterbox; is that 29 correct? 30 Α. Yes. 31 32 Q. And what reason did you have to believe that this came from Councillor Nelson? 33 34 Α. I have no idea. 35 36 Q. Was it --I think it was common sense. 37 Α. 38 39 It was something which, it was a conclusion you had drawn from the fact --40 Α. Well --41 42 43 Q. -- that you had received the previous --And the fact that he says, "Happy to reply again" -44

Q.

underlined - "now stop".

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46 47

Which suggested to you that it was a councillor who

1 2	had already replied to you? A. Yes.
3 4 5 6 7	Q. And it was also a councillor who might have a propensity to hand deliver letters? A. That's right.
8 9 10 11	Q. And that's what led you to believe, is it, that it was probably Councillor Nelson? A. M'mm.
12 13 14 15	Q. And I take it, you assumed that that was Councillor Nelson's handwriting at the top of it? A. I did.
16 17 18 19	Q. What was your impression when you received this letter? How did it strike you?  A. Why am I bothering with these people, basically. I must say, it did distress my husband quite significantly.
20 21 22 23 24	Q. Did you or your husband feel threatened or unsafe by the manner in which A. Not really.
25 26 27 28 29	Q whoever it was replied? A. Not really. I certainly didn't like the fact that he had seen fit to come to our house, or knew - well, it's obvious where we live, I've never made any secret of the fact, but no, we never felt threatened.
30 31 32 33 34 35 36 37 38 39	THE COMMISSIONER: Q. When you said earlier your husband, it caused him some distress, can you tell me what you meant by that?  A. How would I describe it? Well, as I said before, he's 90 years old, he's of a different era I suppose, and he could not understand why people can't act in a civilised manner, and he gets distressed when he thinks that things aren't as they should be.
40 41	THE COMMISSIONER: I understand.
42 43 44 45 46 47	MR PARISH: Q. Was it to some extent, as far as you can speak for your husband, a matter of exasperation as well about why the interaction was taking place in this way?  A. I think possibly exasperation, I can't think of another word that better describes it.

1 2 3 4	THE COMMISSIONER: Q. I take it that you didn't consider this to be a game, did you?  A. I did not.
5 6 7 8	Q. What about your understanding A. And I don't understand why Councillor Nelson did either.
9 10 11	Q. And, what about your husband? He didn't think it was a game? A. Not at all.
12 13 14	THE COMMISSIONER: Thank you.
15 16 17 18 19	MR PARISH: Q. I think I may know the answer to this from your previous answers, but did you think that this was an appropriate or effective way to communicate with you? A. No.
20 21 22 23 24	Q. So, now turning to the other letter that we've just been talking about, which is the next one back, that is headed, "Letter to Mr R.C. Wilson - Station Street Upgrade" which commences:
25 26 27	Dear Sir, I refer to your letter 30 July 2020.
28 29 30	Was this hand-delivered to you? A. Yes, it was.
31 32 33 34	Q. And it was obviously sometime after 30 July 2020. Do you have any specific recollection when that letter was delivered to you?  A. I'm sorry, no, I don't.
35 36 37 38 39 40 41 42 43	Q. Can you give me your impressions of this letter, to the extent that you have any? Take all the time you need to refresh your memory, Mrs Wilson?  A. Thank you. I think the first thing we were both concerned about was on the second page of this letter where he was addressing the safety issues, saying that he did not agree with my husband's assessment that safety would be compromised.
44 45 46 47	Q. And is that because you had formed your own view, either independently or in association with other people's, that there were safety issues?

45 THE COMMISSIONER: Q. Well, he certainly put his name to 46 it.

> Α. He certainly did, yes.

I was going to move on from this correspondence, Commissioner, unless you wanted to say anything?

5 6

THE COMMISSIONER: No, thank you.

7 8

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MR PARISH: An issue which you mention in your Q. submission, although it hasn't really come up yet, is the Kiama Street tip.

10 11

Oh, yes. Α.

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Can you explain to me your experience and your concerns about that?

15 I can. My concerns were, as you would have heard from 16 Mrs Stokeld yesterday, we live quite close to it and, depending on prevailing winds of, of course, it can be 17 The first time I was aware of it, I think it was in 18 about March of last year but I can't be certain of dates, 19 and I had actually hung washing out on the line and I went 20 21 to get it in in the afternoon and it smelt absolutely 22 appalling; I thought, oh my God, you know, what on earth 23 happened? And I realised the smell, and there was a fine film of ash over our back deck and I go, "That's odd", and 24 25 of course it transpired that it was the tip creating, presumably the ash, I'm not sure, but certainly the smell 26 27 but it actually permeated everything that was on the And from then on for a matter of a number of 28 clothesline. weeks we then had to keep the house pretty well closed up at the back, which was annoying because that's our living

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And then we had a meeting with people who live

area where we spend a lot of time.

opposite the tip and that was attended by friends - by me as a resident, but also a couple of the people of Friends of Bowral came, as Friends of Bowral see it's the sort of thing that they thought they might be able to help with. What else do you need to know about it? It certainly has been better subsequently, the smell's certainly much better, but as Jennifer Stokeld said yesterday, both she and our 16-year-old neighbour next door contracted cancer in that period, perhaps coincidentally, but it was

difficult to sort of not put the two things together.

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Yes, I understand. Thank you, I just wanted to know if you had anything to say on that topic as you had raised it in your submission.

.30/03/2022 (3)

MR PARISH: Commissioner, do you have any questions arising out of that topic?

THE COMMISSIONER: No. I was going to raise, perhaps with you, Mr Parish, the email chain that you took Mrs Wilson to with Councillor Nelson. I think you quite fairly pointed out that when sometimes replies are made what was already there doesn't necessarily get transferred over, so I think we should have the whole chain in due course - not necessarily now - but it should be tendered I think so that one can see the entire interaction.

MR PARISH: Yes.

THE COMMISSIONER: That's all you have for Mrs Wilson?

MR PARISH: Yes.

THE COMMISSIONER: Q. Mrs Wilson, thank you for coming. A. Thank you so much for the opportunity.

Q. I think Mr Parish has explored the matters you wished to raise in some detail, so is there anything else that you haven't had the opportunity to say that's relevant to my terms of reference?

A. I did send my second submission in, which obviously wasn't part of the questioning this morning, that may be isn't relevant. I know you said initially it was not going to look at any specific DAs, but there was a matter wherein somebody, one attender for land in Franklin Street, Mittagong, they won the tender, it was I think done by city real estate people, I'm not sure. Then that was all stopped and the land was then subsequently put out to tender again and everything was done in closed council and there was something really very odd about that whole transaction and I felt that it needed investigating.

Q. All right, well --

A. But that's obviously not your role, I guess.

Q. Well, my role is varied but as you obviously heard in the openings, it's not necessarily to look at the merits of particular decisions unless those decisions inform the

1 2	wider context of my terms of reference which are perhaps at a high level, but Counsel Assisting has heard what you've
3	said and I'm sure if he feels there's a need to call
4	evidence about it, he will.
5	A. Thank you.
6	
7	THE COMMISSIONER: Thank you for coming.
8	
9	Mr Parish, is there any reason why Mrs Wilson ought
10	not be excused?
11	
12	MR PARISH: No, Commissioner.
13	
14	THE COMMISSIONER: You are excused from further attendance
15	under the summons, you are free to go.
16	
17	THE WITNESS: Thank you for the opportunity.
18	
19	<the td="" withdrew<="" witness=""></the>
20	
21	THE COMMISSIONER: Mr Parish, are you ready to proceed on
22	to the next witness or do you want me to take the
23	adjournment slightly early or?
24	
25	MR PARISH: We'll take the next witness, Commissioner.
26	
27	THE COMMISSIONER: Yes.
28	
29	MR PARISH: Commissioner, I'll foreshadow tendering some
30	correspondence from Mr Olsen's submissions as well.
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32	MR BROAD: Commissioner, if I can interrupt. Mr Olsen is
33	supported by his wife.
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35	THE COMMISSIONER: Yes, I understand, thank you.
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37	<pre><alan [11.12am]<="" affirmed:="" olsen,="" pre=""></alan></pre>
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39	THE COMMISSIONER: Thank you, Mr Olsen. Mr Parish.
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41	<pre><examination [11.13am]<="" by="" mr="" parish:="" pre=""></examination></pre>
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43	MR PARISH: Q. Mr Olsen, first of all let me know if you
44	can't hear me or I'm mumbling, it's something I'm prone to
45	do. I'll start by asking you a bit of background about
46	yourself, and you've also attached some correspondence to
47	your submissions. What I'll do is, I'll take you through

Q. Excellent. I'll just start though by asking a bit of background, your personal and vocational background. Could you tell the Commissioner a bit about yourself?

A. Okay. I have lived in the Southern Highlands for 12 years following my retirement in 2010. Some earlier experience in community activities included president of Northbridge Progress Association in Willoughby principality for five years. Then in 2013/14 I served as secretary of the Bundanoon Community Association.

 Early in 2017 I began work with a group of like-minded colleagues to put together an incorporated association, "Highlands Matters". This followed a demise of an earlier entity, "Bowral Matters", and there was no community group in Bowral at that time. We wanted more than a Facebook group, so we registered Highlands Matters Incorporated with the New South Wales Department of Fair Trading in February 2017 as a nonprofit community organisation with objectives which included, and there's a list of them: that to ensure vigilance and transparency in local government administration in Bowral and its environs. It was more than a Facebook group, we maintained a website and published 1863, the newsletter, with a distribution list of 200 community members plus nine councillors.

Q. Thank you. I've heard some evidence from the Friends of Bowral group who were formed at least partly in response to the Station Street bypass. Given the timing, was there a similar reason for the incorporation of your association or was it, if I may put it, broader than simply one issue? A. Sorry, what have I done, please?

THE COMMISSIONER: That's all right. It's all right, Mr Olsen, I've been bashing microphones the last three days.

THE WITNESS: No, it was more reverse. Highlands Matters was formed with objectives to serve and represent civic communities and all those sorts of objectives, but fairly early on the incorporated association Highlands Matters was taken over by a single issue, it was dominated by a single issue: Station Street.

- Q. Thank you. I might just ask you about some of the documentation that you provided with your submission. I won't ask you about the substance of them now, I just want to establish their provenance. Do you have those documents in front of you?
- A. Yes.

were broader.

Q. I'll show you the same version just stapled so that we can tender it to the Commissioner.

THE COMMISSIONER: I'm going to write page numbers down the bottom right-hand corner by hand so that, if you go to this bundle later and when I'm ultimately coming to review the evidence again, it'll be easier to follow. So, I have 11 pages, 1-11.

 Q. I'm sorry, Mr Olsen, I'm just telling Counsel Assisting that, so when I come to review your evidence against this bundle later I'm just making some handwritten page numbers, and it'll make my life a lot easier down the track.

A. Yes, sir.

THE COMMISSIONER: So, 1-11, is that the bundle that you propose to tender, Mr Parish?

MR PARISH: Yes, Commissioner.

Q. The first document there, is that a letter on the 1863 Highlands Matters' letterhead to the general manager Wingecarribee Shire Council dated 27 February 2018?

A. Yes, that's correct.

1 Q. It's comprised of two pages; is that correct? 2 Α. 3 4 Q. And that document was attached to your submissions; is that correct? 5 Α. Yes. 6 7 The next document we have is a letter on the 8 Wingecarribee Shire Council letterhead dated 5 March 2018 9 10 from Nick O'Connor, group manager corporate and community, to the Highlands Matters group; is that correct? 11 Correct. 12 Α. 13 And that comprises one page; is that correct? 14 15 Α. Correct. 16 17 Q. And that was annexed to your submissions; is that correct? 18 19 Α. Correct. 20 21 The next document along, Highlands Matters letterhead Q. to general manager of Wingecarribee Shire Council dated 22 23 13 March 2018; is that correct? Correct. 24 Α. 25 That comprises three pages; is that correct? 26 Q. 27 Α. Yes, yes. 28 And that was attached to your submissions; is that 29 Q. 30 correct? Correct. 31 Α. 32 33 The next document along is a letter on the Wingecarribee Shire Council letterhead to you dated 34 35 23 March 2018; do you have that? 36 Α. Correct. 37 And that comprises five pages; is that correct? 38 Q. 39 Α. Correct. 40 And that was attached to your submissions; is that 41 42 correct? 43 Α. Yes. 44 45 I tender that bundle of correspondence 46 between - I'll say Highlands Matters rather than Mr Olsen -47 Highlands Matters and certain persons of the Wingecarribee

1	Shire Council.
2 3 4 5 6 7 8	THE COMMISSIONER: Yes, Exhibit I will be a bundle of correspondence comprising 11 pages between Highlands Matters and the Wingecarribee Shire Council in the period 27 February 2018 to 23 March 2018. Mr Parish, is there any reason this ought not go on the website straight away?
9 10 11 12	MR PARISH: I was about to say, other than the usual reference to contact details, but I think this actually omits anything personal, so I think the answer is no subject to just double-checking that.
13 14 15 16 17	THE COMMISSIONER: Yes, I think that's right, I think the addresses that are there are corporate rather than personal.
18 19 20	THE WITNESS: The post office box is no longer anything to do with anything that used to be called Highlands Matters.
20 21 22 23 24	THE COMMISSIONER: Well, that answers my only other query, so that can go on the website as soon as possible, Mr Parish.
25 26 27	<pre><exhibit #i="" 02="" 03="" 11="" 18="" 18.<="" 23="" 27="" and="" between="" bundle="" comprising="" correspondence="" council="" highlands="" in="" matters="" of="" pages="" period="" pre="" shire="" the="" to="" wingecarribee=""></exhibit></pre>
28 29 30 31 32 33	MR PARISH: Thank you. Mr Olsen, I might get Mr Broad to uplift that version from you and put numbers in the bottom right-hand corner so that when we go to these documents we can
34 35 36	THE COMMISSIONER: Do you wish to use the one - I have to give that to Mr Olsen more directly?
37 38	MR PARISH: That might speed up Mr Broad's job.
39 40	THE COMMISSIONER: Mr Broad can give you his.
41 42 43 44	MR PARISH: Q. Do I take it from your submission that Highlands Matters, whilst not solely constituted to deal with the Station Street upgrade, nevertheless played a role in opposing the Station Street upgrade?
45 46	A. It is fairer to say that we were demanding consultation on the Station Street upgrade.

Q. Do you recall who was at that meeting from the council?

A. There were eight councillors, and I'm sorry, I'm not sure which one wasn't there.

- Q. That's fine.
- A. Sorry, and there were the very senior people from the the very senior officials from council were there too.

- Q. And the purpose of that public meeting was to discuss the Station Street upgrade; is that correct?
- A. No, the purpose of that consultation was to tell the community over and over again that Station Street was going to happen whatever the community thought and said. As far as I know it hasn't gone ahead.

- Q. Were those words spoken specifically by a councillor at that meeting?
- A. No. There was a presentation by staff essentially and as it happened in the street, the office that was in Station Street temporarily, it was totally one way; it was there to tell the community what was going to happen. The community was not in any way listened to, was not able was not allowed to comment. So, that's what happened that night, we were told in presentations what was going to happen.

There were a couple of absolute experts in the audience that night, including a planner and an architect, and they were dismissed; they were not allowed to have a view that was any different from council. Subsequently the then mayor, Councillor Halstead, apologised at a council meeting over his behaviour that night, but that meeting was one-way traffic.

Q. Can I ask what you understood Councillor Halstead to be apologising for, what it was about his personal behaviour that night that was inappropriate?

Can I look up some notes?

1	Q. Sure.
2	
3	THE COMMISSIONER: While Mr Olsen's doing that, Mr Parish,
4	are you going to go back through some of the last answer
5	and get some more detail?
6	get come mere decarri
7	MR PARISH: Yes.
8	1110 1710 100 1
9	THE COMMISSIONER: Thank you.
10	THE COMMISSIONER. Mank you.
11	THE WITNESS:
	THE WITNESS.
12	The manage offered at the audinous mosting
13	The mayor offered at the ordinary meeting
14	of council on 27 September 2017 an
15	unreserved apology for his summing up at
16	the Station Street upgrade meeting. The
17	mayor advised that some people were upset
18	about his comments and he apologised for
19	the way he came across.
20	
21	MR PARISH: Q. Do you recall what those comments were?
22	I might just pause there. Commissioner, I've lost myself
23	and you.
24	
25	THE COMMISSIONER: Yes. I don't know if we can be heard
26	but the stream seems to have stopped, so we'll take morning
27	tea.
28	
29	Q. Mr Olsen, I'm sorry, you may have heard if you're
30	watching that I assured anybody who was watching online
31	that, if something like this happened we would stop, and
32	it's morning tea time anyway, so we'll take a break for
33	20 minutes, okay?
34	A. Okay.
35	
36	THE COMMISSIONER: Come back at 10 to 12, if you'd be so
37	kind. Thank you.
38	<b>,</b>
39	SHORT ADJOURNMENT
40	
41	THE COMMISSIONER: Mr Parish, are you ready to proceed?
42	THE COMMISCIONER. IN FULL TON, and you round to proceed.
43	MR PARISH: Yes, Commissioner.
44	110 1700 100 , COMMITOUTOTT.
45	THE COMMISSIONER: All right, for the benefit of those
46	observing, I was told during the adjournment that it was
47	
41	just our monitors here that went out, so the stream was

25

26

- You were at the meeting, that's correct, the public Q. meeting?
- Yes, I'm not gonna say I organised it, but it was it was pressure from - sorry, yes, I was at the meeting, yes.

27 28 29

30

Do you recall what Councillor Halstead said to this horticultural planner in the meeting? Α. No.

31 32 33

In that meeting, can I ask your general impression: were members of the public given the opportunity to talk on the project in that meeting?

35 36 37

34

Α. Yes, but they were then repudiated constantly.

38 39

Can I ask you what you mean by repudiated? Can you give me some specific examples about the way in which speakers were treated in that meeting? No, not five years later, no. Α.

41 42

40

43 It was an impression left with you at the time and you 44 recall that impression still?

45 46

47

Q. Do you have any recollection of specific things said

Α.

Oh, absolutely.

1 2 3	by councillors in that meeting?  A. No, most of the talking was done by senior staff but with the mayor obviously making his contribution.
4	, , , ,
5	Q. Do you have any recollection or impression of how the
6	senior staff interacted with members of the community?
7	A. They were instructing the community.
8	
9	Q. By "instruct", do you mean they were saying things
10	which were not intended to gain feedback, they were
11	commands more than dialogue?
12	A. Correct, yes. Yes, that's the right impression, yes.
13	
14	MR PARISH: I was going to move on from that meeting,
15	Commissioner, unless you had any specific questions on that
16	topic?
17	
18	THE COMMISSIONER: Not necessarily for Mr Olsen, but do we
19	know if this meeting was recorded? I appreciate it was a
20	community meeting and it may not have been. Do you know
21	the answer to that?
22	
23	MR PARISH: I'm 90 per cent certain the answer is no, it
24	wasn't, but I'll make some enquiries at the break.
25	
26	THE COMMISSIONER: Thank you.
27	
28	MR PARISH: Q. Could I move on then to the 14 February
29	2018 council meeting. I understand that you talked at that
30	meeting; is that correct?
31	A. Yes.
32	
33	Q. Can we just start by setting some background out at
34	that meeting. Is it correct that Station Street bypass was
35	to be discussed at that meeting?
36	A. Yes.
37	
38	Q. And you attended with other members of Highlands
39	Matters; is that correct?
40	A. Yes. There was a much broader audience in the council
41	chambers; I would have thought perhaps 60 people were in
42	attendance.
43	
44	Q. Was this the meeting where there was a gathering or a
45	protest outside as well?
46	A. Yes.
47	

1 Was that organised by Highlands Matters or someone Q. 2 else? I think it was someone else. I tend not to organise 3 Α. meetings, public meetings, demonstrations, yep. 4 5 6 Do you have any recollection of your impression of 7 that meeting of people or protest outside the council chamber? 8 It was a photo opportunity and I saw it as not much 9 Α. more than that. 10 11 Q. 12 A failed opportunity? Α. Photo. 13 14 15 Q. Photo opportunity? Α. I'm sorry, a photo opportunity, yeah. 16 17 A photo opportunity. And, am I correct in thinking 18 19 that some of those members of the meeting or protest also 20 came inside --21 Α. Oh, yes. 22 23 Q. -- during the meeting as well. 24 Α. 25 Do you have any impression of the behaviour or the 26 27 conduct of those members of the protest group in the 28 meeting? 29 It was - it was totally - totally proper, 30 well-mannered. I mean, we had been threatened with 31 expulsion and we behaved ourselves. 32 33 Q. By who? By the - by Councillor Markwart whose turn it was to 34 35 chair that meeting. 36 Do you recall Councillor Markwart saying words to the 37 effect of, "I have a gavel and I know how to use it"? 38 39 Yes, and I'm just looking up my words. "Threatened to use" --40 41 Councillor Markwart as chair at the start 42 43 of the debate threatened to use the gavel. 44 45 And I said in my complaint to council: 46 47 Involving bullying, intimidation and

4

5

I might come to that in a second as well as your You talked in that meeting, that's correct, isn't it?

Α. Yes.

6 7 8

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- Can you tell me in brief terms the themes of what you talked about?
- I spoke on behalf of Highlands Matters with notes that I'd prepared and vetted with a few of my colleagues, and I spoke about - I spoke clearly against the Station Street proposal, starting with the very simple point that the 2012 traffic study showed that 75 per cent of the traffic coming to Bowral from the north, and 75 per cent of the traffic coming to Bowral from the south was going to Bowral. traffic study had found that, and yet, we were building a thoroughfare through Bowral arguably for traffic reasons. I spoke about that sort of substantive issue, but I also spoke about the process, including the process of lack of consultation at the so-called public meeting.

21 22 23

24

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If I might say, I suggested in earlier correspondence to Mr Broad that that meeting may have still - that was taped, it was recorded and it may still be available.

25 26

> Q. Thank you, I think we have that.

27 28

29

30 31 THE COMMISSIONER: Thank you. At an appropriate time I was going to say, perhaps to Mr Parish, that I'm fairly confident we have a recording of it and I would like to see it tendered in due course. Thank you.

32 33 34

MR PARISH: Yes, thank you.

35 36

Q. And --

37 38

I'm sorry, Commissioner, I'm sorry, I didn't hear you. Α.

39 40 41

> 42 43

THE COMMISSIONER: That's my fault entirely. I was just saying, I was waiting for an opportune moment to say to Mr Parish that I think we do have the recording of that meeting, or at least there is one in existence, and if he considers it appropriate it will be tendered in the proceedings. Thank you.

44

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MR PARISH: Q. Can you tell me about the reaction of certain councillors to both your speech and others who

A. I and Highlands Matters were just belittled, humiliated. Constantly we were told that we were telling porky pies, that we were lying, untrue tales of lies, lies, untruths, porkies; that was the - after I'd spoken that was what a number of the councillors consistently said.

- Q. Do you recall which councillors said words to that effect?
- A. Mr Parish, in my submissions and attachments I have detailed that extensively. Do you want me to --

Q. You don't have to if you don't wish to.

 A. I'm sorry, it is absolutely documented there.

THE COMMISSIONER: Q. Just for my benefit, if we take up Exhibit I, and does Mr Olsen have Exhibit I? Yes, thank you, Mr Broad is giving you --

 A. Do you want me to go through it?

Q. No, no. Mr Olsen, if you have the bundle Mr Broad just handed to you, hopefully it has some page numbers handwritten in the bottom right-hand corner or somewhere on it?

A. Yes.

- Q. If you turn to page 4. I'm just doing this to understand where you say you set out all the matters that Mr Parish is taking you to. Is it in this letter that you referred to when you answered him a moment ago?
- A. Yes, and specifically the handwritten pages 5 and 6, a listing of statements by councillors.

THE COMMISSIONER: Yes, thank you. Yes, sorry to interrupt, Mr Parish.

MR PARISH: Thank you.

 Q. Are you able to recall any specific attacks, and I don't ask you to ascribe them to certain councillors, but specific attacks that you say were made on you in that meeting?

 A. We had - Highlands Matters over some months had gathered a petition with 3,000 signatures against the Station Street proposal; there were at that stage 48,000 people in the shire, there were 12,000 in Bowral, we had 3,000 signatures. We didn't ask people who signed the

 petition to produce ID and much of the process of collection of signatures was on a Saturday morning in Bowral, and yes, we had a share of visitors.

Part of the process at the council meeting was reading out addresses that were not in Bowral and suggesting that we were misleading by producing signatures that were not locals. At no stage had we said that they were locals, but surely people who visit Bowral on a Saturday morning are entitled to have an opinion.

- THE COMMISSIONER: Q. I heard some evidence yesterday about a petition with about the same number of signatures that some of the Friends of Bowral people were involved in with getting signatures for; is this the same petition or is it a different one, do you know?
- A. I've not been in I've not been part of Friends of Bowral and I don't know about their petition, I'm sorry.
- Q. No, that's all right, I was just trying to see if it was a different one. Does a copy of this petition still exist, in your possession, I should say?
- A. Sorry. I believe I gave it to the people who subsequently formed Friends of Bowral.
- Q. Okay, thank you.
- A. They were colleagues on Highlands Matters.
- Q. It was ultimately your petition that was submitted to the council; is that right?
- A. Yes. We were given what I described as an artificial deadline to submit the petition. We had already arranged a stall at the Bowral market for the following Saturday. In writing to the general manager I declined to give her the petition at that stage and said, "We'll do it when we've finished the petition". So the council at its meeting on 14 February had not received our petition. However, when you're filling in a petition like that, a few rogue pages go missing and the council had a rogue petition of 154 signatures which was the one that they produced at the council meeting.
- Q. I see.A. I describe it again as a rogue petition.
- Q. I'll let Mr Parish come to that in due course, but ultimately when the petition was complete was it submitted

5

Q. What happened to it?

My short answer is that I handed it over to the people who became Friends of Bowral. We had been to at that stage - we had been to the then member for Goulburn and she had demanded that any petition to be tabled in Parliament House in Macquarie Street be 10,000 signatures which we weren't going to get. So, by that time I - the expression I used, "I had chosen to take back my life" --

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Yes, I don't want to cut you off, Mr Parish will go through that, I'm just trying to work out if we had one petition or two. So, it sounds like, you handed it over to Friends of Bowral and they did whatever they did with it: is that right?

16 17 18

Α. Yes.

19 20

21

Are you aware of whether Friends of Bowral ultimately submitted that to the New South Wales Parliament? No. I'm not aware of that.

22 23

> THE COMMISSIONER: Okay. Mr Parish.

24 25 26

MR PARISH: Thank you, Commissioner.

27 28

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So we're still on this meeting of 14 February and we've just been talking about aspersions being cast on the petition that was presented by you. What impression did that leave upon you to have the integrity of that petition be called into question by councillors?

31 32 33

I judged that it was wrong to do that, that councillors had, as I'd written somewhere, had ganged up and had chosen to ignore the petition and to cast us away.

35 36 37

38 39

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34

You refer to some "lies and porkies" that were alleged to have been made in respect of the petition. impression or experience did you feel personally attacked as well?

41 42

Councillor Gair asserted that the community was being The inference is that I was misleading the community and that was not true, so I was offended, if that was the question?

44 45 46

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43

Did you feel bullied by the councillors who were Q. speaking for the Station Street bypass?

1	A. Yes.
2	
3	Q. You referred to the Commissioner before about the
4	feeling that you needed to take your life back.
5	A. Yes.
6	
7	Q. And I think that is something that you refer to in
8	your submissions as well.
9	A. Yes, my first line, yes.
10	1. 100, my 1110c 11110, you.
11	Q. Did that come about because of the meeting on
12	14 February 2018?
13	A. Yes. That was the second-last stroke. The final
14	
	stroke, if I can't think of a better word, was at the end
15	of March when Councillor Scandrett convened a public
16	meeting basically for the media with the release of some
17	documents about Station Street, and I was told by
18	Councillor Scandrett that council hates me.
19	
20	Q. Are you referring there to "me" being Councillor
21	Scandrett or "me" being you?
22	A. Councillor Scandrett - the notes I took are as
23	follows, these are my notes of what I was messaged:
24	
25	Get off the stage. Council hates you.
26	Spread the speaking around. Councillors'
27	hatred is vitriolic. You may attend the
28	media conference but stand at the back, do
29	not say anything. Those nice people [who
30	are named] already have agreed to do the
31	speaking.
32	
33	And it was, that was the second stroke that made me
34	decide to take my life back.
35	
36	Q. Those messages that you've just been reading out,
37	where did they come from, pardon me?
38	A. They're my notes of the messages that I received from
39	Councillor Scandrett.
40	
41	Q. From Scandrett?
42	A. Yes.
43	
44	Q. Thank you. Did you want to be involved with a press
45	conference called by Councillor Scandrett involving the
46	release of documents from council?
47	A. It was a release that I didn't have to be, it was a
	t. It was a foreast that I didn't have to be, it was a

1 2 3	blessing that I had a very, very good reason not to take part.
4 5 6	Q. Did you feel like that was an appropriate way to conduct council business? Is that why you were relieved not to have to attend?
7 8 9 10	A. No, it was more the - the display of divisiveness among councillors that was apparent in that process of release.
1   2   3   4   5	Q. Do I take it that being the ultimate reason, as distinct from the penultimate reason, that you were left feeling disillusioned at this point about the entire process, the council process?  A. Yes.
17 18 19 20 21 22	Q. Do I take it that at that point you did not think your participation in the local democracy as it were was effective or had a point to it?  A. Worse than that, it was clear to me that my participation was counterproductive. It was causing reactions here that were counterproductive.
24 25 26 27	Q. That's something you arrived at from your own self-reflection and insight into that?  A. Yes.
28 29 30 31	Q. Thank you. It may seem like an obvious answer to a silly question, but in your view is local democracy in the form of a governing body working if one councillor has to call a press conference and release documents of council?
33 34 35	THE COMMISSIONER: I'm not sure if that ultimately helps me much.
36 37	THE WITNESS: I'm sorry?
38 39 40 41	THE COMMISSIONER: Just pause for a moment. You might be able to approach it in a different way, but I'm not sure formulated in that way assists me greatly.
12 13 14	MR PARISH: I also think possibly, having asked the question, that the previous answer that he gave about his disillusionment probably was (indistinct).
16 17	THE COMMISSIONER: It's a matter for you. There's probably a different way it can be approached if you wish

1	to pursue it.
2	MR PARISH: Yes. Thank you, Commissioner.
4 5 6 7 8 9	Q. I think I'll move on. Can I take you to the first page of Exhibit I, which is your letter of official complaint to the general manager following the 14 February 2018 letter; do you see that? Do you have that letter, Mr Olsen?  A. I'm sorry, page 3 is?
11 12 13 14	Q. Sorry, page 1. A. Page 1.
14 15 16 17	Q. The 27 February 2018 letter? A. Yes.
17 18 19 20 21	Q. And that's an official complaint you made following the 14 February 2018 meeting? A. Yep.
22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38	Q. We've talked a bit about your interactions with council and your impressions and the impression you were left with after that. Can I just ask you, about the middle of the page, four paragraphs down, your reference to eight Councillors ganging up on Councillor Scandrett. Can I just ask you about how councillors interacted with each other at that meeting?  A. I received a message that night from someone saying that it was clear that the councillors had caucused in their response to the item on the agenda, the petition, the involvement of Highlands Matters and the councillors were even using the same sorts of expressions all the time. But Councillor Scandrett stood alone and sought amendments to motions before council, and he was - I use the term - he was ganged up on and he was constantly shutdown and outvoted. It was clearly a divisive issue. In 8:1, yes, it was divisive.
40 41 42 43	Q. Do you accept the proposition that, just because other people don't agree with you, that's not necessarily being ganged up upon? Do you accept that?  A. I accept that in principle, yes.
44	

47

Q. Is it something that was more than just, numbers did not go Councillor Scandrett's way, that left you with the impression that he was being ganged up upon?

1 2 3 4 5 6 7	massa inter order	I went to every council meeting here in a period of onths and it wasn't - it wasn't just the 14 February acre; consistently they shouted out at each other, they rupted each other, they constantly did points of r, et cetera; it was, it was a full-on attack. The viour, the conduct, the culture, was just not right.
8 9 10		COMMISSIONER: Q. And this is in what period of time you referring to? Is this 2018/19 or? No, it was 17/18.
2   3   4		I see. And, is that behaviour you observed not just elation to Station Street but in relation to other ers as well? Yes, absolutely, as I say, culture.
16 17 18 19 20 21	commu body A.	And as a person with a great interest in your unity, how did that make you feel about the governing of this council? This council was not behaving properly. It was - justerms of your terms of reference:
22 23 24 25		Did they reasonably and appropriately carry out their roles and responsibilities?
26 27 28 29 30	Q. A.	Absolutely no way.  And  Did the community have confidence in the council?
32 33 34 35 36 37	when them	Sorry, I'm going to break it up, I'm going to leave it of Parish to explore these concepts further. I take it you're giving those answers it's your observations of in operation during council meetings that led you to conclusion; is that right?  Yes.
39 40 41 42	Q. you, A.	Mr Parish, I'm sure, will come back to that topic with I just interrupted his flow, so I'll hand back to him. Sure.
13 14 15	MR PA	ARISH: Thank you, Commissioner.
+5 16	0	You then received a reply from council which is at

page 3 of Exhibit I.

5	A. No, I was brushed off.
6	
7	Q. Did you understand, when you first wrote the
8	27 February letter, that it was necessary to refer to a
9	specific breach of the Code of Conduct?
10	A. No.
11	
12	Q. As a member, as the Commissioner puts it, with a keen
13	interest in the community, do you think that it should be
14	necessary to refer to a specific breach of the Code of
15	Conduct when a member of the public is writing a complaint?
16	A. No, I don't, which is why in the first letter on
17	27 February I simply outlined, shall I say, my complaints
18	rather than enumerating points of order and codes of
19	conduct.
20	
21	Q. Can I therefore just take you to the next document on
22	page 4 of Exhibit I. Is that reflected in paragraph 2
23	there:
24	
25	General Manager, how serious does an
26	incident at a Council meeting have to be
27	before Council will accept a complaint
28	without a list of specific sections of the
29	Code of Conduct?
30	
31	A. Yes, I think that captures my viewpoint, yes.
32	, , , , , , , , , , , , , , , , , , ,
33	Q. Did you have available to you a Code of Conduct when
34	you wrote the first letter?
35	A. I did not access it. Obviously, it would have been
36	available, but I didn't access it, no.
37	
38	Q. I thought I should just ask before my next question,
39	which is, how did you obtain a copy of the Code of Conduct
40	in writing this second letter?
41	A. There's this something called the World Wide Web.
42	
43	Q. I'm unfamiliar with it as a barrister. I take it then
44	that you accessed the Wingecarribee Shire Council
45	website
46	A. I assume so, yes, yes, yes.
47	
•	

You may choose to call it a reply.

Q. Well, that's what I was going to ask you. Did you think that letter adequately addressed your concerns?

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Α.

serious does it have to be before you take it as a complaint without my listing out the offences.

MR PARISH: Thank you.

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> THE COMMISSIONER: Q. In your contact with the council about this, did anyone refer you to a document described as a procedure for the administration of the Code of Conduct? I don't think so, I don't think I was aware of it, no.

21 22 23

24

25

- Yes, thank you. Whether or not, you don't recall someone from the council referring to you that there was such a thing?
- I'm sorry, I'm not hearing.

26 27 28

29

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- No, my question's probably badly framed. I take it. this is the only response you got from Mr O'Connor in response to your complaint? Page 3?
- In response to 27 February?

31 32 33

Q. Yes?

34 35

But I then received a detailed response from the then general manager in response to 13 March.

36 37

38

- Did you have any telephone conversations with anybody about it, do you remember?
- 39 Α. They - the - no, I don't believe I did, no. No. 40

41

THE COMMISSIONER: Yes, thank you.

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MR PARISH: Q. And then at page 7 of Exhibit I, you received a response from the council on 23 March 2018; do you have that letter in front of you? Yes. Α.

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- Can you give me your impressions of this letter? it assist you in understanding the process that was to be undertaken?
- It was a deliberate and purposeful whitewash: that's my impression.
- Can you tell me what specific parts of the letter left you with that impression or was it a general impression? The overall, the overall message in that letter was, "go away".
- I take it then from your previous answers that you don't feel like your complaint was either properly or adequately dealt with?
- That's correct. Α.
- I'm just going to move topics, Mr Olsen, but on this specific topic is there anything more you want to remark upon or tell the Commission about on this matter? In my letter this year, 11 February, addressed to Mr Broad, I provided a total of 11 quotes from emails that I had received immediately after the Valentine's Day massacre - from friends, supporters, colleagues, yes, yes, yes, they're all biased, et cetera - but the content of those messages is consistently words like:

Horrified at the appalling behaviour on Dismal lot of nay-saying display. councillors. Disgusted by the attack on yourself. Disgusted with nearly everything about the meeting. Appalled by the arrogance of the councillors. arrogance is appalling. A deliberate obfuscation. Sheer mischief.

That's just a one paragraph summary of the messages of people agreeing with my view of what happened at the Valentine's Day massacre.

The Commissioner stopped you when you were about to make a comment about what your impression was of the understanding of the councillors, of their roles and responsibilities. Can I just ask you to expand on that Am I right in thinking that your time attending council meetings and your interaction in your role with Highlands Matters left you with an impression of how the councillors understood their roles and responsibilities?

1 2 3	the Commissioner's terms of reference which include whether councillors:
3 4	Councillors.
5	reasonably and appropriately carried
6	out their roles and responsibilities and
7	the question of the community's confidence
8	in the council.
9	The council.
10	Those two quotes are extracts from the Commissioner's
11	terms of reference, and my note that I prepared yesterday
12	is:
13	
14	Simply from all my experience of dealing
15	with council the conduct of councillors was
16	appalling. A culture in council that was
17	totally unresponsive, a council that simply
18	did not listen. Anyone like me who took a
19	different view on any issue before council
20	was ignored and cast out.
21	
22	Q. Was that something, in your view, that was unique to
23	the 2016-2020 council? Did you have any experience before?
24	A. Negligible experience.
25	
26	Q. Thank you.
27	
28	MR PARISH: Commissioner, do you have any questions at
29	this stage?
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31	THE COMMISSIONER: No. Does that complete your
32	examination?
33	
34	MR PARISH: Yes, thanks, Commissioner.
35	
36	THE COMMISSIONER: Mr Olsen, thank you very much for your
37	attendance today, I think Mr Parish has already explored
38	with you whether there was anything else you wished to
39	raise with me, and you've answered him.
40	O ' 11
41	So, is there any reason why Mr Olsen ought not be
42	released from his summons?
43	MD DADICIL. No Commissione:
44	MR PARISH: No, Commissioner.
45	THE COMMISSIONED: Mr Olean you're released from further
46 47	THE COMMISSIONER: Mr Olsen, you're released from further attendance, thank you for your time today and you're free
71	accondance, chank you for your cline coday and you le life

1	to go.
2 3 4	THE WITNESS: Thank you for my hearing.
5	<the td="" withdrew<="" witness=""></the>
6 7 8 9	THE COMMISSIONER: The next witness is at 2 o'clock, Mr Parish?
10 11	MR PARISH: Yes, Commissioner.
12 13 14 15	THE COMMISSIONER: Just before we adjourn, could you just take up Exhibit A, volume 2, I just want to make sure I understand something about the procedures for Code of Conduct complaints.
17 18 19	MR PARISH: I think that's the one volume that I left behind. Hang on.
20 21	THE COMMISSIONER: That's always the way.
22 23 24	MR PARISH: In the small form. Thank you, I have it now, Commissioner.
25 26	THE COMMISSIONER: If one with starts at page 832.
27 28	MR PARISH: Hang on, that's in Volume 1 of my one.
29 30 31	THE COMMISSIONER: It's not in my one. I'll just use page numbers. Page 832. Do you have that?
32 33	MR PARISH: Yes.
34 35 36	THE COMMISSIONER: So, that's the procedures for the administration of the Code of Conduct of 30 April 2014.
37 38	MR PARISH: Yes.
39 40 41 42	THE COMMISSIONER: If I go to paragraph 4.1 on page 838, this is Part IV, "How may Code of Conduct complaints be made?" Do you see that?
43 44	MR PARISH: Yes.
45 46	THE COMMISSIONER: The first one is, "What is a 'Code of Conduct complaint'?" At 4.1:

For the purpose of these procedures a Code 1 2 of Conduct complaint is a complaint that 3 alleges conduct on the part of a council 4 official acting in their official capacity 5 that on its face, if proven, would constitute a breach of the standards of 6 7 conduct prescribed under the council's Code of Conduct. 8 9 MR PARISH: Yes. 10 11 THE COMMISSIONER: And "council official" is defined back 12 on page 836 to include a councillor. I just want to make 13 sure I'm not missing anything. I don't read that to 14 15 require the Code of Conduct complaint to identify a particular clause of the Code of Conduct, or indeed any 16 17 clause, that is said to be breached. Rather that, if proven on its face, it would constitute a breach of the 18 19 code, or am I missing something? Is there another part? Or you can think about it over lunch? 20 21 22 MR PARISH: No, I have a view, but my officer may - yes. 23 24 THE COMMISSIONER: I've put you on-the-spot. 25 MR PARISH: 26 No, you haven't. 27 28 THE COMMISSIONER: If you want to deal with this after 29 lunch, we can? 30 31 MR PARISH: No, this is all in my head. Page 835 defines 32 Code of Conduct complaint, so that's not a bad place to 33 start. 34 35 THE COMMISSIONER: Yes, but that adopts a similar wording. 36 37 MR PARISH: That's a restatement in some respects of the 38 same, the same as clause 4.1. 39 THE COMMISSIONER: Of 4.1. 40 41 The way I will be submitting you take that 42 MR PARISH: 43 clause, Commissioner, is that it is - and I apologise to anyone listening who's not a lawyer - but it's akin to a 44

THE COMMISSIONER:

45 46 47

Yes.

pleading; what's important is that you allege facts.

.30/03/2022 (3)

And it is not necessary to make a concluding statement of law, as it were, about what that means although that may be helpful.

THE COMMISSIONER: Yes.

MR PARISH: But most certainly the way I read and would urge you to read clause 4.1 is that a specific section of the Code of Conduct does not have to be referred to.

There's an anterior point which is, even if that was necessary, when there is a complaint coming from a member of the community who may not have the same level of dexterity around the Code of Conduct document, is it even appropriate to put such a strict view on clause 4.1? don't think you get there because I don't think it's necessary in the first place.

THE COMMISSIONER: Yes, I understand. Nothing may turn on it, but given that I was just looking at the letter that is at page 3 of Exhibit I, it piqued my interest and I had 4.1 in my mind. Thank you, 2 o'clock?

MR PARISH: Yes.

THE COMMISSIONER: We'll adjourn until 2, thank you.

LUNCHEON ADJOURNMENT

1	UPON	<b>RESUMP</b>	TION:
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THE COMMISSIONER: We'll resume, Mr Parish.

MR PARISH: Thank you, Commissioner, my next witness is Mr Mark Bourne.

THE COMMISSIONER: Yes, Mr Bourne, come forward, please.

<MARK BOURNE. sworn:

[2.03pm]

 THE COMMISSIONER: Thank you, Mr Bourne. If you wouldn't mind just keeping your voice up a little bit, sometimes when witnesses are interacting with Counsel Assisting I have a little difficulty in hearing from this position?

A. Certainly.

THE COMMISSIONER: Mr Parish.

## <EXAMINATION BY MR PARISH:</pre>

[2.03pm]

 MR PARISH: Q. Thank you. Mr Bourne, can I ask for starters a little bit about your personal background, how long you've lived in the region, your vocation?

A. I've been a resident of this region for 26 years. I currently have two interests in grape growing, winemaking and tourism businesses in the region and have for that whole 26 years. I was the founding president of the region's Wine Industry Association and have been president two times since, including the term of the last elected council. I am currently the president of the New South Wales Wine Industry Association.

Q. Are you a member of any other organisation in the shire such as a Friends of Group or any -A. Currently a business member of the Moss Vale and Rural Chamber of Commerce and I was an active member of the Southern Highlands key stakeholders group.

- Q. Thank you. I understand you have some concerns in respect of the negligence, incompetence, lack of governance and lack of engagement and collaboration of the council. Can I start by asking about the local recovery sub-committee following the 2019-2020 bushfires. Can I start with you explaining what that committee was and how you came to be involved with it?
- A. So, post the 1920 bushfires the Wingecarribee local

Α. Yes, it was.

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- Were any councillors involved and present at meetings that you recall?
- My recollection, no, it was executive staff and other staff of the Wingecarribee Shire Council, but I may refer to my notes and invitation. No councillors were part of that.

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- Q. And very generally speaking, what was the purpose of that sub-committee?
- The functions as outlined here in my invitation to join it was to lead and coordinate and plan and implement the community's economic and tourism recovery plan.

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Q. What sort of resources did you understand would be made available to the sub-committee to undertake that task? Unfortunately, that did not become clear, there were only two meetings held and then that committee dissolved into anonymity, I think, would be an accurate description.

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Q. Where were those two committee meetings held? Α. They were held at the offices of the council at the Mittagong Welcome Centre.

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Am I right in understanding that senior staff were Q. there and members of invited industries such as yourself: anvone else?

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No, that was it. I think the chair was the current group manager for economic development and tourism.

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And appreciating only two meetings were held, what did Q. you, if you recall, discuss or achieve in those two meetings?

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The initial meeting was a briefing session and outlining of the sub-committee; that was the remit of that, nothing else was discussed. A second meeting was held approximately a few weeks after and some general items were discussed, a few items were brought up by myself and the other industry member in regards to that and we received no further correspondence after that and we had no mechanism

2	by that sub-committee thereafter.
3 4	THE COMMISSIONER: Q. I think you said in answer to one
5	of Mr Parish's earlier questions following that second
6	meeting, "the committee dissolved into anonymity", I think
7	were the words you used. Does that mean it ceased to exist
8	or it just didn't have any other meetings called, or?
9	A. There were no other meetings called and I had no other
10	knowledge or sight on anything that that sub-committee
11	produced thereafter.
12	r
13	Q. Were you ever told why that happened?
14	A. No, I was not.
15	
16	THE COMMISSIONER: Thank you.
17	·
18	MR PARISH: Q. Do you understand that the sub-committee
19	achieved what it was constituted to achieve? Is that the
20	reason why it may have been not reconstituted?
21	A. I believe that's not the reason it was reconstituted.
22	I'm not aware why it was not re-adjourned for any further
23	business, and to my knowledge it did not achieve what was
24	set out in the functions that it was invited to do.
25	
26	Q. At least in your impression, is such a group still
27	required, or at least in the immediate aftermath of the
28	fires was such a group required?
29	A. I think it was critical of including the community in
30	the recovery program and providing relevant feedback and
31	input into what the community as a whole required and in
32	particular this sub-committee's remit of the tourism and
33	economic development part of this region.
34 35	Q. In your experience in that recovery period were those
36	Q. In your experience in that recovery period were those things achieved in other ways through other means or were
37	they left neglected?
38	A. In my personal opinion, no, they were not.
39	A. In my personal opinion, no, they were not.
40	Q. All right, just pause for a second, Mr Bourne. Do I
41	take it from your answer then that, as far as you knew as a
42	member of business groups, there was no further engagement
43	on a recovery plan communication, no marketing or promotion

of input or feedback into that recovery programs outlined

Α.

Q.

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campaigns put forward?

That's correct.

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What was your impression as a member of the industry,

I don't think we were accorded the respect and I don't think we were included in the plans for recovery that situation, you know, required to be honest.

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- Do you have any view or impression as to where that lack of respect or engagement stemmed from? Was it staff, senior executives, was it the council, the governing body itself?
- I think it was a reflection my personal view was, it would be a reflection of the culture of the council.

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- Excuse me. If we could just wait. Carry on.
- Α. I think personally it was a reflection on that current council's lack of community engagement, lack of listening, lack of putting the community first, and I think those actions reflected the current culture across the organisation.

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- Does that impression drive specifically from your experience with the local recovery sub-committee or is that based on other interactions you had?
- It would be based on a number of interactions I had with that council at that time.

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I understand you also had concerns over the allocation of ratepayers' and industry funds, and an impression that there was a lack of stakeholder collaboration, governance and regard for proper procedures. Can you explain to the Commissioner where those concerns stemmed from?

During that post in one particular circumstance during that post bushfire period where Federal Government funds

were allocated to affected councils - including the Wingecarribee, to my memory I think it was \$1m was allocated to this council - the industry and many of the sectors that I was in thought that to aid in the recovery of the local region and the local businesses that were very badly affected, that any monies allocated to a recovery campaign, you know, perhaps spending those with local

our point of view.

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And, to that point, as a member of the Southern Highlands key stakeholders group we advocated strongly to the councillors and to staff that some of that \$1m would be

businesses would be preferred by the industry and that was

I must admit, there doesn't - it's hard to see the details of the annual operating plan of the business unit, Destination Southern Highlands, and where that money was spent, and so it's hard to determine whether it was or was not spent within this shire with local businesses.

THE COMMISSIONER: Q. Can I just clarify something in my own mind? I thought there were perhaps more than two, but two parts to that answer in the respect that you were advocating for money to be spent locally and a marketing campaign to get tourists back to the area.

A. Yes.

- Q. Had I understood that correctly?
- A. That is correct.

- Q. I then understood you to say that you didn't, at least to your knowledge there wasn't money spent locally on a marketing campaign?
- A. To my knowledge, I'm not aware of any local company that was engaged for that.

- Q. Was another company outside the area engaged to your knowledge?
- A. As I said, it's very hard to find the details of the annual operating plan and spends for the business unit, Destination Southern Highlands, so I can only point the inquiry and the Commissioner to perhaps the independent reports commissioned by the administrator, by the Finch Group.

- Q. I understand. Was there a marketing campaign of the kind that you were seeking, though, designed to get tourists back?
- A. There did eventuate a campaign and I suppose it was not in the frame of what the industry had put forward originally. For the inquiry's information, the group manager of Destination Southern Highlands was on leave during that time and a group within, all the visitor economy groups within the key stakeholders group had put

- Q. Can you just tell me about the key stakeholders group, what it was and how you came to be a part of it and what its function was?
- A. The Southern Highlands key stakeholders group I think was formed the first meeting was held in June 2019 and I think it was a response from several advocacy groups locally and representative groups to address the lack of cohesion and unity very present in the shire and that everyone was aware of, and it was an open forum that key stakeholders; that included incorporated associations that represented groups here, people like university of Wollongong who have a campus here, New South Wales TAFE, local council were invited to attend, and it was an open forum held every two months to discuss how we could work together with a particular focus on projects that would benefit the community and the region and it had a general target to increase the gross regional product of \$1b within the next five years.

- Q. And council was invited, I think you said; did council take up that invitation?
- A. Yes, they did, they did, councillor and councillors, in particular as protocol we invited the mayor and deputy mayor at the time, and senior executive and some group managers that were relevant to the forum.

Q. And, did some or all of them take up that invitation from time to time?

A. Yes, they did.

THE COMMISSIONER: Thank you. Mr Parish.

MR PARISH: Thank you.

- Q. Can I just ask about your experience with Destination Southern Highlands. Was that a group that you found you could work effectively with?
- A. I suppose over my 26 years here in general it was, but it was in the last two years of my term as the president of the Southern Highlands Food & Wine Association and representing the industry sector, that was strained in the

last term of the last council.

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> You mentioned the operating plan before of Destination Southern Highlands, and you mentioned that it was difficult to ascertain where some of the money was spent. have any problems obtaining the operational plans as someone who was part of a key stakeholder group? I was not successful in obtaining the details of their

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More generally, is that something you think as a member of a key stakeholder group and a member of industry in this area that would be useful for you to both understand and plan your activities?

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I think it would be useful if we knew what the priorities of that organisation, that business unit were, where they will currently spend and perhaps where industry could assist as well.

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THE COMMISSIONER: Sorry, Mr Parish.

budget and their spends and their AOP.

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Mr Bourne, in answer to an earlier question you said you were not successful in obtaining budgets for their spending, and there was one other thing, I just didn't catch it?

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Their annual operating plan, AOP.

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THE COMMISSIONER: Yes, thank you.

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MR PARISH: Q. Would it be fair to say that more generally transparency would be valued by you and key stakeholders like you?

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Yes, in terms of proper governance and transparency, and for the allocation and procurement using public funds and industry funds as part of that business unit. funds were in membership form were part of their budget, so I thought it was critical that perhaps there was a mechanism to see where that was prioritised and spent.

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46 47 THE COMMISSIONER: Q. What were the membership fees? They varied from simple membership fees, to be listing on a website, to hire fees in the thousands that, you

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- Like a tiered it's not a tiered sponsorship but a tiered response type arrangement --
- It was.

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Q. -- where you could come in at the bottom level and --Α. Depending on the level of service you required, yes.

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Q. This is Destination Southern Highlands? Α. That's correct.

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Q. How did that fit in with the council's general operations?

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I think it was classified as a business unit of the Wingecarribee Shire Council: all the people working within it were employees of the Wingecarribee Shire Council.

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THE COMMISSIONER: Thank you.

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MR PARISH: You also, I understand, have some Q. concerns about stakeholder engagement with the Draft Destination Management Plan, was that a plan that originated from Destination Southern Highlands? Yes, it was. Α.

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Can you tell me a little bit about your concerns with the engagement in that draft plan?

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I think there were many concerns within the community and within the business sector and industry sectors locally that we were without an economic development plan for two years, and for a certain amount of that time without an economic development officer. And, there was a promised whole-of-destination plan by council to deliver to industry in response to that, and I suppose the, if I can paraphrase, many people's thoughts when the draft was put out, that it really wasn't fit-for-purpose when it was put out for public comment and submission, and I suppose there were many, many concerns in the draft document originally.

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Can you give us a favour of "there were many Q. concerns", I mean, feel free to list them all, but can you at least give us a favour, we've got all afternoon, at least a flavour of the concerns or the feedback that you were getting?

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> I suppose, there was a response put forward by the Α. Southern Highlands key stakeholders group and four people

in the local business sector contributed their time and resources to produce that document, which I think was 17 pages long in a submission to the draft, and there were many concerns outlined in those 17 pages, but if I can just refer to my notes if that's alright?

I suppose most people, and having read a few of these in my roles within the industry sector, if something is named as a plan you would expect that it would have some goals, KPIs, targets, timelines, schedules; that would include how things are to be achieved, when they'll be achieved, who would achieve them, whose responsibility, some milestones and some key reporting factors, and the plan was devoid of those. The plan also had factual errors, interpretation of data, did not seem to add up in many circumstances was incorrect.

There were concerns by those involved that the stakeholder engagement process, which was only a single session in the preparation of this, was not - could have been handled better, I suppose, would have been the words. There were no pre-readings offered to those people that were invited, you know, for them to show up, to be informed and give relevant contributions to that process.

Personally, I was involved in two of those and some of the data presented I had seen before in other government presentations, and I had concerns about their relevance and where they were flawed in some of that data, so I had concerns on what would come out of that data in the end. I must admit, there was a long response from the industry and many groups within the region on that draft plan for the future of our region. I can't say that many of the considered ones were positive, in summary.

- Q. Can I just ask you about the meeting that you referred to then, that was a stakeholder engagement session; is that about right?
- A. That was the one in preparation of the draft, correct.
- Q. Yes. Do you recall when that was and where that was? A. It was, I think it was at a council facility in Bowral; I can't recall the exact date. It was a small, perhaps two-hour session to my recollection, where data was presented and a bit of feedback was requested on that from industry sectors.

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> Do I also understand your evidence, you weren't provided with a copy of the relevant documents before that meeting and they were given to you only at the session? There was no pre-readings or papers given to anybody engaged in those sessions to my knowledge; they certainly weren't given to me.

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Do you think it would have been appropriate and of assistance to you and other people in that meeting to have received these sorts of documents prior to the meeting? I would have thought it would have been appropriate and most useful. Having engaged in this process with different organisations at a state and federal level I would have expected those.

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Q. After that meeting what was your experience in the engagement with council in that draft plan?

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I suppose after the draft plan, post the submission in response to the draft, there was bitter disappointment I suppose that the main response from this council was that, "Well, we're not gonna call it a plan any more, we'll just call it a strategy", and then that's why a few minor adjustments were made in the document. There was no timelines, no KPIs, no targets added to the original draft.

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I think, in my personal summary, to rename it a strategy document and not a plan was a fairly poor response to industry's submissions, and then there was one meeting held, a public meeting held post that.

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Was that post, that session, public meeting, the one convened on 18 December 2020?

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I think that's correct, yeah, it was held at Mittagong Α. RSL.

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Can you tell me your impressions and any recollections Q. you have of that meeting?

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I can but I can also trust that the Commissioner has access to the video of that public meeting, I think it's on

1	record.
2 3 4	THE COMMISSIONER: Mr Parish, if there's a video, you should add that to your list.
5 6 7	MR PARISH: Yes.
8 9	THE COMMISSIONER: Thank you.
10 11 12 13 14 15 16 17	THE WITNESS: I suppose the meeting reflected the dismissive and disrespectful attitude of some of the senior staff and elected councillors towards the public, points and matters they made at that meeting, and I suppose I had other concerns that that meeting was - had an attendance cap that didn't seem relevant for the amount of community engagement that was put in on this, and I found it a little bit strange that a facility the size of Mittagong RSL cannot accommodate more people to attend if they required.
19 20 21 22 23 24 25	MR PARISH: Q. So that, the previous meeting you were talking about was with relevant stakeholders, this meeting on 18 December 2020 was a general public meeting; is that as I understand your evidence?  A. Yes, I think in general it was, but I do recall receiving a specific invite to that meeting as well.
26 27 28 29	Q. And were members of council, by which I mean the governing body, the councillors, at that meeting? A. Yes, they were.
30 31 32 33 34 35 36	Q. Do you recall who was there?  A. My recollection, the mayor was there and led the meeting in some of the circumstances and Mr Mark Pepping was one of the senior executives that were there; to my recollection those were the two main speakers on behalf of the council at that meeting.
37 38 39 40 41	Q. Do you recall if members of the community were invited to speak at this meeting? A. They were, yes.
41	Q. Do you recall any specific speakers at that meeting

times.

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46 47 confirmed by watching this meeting, that members of the

community were perhaps shut down and cut short at certain

Not that it was part of the business of the

and how they were treated, either good or bad?

I think it would be fair to summarise, and it could be

Q. As a member of the business community in the Southern Highlands what was your impression of that sort of conduct? A. I thought it was a poor example of stakeholder engagement, I thought it was quite disrespectful to the business community. There were some actions outlined by the Destination Southern Highlands group to come out of that, and to my knowledge to this day they have not been enacted on, and that's over two years ago now.

- Q. Is that matters such as industry portals and online hubs?
- A. That's correct.

 Q. And your evidence is that those haven't been in any way, at least taken live as far as you know yet?

A. Personally I saw those actions, and they're listed in the business papers of this council from that meeting, that they were some form of a response to industry's concern and a response to provide some sort of mechanism that the industry could have input and feedback in getting a plan that everyone was happy with and suitable and fit-for-purpose, and to this day those mechanisms have not been put in place.

Q. Do I understand that the proposed hub was initially the initiative of the key stakeholders group?

A. No, I don't think it was, it was a proposal by the business unit and, from memory, it was to be set up in early 2021 and now, 12 months later, yet to exist.

Q. Do you think that there is sufficient industry engagement from council with the tourism sector in the Southern Highlands?

THE COMMISSIONER: At what time?

MR PARISH: Pardon me?

1	THE COMMISSIONER: I think you need to reference that to
2 3	the times, there's perhaps more than one.
4 5	MR PARISH: Thank you, Commissioner, that will help.
6	Q. Do I understand it that you have some concerns about
7 8	the economic development and tourism for the Southern Highlands for the lack of engagement and collaboration?
9	A. I do.
10	A. 1 do.
11	Q. Can you give for me and the Commissioner a timeframe
12	of when that concern arises or from where that concern
13	arises?
14	A. Having dealt with the council at an industry level
15	over 20 years representing the wine industry locally, I
16	found it of most concern with the last elected council,
17	that it was very hard for industry to be involved in
18	strategy and planning for the future of our region, and in
19	particular our sector.
20	Programme and the second secon
21	Q. Were you left with any impressions about why it was
22	that the last council in particular - or I should say the
23	suspended current council in particular were unable to
24	provide that?
25	A. Can you repeat that, sorry?
26	
27	Q. Do you have any insight into why in particular this
28	last council, and by that I mean 2016-2020, had a
29	particular problem in that respect?
30	A. To generalise it, I think they stopped listening and
31	they stopped putting community first.
32	
33	Q. Do you mean by that, at the governing body councillor
34	level or do you include in that the council staff and
35	management as well?
36	A. I think it would be fair to say both across the whole
37	council, but I see that - that goes to perhaps, you know,
38	our elected representatives and their role for governance
39	and compliance that that was not enacted.
40 41	Q. A lack of civic leadership; would you agree with that
42	phrase?
43	A. A lack of cohesion and unity to work for the local
44	community by the elected councillors would be my
45	description.

Q. Can I ask in respect of the lack of an economic plan

A. I suppose without a designated plan and vision it becomes quite difficult to attract new enterprises with no certainty in place around what the priorities of the local council are. It becomes difficult for the existing businesses in the area to confidently invest and grow at the same time, and I suppose the major concern among most was that it was becoming difficult to attract new industry and new business and new investment to the region because basically the region was seen as a basket case.

Q. Can you tell the Commissioner of any personal knowledge that you have of feedback that you received from people outside the area that the council was a basket case or the area that was a basket case?

A. Look, it's secondhand knowledge that comes back perhaps through New South Wales Government departments that, you know, investment or funding of activities here, you know, is a continual issue because of conflict, I suppose just in general terms I can reflect on that.

You know, inability to deliver projects by the council, so their skills for project management were known to be poor, I would say. I reference, I think it was a reference to a project funded by the State Government for a Berrima bypass where that could not be completed and some of the funds had to be returned to the State Government for that; I suppose that's a disappointment and a reflection on the situation at the time.

- Q. In respect of the concerns you identified about cohesion and unity at the governing body level, to the extent your answer differs, what effect does that have on your personal business and the industry that you're involved in?
- A. I suppose from my personal point of view the councillors are elected to represent the community and they're there to work for the community for the best of the community, and the conflict and I must admit, especially in the last two years of the current council, seemed to increase and it didn't seem they didn't seem to be working for the good of the whole community and any sector in particular, and I suppose it spiralled out into the situation we are in today.

speaking about it?

internally.

Q.

Α.

best interests of our community.

meetings that you attended?

In the past?

live so we'll continue.

THE COMMISSIONER:

THE COMMISSIONER:

MR PARISH:

MR PARISH:

live stream or the TV that's ...

articulated question and re-ask it.

council sorry, I can't recall any.

Q.

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.30/03/2022 (3)

Α.

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Yes, do that.

impressions that you were left with dealing with the

In the past previous councils we had had previous

circumstances, but in the current one - the last elected

previous one was when the wine industry was developed in

governing body in particular during 2016-2020?

In respect of that conflict that you identified at

governing body level, how did you become aware of that

A. I would occasionally attend council meetings on relevant matters for our industry and sector. I think it

was well-known and it's well documented in the press over

many years, there were personal conflicts between elected

councillors that weren't productive, they were not in the

In attending council meetings from time to time, at

Again, I just reiterate I suppose or echo my previous

least in respect of the 2016-2020 council, did you form any

impression about the behaviour of councillors in the

comments that there did not seem to be a cohesive and

personal preferences and maybe some disputes they had

united culture within the elected councillors, that they were all working for their community; it seemed to be about

Was there anything positive that you were left an

impression, was there anything positive that was happening

at the council level at least in respect of your industry?

We might just pause there and check whether it's the

That might allow me to withdraw my poorly

I've been informed the stream's still

Can you list any positive attributes or

conflict? Did you attend council meetings, or was it

through the media that you learnt, or was it people

An example of a

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the late 90s and early 2000s. We requested meetings with the elected councillors at the time and they were quite receptive about changing LEPs to accommodate an emerging new industry that the old LEP did not reflect and those changes were made and quite acceptable to the industry and to the public and the community.

In the current one, it was very difficult to get anything heard with any significance and any changes made due to the conflicts within the elected councillors.

MR PARISH: I don't have any further questions at this stage, Commissioner. I was going to ask whether he had anything general to say, but if you wish to touch on any specific topics?

THE COMMISSIONER: No, you proceed.

MR PARISH: Thank you, Commissioner.

- Is there anything else you wish to bring to the inquiry's attention at this stage?
- I suppose I did note perhaps some evidence given yesterday and I liked the point about some of those funds post-recovery going to an acclaimed horse stud, and I'd like to perhaps give the inquiry that that's probably not correct. It was a project put forward by industry for the development of the equine industry, and I'm sure the records could be found in the administrator's and the public papers that that was a project by the council and delivered by Destination Sydney Surround South and has been quite successful and it wasn't given to one business individual.
- THE COMMISSIONER: Q. Yes. I don't know, you may have been watching or reading along, but I have asked for the records of how that was done to be tendered before me. Α. Yep.
- Q. Was that a project that was stemmed from the bushfires or was it happening anyway?
- It was a project in train, I think, before and after the bushfire program and it resulted out of a project within the Southern Highlands key stakeholders group that the equine industry had great potential, was existing here already, and a coordinator was employed during that project.

- 2 Q. A coordinator by who?
  - The delivery of that project was by Destination Sydney Α. Surround South.

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I see, the state funding agency.

But the funding directly came from Wingecarribee Shire Council, and I can refer you to the administrator's notes on where the money came from and where he thought it should have came from after that.

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13

14 15 Q. Yes.

> Α. But it's been quite a successful project with investment by Racing New South Wales into this region for training facilities already and other projects that are to follow.

16 17 18

THE COMMISSIONER: Yes, I understand, thank you. Mr Parish, anything arising?

19 20 21

I might just confer with Mr Broad for a MR PARISH: second, if you wouldn't mind?

22 23 24

THE COMMISSIONER: Yes, of course.

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If you wouldn't mind, Mr Bourne, there's MR PARISH: Q. one meeting that I haven't asked you about yet and I was just wondering if you were at this meeting and might have some feedback or thoughts about it. It was an economic development roundtable on Friday, 25 June 2021. involved in that roundtable meeting?

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It was convened by KPMG and with the assistance of the

You'll have to refresh my memory.

interim administrator, Mr Viv May? I was at that meeting. Α.

I were.

36 37 38

Q. You were at that meeting?

39

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- Did you find that meeting helpful in terms of the way 41 that discussions were conducted about the council's 42 43 Southern Highlands Destination Strategy 2020-2030?
- Yes, I found it a professionally run stakeholder 44 engagement process, quite productive, quite informative, 45 and I think that was enacted by the administrator and some 46 47 of the new executive and found that it was a positive step

Α.

1 2 3		ard to perhaps address the previous draft destination rename strategy.
3 4 5 6 7 8 9	contr with	Would it be fair to say that this meeting was run more ne way that you would think a meeting should be run in radistinction to the previous meetings that you'd had Destination Southern Highlands? Yes, I would - that would be accurate, yes.
10 11 12 13	front	I might just ask you about a few of the key themes came out of the discussions. You don't need it in of you, I'll just tell you what they are and you can me if you agree or disagree or have anything to add.
4  5		The first one:
16 17 18 19 20 21		There was a high level of dissatisfaction with the destination strategy, its factual accuracy and its lack of interaction with other policies and strategies and its lack of defined actions.
22 23 24	Α.	Would you agree with that? I would.
25 26 27 28 29	•	Is that something that you've already canvassed a bit our evidence as well when we were referring earlier to of the issues that you saw in the initial draft plan? It is an accurate reflection of that.
30 31	Q.	The second theme was a view that:
32 33 34 35 36 37		Council through its published strategies, the actions and interpretations of its officers and its culture is anti-development.
38 39 40 41	A. agree	Would you agree with that? I think the majority of the people in the room would with that, yes.
12 13 14 15 16	A. other this	Can you expand on why you hold that view, if you do that view? I think it's well-known and it's been canvassed by witnesses that the DA process was a real challenge in shire, and unfortunately it became too political and to based on facts or regulations. Some of the DAs

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Do you think in addressing that THE COMMISSIONER: Q. concern - as I understand it there's now a local planning panel - do you see that as a measure to address the issue that you've just raised? I see it as a very positive step towards that.

10 11 12 think asking elected councillors who are members of the public to make decisions on complex planning issues, you know, was fraught with danger and I see the planning panel as a very positive step forward.

13 14 15

THE COMMISSIONER: Yes, thank you.

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MR PARISH: Q. If you assume that the impression at least in people like you and industry groups that you're involved with is that you need to lobby certain councillors or find someone to support your application in order to get a DA through, what does that do for confidence in business groups like yours?

22 23 It is a dent in the confidence, but unfortunately with 24 the last council most people realised that the landscape 25 was political and therefore they had to engage in that 26 process to get some certainty about any application to the 27 council; whether that's right or wrong, that's what the

landscape was and that's disappointing, I suppose.

28 29 30

The next key theme that this report says came out of Q. the consultations was:

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A significant issue for the region in respect of housing affordability and diversity and the impact on the availability of appropriate staff in many sectors, particularly in the tourism and hospitality space.

38 39 40

Do you agree with that? Yes.

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43

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Q. Is there anything you want to add to that or explain in that respect?

45 46 47

I suppose that goes across many of the industry groups/sectors in our region, and I suppose our hope was that the whole-of-destination management plan would somehow

Α.

1 2	addre	ess those, and it failed to do so.
3	Q.	The next theme was:
4	Q.	THE HEAL CHOILE WAS.
5		Similarly with transport infrastructure,
6		both connecting and bypassing townships and
7		communities is lacking or poorly
8		maintained.
9		
10		Do you agree with that generally?
11	Α.	I think so, yes.
12		
13	Q.	Do you have any specific examples to give?
14	Α.	I can refer to my previous example of a bypass that
15	was p	olanned through Berrima that, due to whatever reason
16	withi	in the council at the time, could not be delivered and
17	money	, had to be handed back to the State Government and the
18	commu	unity missed out again.
19		
20	Q.	Next:
21		
22		The tourism strategy should be separate
23		from or a subset of a broad-based economic
24		development strategy.
25		
26		Do you agree with that?
27	Α.	I think, yeah, tourism is part of a broader economic
28	aeve	lopment, so I would agree that it is a subset.
29 30	Q.	Can you tall me your improcesion about whather in your
31	-	Can you tell me your impression about whether, in your , there is a broad-based economic development strategy
32		nis shire?
33	111 (1	
34	THE (	COMMISSIONER: When?
35		,
36	MR PA	ARISH: Q. At present?
37	Α.	Well, technically the destination management strategy
38	for 2	2020-2030 was passed by the local council, so
39		nically it would be. Whether it has the support of
40	indus	stry, I would argue perhaps it does not because of the
41	flawe	ed documents and submissions made by many groups, but
42	to ar	nswer your question, technically there is one in place.
43		
44	MR PA	ARISH: Thank you, Mr Broad.
45		
46		COMMISSIONER: All right, that completes your
47	evide	ence, and I think Mr Parish has already given you the

1	opportunity to expand on anything you wish to, so thank you					
2	for coming. Thank you for taking the time out of your day,					
3	I appreciate that answering your summons to come here today					
4	would have taken you away from other activities, so that is					
5	very much appreciated.					
6						
7	Mr Parish, is there any reason why Mr Bourne ought not					
8	be excused from further attendance?					
9						
10	MR PARISH: No, Commissioner.					
11	THE PROPERTY INC., COMMITTED FORTER					
12	THE COMMISSIONER: You are excused from further attendance					
13						
	under your summons and you are free to go.					
14	THE MITHECO. Thenk you for the appointment.					
15	THE WITNESS: Thank you for the opportunity.					
16	THE LITHECC LITHEREN					
17	<the td="" withdrew<="" witness=""></the>					
18	THE COMMITTEE H. D. L. L. T. C.					
19	THE COMMISSIONER: Mr Parish, you - I'm sorry?					
20						
21	MR PARISH: I might tender the document that I was just					
22	referring to, but I'll do that in due course when I have a					
23	hard copy perhaps.					
24						
25	THE COMMISSIONER: I see. Does that complete the					
26	witnesses for today?					
27	·					
28	MR PARISH: Yes, for today.					
29	,					
30	THE COMMISSIONER: And the witnesses for tomorrow have					
31	been made known on the website?					
32	boon made known on the moseries.					
33	MR PARISH: I think we now have the whole week up on the					
34	website, Commissioner.					
35	website, commissioner.					
	THE COMMISSIONER: Excellent. And we have four tomorrow,					
36	•					
37	I think?					
38	MD DADICIL. That I a server t					
39	MR PARISH: That's correct.					
40						
41	THE COMMISSIONER: Could you just read them out so that					
42	those who are watching can make a note should they wish to?					
43						
44	MR PARISH: We have Geoff Byrne, B-y-r-n-e, at 10am,					
45	followed by Richard Mooney, followed by Brigid Kennedy,					
46	followed by Holly Campbell.					
47						

1 2	THE COMMISSIONER: All right, is there anything else I need to deal with today?
3 4	MR PARISH: Not for now, Commissioner.
5 6 7	THE COMMISSIONER: All right, we'll adjourn until 10am tomorrow.
8 9 10 11	AT 2.57PM THE INQUIRY WAS ADJOURNED TO THURSDAY, 31 MARCH 2022 AT 10.00AM
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