WINGECARRIBEE SHIRE COUNCIL PUBLIC INQUIRY

At Wingecarribee Shire Council Chambers, Civic Centre, Elizabeth Street, Moss Vale, NSW 2577

Before: Mr Ross Glover (Commissioner)

Mr David Parish (Counsel Assisting)
Mr Angus Broad (Officer Assisting)
Ms Bron Hewson (Officer Assisting)

On Friday, 1 April 2022 at 10am

(Day 5)

THE COMMISSIONER: Mr Parish, are you ready to proceed?

MR PARISH: Yes, Commissioner.

THE COMMISSIONER: Yes, who's your next witness?

MR PARISH: The next witness is Sandra Jones.

 <SANDRA JONES, sworn:</pre>

[10.01am]

THE COMMISSIONER:

Thank you, Ms Jones. Mr Parish.

<EXAMINATION BY MR PARISH:</pre>

MR PARISH: Q. Thank you, Ms Jones. Can I start by asking you for a bit of personal background, your vocation, how long you've lived in the shire?

A. Sure. I moved to the shire in November 2013. Prior to that I had been a manager with head office with the New South Wales Department of Education and Training. Primarily my time there had been as a manager, I managed a small team in the communications section. I'd also had some other secondments across the department.

During my time I was also a director of the Public Relations Institute of Australia, I was also on a number of other community-based committees such as the Equine Advisory Committee with Centennial Park and Moore Park Trust. I was also a precinct chair with Leichhardt Council and what that meant was, I chaired a residents' committee. We met monthly, we heard residents' concerns or I invited particular officers from council to talk to residents about a particular issue. If there were concerns from the meeting they were passed via a resolution through to council, and also in that capacity I had dealings with our ward councillors and council senior staff.

 So, since moving to the shire I have been a long-term volunteer with the Wingecarribee Animal Shelter. I was president of the local Animal Shelter Committee - I was a member, rather, from 2015/2016 and then assumed the role of vice-president for 12 months. I've also been on a number of other committees here, most recently the local Film Society.

Q. Thank you. You're also a member of the incorporated association, Friends of Wingecarribee Animal Shelter, is

A. I was, I was a member of that particular association.

- Q. Did you hold any executive roles in that?
- A. Yes, as mentioned I was on the committee, I think initial role was assistant treasurer, and then I served as vice-president for 12 months.

- Q. Thank you. I'm going to ask you about some specific incidences in a second, but I also understand you attended ordinary meetings of council from time to time; is that
- 12 correct?

Α.

I did.

- Q. Being that you moved here in 2013, was that in respect of both the previous 2012-2016 term as well as the 2016-2020 term?
- A. Correct. I remember that after moving down, because I'd had such a big involvement with the former Leichhardt Council, I did attend a meeting of council just to see what it was like, so that would have been either late 2013 or early 2014.

- Q. And what was your impression in that meeting?
- A. What I recall of that first meeting I attended was the amount of bullying that I saw between councillors.

Q. Between councillors?

29 A. Correct.

- Q. Do you recall any impressions about the interaction between councillors and members of the public who attended those meetings?
- A. There was one council meeting I attended later on, Garry Turland may have been in the chair, and I believe that would have to be checked that he may have been deputy mayor at that time. There was a group of residents there obviously to hear council debate on a particular item. They were a little concerned obviously because, you know, there was some mutterings going on, and I do remember that Mr Turland threatened to eject them from the chamber.

- Q. Do you have any specific recollections of your impressions of meetings that you may have attended in the 2016-2020 term?
- A. Yes. Again, during that period for those meetings I attended what I witnessed was, again, some bullying amongst

councillors. I recall that one councillor in particular threatened to sue another councillor, and I recall from that period too that some councillors made personal slurs against other councillors.

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Thank you. As I understand it, you had an experience of having a formal complaint made against you in March 2018: is that correct?

Correct. Α.

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- Can you please tell the Commissioner a little bit about that?
- The background was that and I was no longer a member of the organisation Friends of Wingecarribee Animal Shelter and just continued to serve as a normal volunteer at the So, basically we come along every morning whatever the weather and we take the dogs out for a walk.

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I had been invited as a volunteer to come along and participate in a short interview at a local community-based radio station about volunteering at the shelter, how it worked, what we did, how to get involved and so on. a week or two after that I was alerted to the fact that there had been a complaint made about me based on that The complaint was made by Friends of interview. Wingecarribee Animal Shelter claiming initially that I had spread misinformation about council and that organisation.

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Q. Who was that complaint made to?

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It was made - well, I - there were two things: I received what I would call a heads-up from one of the presenters of that particular program. She showed me an email that she had received from, I assume the station manager, I can't exactly remember who that person was, but it had come from the then secretary of the Animal Shelter Committee.

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Q. Do I understand that the nature of the complaint was an alleged breach of the memorandum of understanding between the council and FOWAS?

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It was in a letter that was emailed Α. That came later to me by an officer from council; that letter arrived on Anzac Day of 2018, so it was a public holiday, and the number of allegations were couched in terms of, I had breached the memorandum of understanding.

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Q. Were you a party to that memorandum of understanding?

- Q. Were you a member of FOWAS at the time?
- Α. No.

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- Can you tell me what happened next in respect of that complaint?
- Well, given it was a public holiday, I recall I was about to leave the country to catch a flight to Rome and I had just happened to log on to my emails and saw it. been given 21 days to respond, but I had - during that time within 21 days I'd be on my way back into the country. remember emailing Mr Wilton, because the letter was signed off by him, seeking an extension of time. There was no response.

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What impression were you left with about the communication and administration of the council's roles at least in respect of the animal shelter at this time? Council's role in terms of management issues? Α.

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- Well, insofar as it was interacting with you at that time, what was your impression?
- On a day-to-day basis the shelter and its management and my interaction with management and with the shelter was, I thought, above board and there was certainly no problems in my dealings with staff and certainly no problems in walking animals and dealing with other volunteers.

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Do you know what happened to that complaint? Were you ever apprised of any further information about the procedure?

Well, I mean, there was a complaint and so I thought I was obliged to respond. So, I recall that whilst I was in Rome I prepared my response and responding to each point of the allegations made against me. Mr Wilton's letter stated that I should send my response to the general manager of Wingecarribee Shire Council which I did. I heard nothing from that, to answer your question, until September.

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- Q. And what happened in September?
- One evening I received an email, I just happened to be online, an email from Mr Wilton - if I can just turn to that in my notes - dated 13 September, it arrived at The letter from Mr Wilton said that there had been an investigation into the matter and no further action

Q. Thank you. Can I now turn to a council briefing that occurred on 24 July 2019. You were at that briefing; is that correct?

A. Correct.

Q. In what capacity were you at that briefing?

A. I attended that briefing as a volunteer at the animal shelter; other volunteers also attended that meeting.

Q. Just to be clear, you were not a member of FOWAS at that time, you had no engagement with them at that time?

A. No, no ties with that organisation.

Q. Could you tell the Commissioner what the purpose of that meeting was?

A. Volunteers at the shelter were told that the councillor briefing would be an opportunity for volunteers to ask questions about the animal shelter of councillors.

- Q. Were you aware of the reason that the president of FOWAS and FOWAS members were there?
- A. I don't recall being aware that she had been invited to the councillor briefing.

 Q. Can you tell me what happened when you first got to the meeting?

A. I recall there may have been 12 approximately other people, other volunteers from the shelter who gave up their time that morning to attend. We arrived downstairs in the council building because we weren't sure where the meeting was going to be held. I recall seeing Mr Wilton accompanied by the president of Friends of Wingecarribee Animal Shelter and the team leader shelter operations, they walked past us. We then, I think, followed them to a meeting room which at that stage was located on the other side of the council building.

Q. Were you asked to speak or given an idea at that point what your role at that meeting might be?

Q. Were you expecting to talk at all? Α. No.

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- This sounds like a slightly odd question, but can you explain the geography or the set out of the physical room at that time and how it was set up?
- All right. So, the meeting room, if I can use this space I suppose as an example. So, we walked into the space, there were a number of chairs at the back of the Councillors were seated in, say, a square U-shaped but facing that way (indicating). On the side I believe there was Mr Wilton, team leader shelter operations, her line manager, president of the Friends of the Wingecarribee Animal Shelter, general manager was there, Duncan Gair was there as mayor and a number of other councillors, so we were in fact facing the councillors' backs.

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Q. Can I ask what your impression was when you were seated facing the councillors' backs?

I wasn't terribly impressed, it wasn't a terribly inclusive set-up, and I know that some other volunteers were upset with that because we were looking at people's backs when we thought we could attend on an equal footing to ask questions of councillors.

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Q. Can I ask if you had any impression about the position of the president of FOWAS seated at the same table? Well, given that we were clearly meant to sit at the back of the room it was, I suppose, unusual that she was seated alongside council staff.

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As I understand it, there was a discussion from the president of FOWAS about the preferred location of a new animal shelter; is that correct?

42 Correct. What I recall was that she gave a 43 presentation, I do recall she had speech notes, and then she was asked by Councillor Peter Nelson for her preferred 44 location for a new animal shelter. 45

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Q. What was your view of her being asked that?

- A. Well, I thought it was unusual; I mean, the animal shelter, firstly, is a council-run facility, it's council managed. The Friends of Wingecarribee Animal Shelter raise funds to provide additional care for animals at the shelter, whether that be bedding, whether that be specialist food. I know that the Animal Shelter Committee through its fundraising efforts does contribute towards veterinary costs for animals, but I wasn't aware that this briefing and I wasn't aware of the briefing agenda that councillors had received, but I wasn't aware that there was an agenda item to talk about a new shelter or are a new shelter build, so I thought that the question that former Councillor Nelson asked the president of Friends of Wingecarribee Animal Shelter was unusual.
 - Q. Can I take it from that evidence that it was your impression that the reason you thought you were at the meeting was different from the way the meeting was proceeding?
 - A. Correct.

 Q. Did you then speak at the meeting?

A. I did. Well, watching the presentation from the president of Friends of Wingecarribee Animal Shelter I realised that in fact this was not a question and answer session at all, but a presentation was required from volunteers, so I recall scribbling a few notes and I was

28 asked to speak.

- Q. Did you have any interactions with councillors after speaking or during your speech?
- A. I did. I recall former Councillor Nelson, not so much asking about what volunteers did but he suggested or told me what I should be doing and that was raising funds to build a new animal shelter.
- Q. And, what impression were you left with when -- A. Well, I thought it was unusual to say the least. Again, I wasn't sure what the agenda was for this particular agenda item in the councillor briefing and whether a new council sorry, a new animal shelter was on the agenda and, you know, things to do with that such as location and cost, but I thought the question was very unusual. I mean, I'm a volunteer, I'm not in a position to go out into the community and raise funds; there are certain legal obligations anyone in any organisation has to undertake in order to do that and I would have thought that

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What about the particular behaviour of the councillors, did you think that was appropriate or effective?

I thought former Councillor Nelson was particularly antagonistic, and I didn't know the reason why. councillors asked any questions or said anything during that particular presentation.

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Can I just tie it back to your experience in the old Leichhardt Council. Was this, in your experience, part of the usual cut and thrust of local government, or was

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Q. Yes, as somebody who's had experience in another council?

- A. No. No, I found and certainly, after some of the councillors moved on following the election, I found Leichhardt Council, the council meetings were well run, they were very tightly run; the focus was on responding to agenda items when members of the public had attended. So, standing orders had been suspended to allow for basically a re-arrangement of the agenda to allow for those matters when members of the public were present to speak, we can indicate that from the floor, so it was very much focused on dealing with the public and looking and examining public needs and listening to what the public had to say. Equally, my experiences in dealing with the executive team of the former Leichhardt Council were professional, they were amiable, they were helpful.
- Q. Can I ask you to compare this now to at least your experience in the July 2019 briefing?
- A. I found, based on the experience with the former Leichhardt Council, I found that the former councillors, many were uninformed of their obligations as a councillor and the responsibilities to the public and the community who had elected them. I found for some councillors their attitude towards the community to be unprofessional, at the least. There was certainly an adversarial feeling between the councillors some councillors and members of the public. There were instances of bullying amongst the councillors themselves; that behaviour, I found and saw, was not pulled up by the chair, Code of Conduct was never mentioned, and then I saw instances where individual members of the public who had come to speak to a particular agenda item I felt were treated rather badly.
- Q. Was the chair generally speaking, Mayor Gair, over that time?
- A. The instances I refer to were generally when he was mayor.
- Q. Could I just bring it back to that July 2019 briefing. Did you talk to other members or volunteers after that meeting?
- A. I did.

- Q. Do you recall what impression, if any, they reported to you that they had?
 - A. My impression, and they well, they were upset and they were angry. They were upset that they had arrived at council chambers thinking they could ask questions about the shelter of councillors, to find out it was a very different situation altogether. They were upset that they were placed at the rear of the room facing councillors' backs, and one of them I recall said that they had been set up.

MR PARISH: Thank you. I have no more specific questions, Commissioner.

 THE COMMISSIONER: Thank you, you covered in your last little passage the areas that I wanted to go to, so you proceed.

- MR PARISH: Q. Thank you. Is there anything else you want to generally address the Commission on in respect of the terms of reference?
- A. Well, I think, my overall feeling is that for the previous council and certainly some of the councillors is that their behaviour, and certainly towards me, my co-volunteers at the animal shelter when we refer to that briefing session, were certainly unprofessional, certainly contemptuous. We're ratepayers, we're residents, and just because we're volunteers doesn't mean we don't deserve respect. And the feeling I had was that volunteers, and certainly at the animal shelter are not respected or were not respected certainly by the former council; that we were considered a nuisance. All of that was unnecessary.

THE COMMISSIONER: Q. In answer to some of Mr Parish's earlier questions you described an adversarial type of interaction between councillors and members of the public at meetings. Do I take it from that - I withdraw that. Clearly enough there will always be some level of disagreement in the operation of council -- A. Certainly.

 Q. -- that will always be. But do you think, where there was disagreement between some or all of the councillors and members of the public on a particular issue, whatever it was, that that agreement was expressed and managed in a respectful way?

47 A. No.

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2	Q. Do you think that when there were those occasions when
3	the councillors, the governing body, disagreed with the
4	public on a particular issue, that they displayed
5	appropriate levels of civil civic leadership in dealing
6	with those areas of departure?
7	A. No.
8 9	THE COMMISSIONER: Thank you. Mr Parish?
10	THE COMMISCIONER. Mank you. In Full ton.
11	MR PARISH: Nothing arising, Commissioner.
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13	THE COMMISSIONER: Other applications?
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15 16	CR SCANDRETT: No, Commissioner.
17	THE COMMISSIONER: Thank you. Thank you for coming along.
18	The commissioners mank your mank you for coming arong.
19	THE WITNESS: Thank you for the opportunity.
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21	THE COMMISSIONER: Mr Parish, is there any reason why I
22	shouldn't excuse the witness from her summons?
23 24	MR PARISH: No, Commissioner.
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26	THE COMMISSIONER: You're excused from further attendance,
27	thank you for your time this morning, you're free to go.
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29	THE WITNESS: Thank you so much.
30 31	<the td="" withdrew<="" witness=""></the>
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33	THE COMMISSIONER: Next witness, Mr Parish?
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35	MR PARISH: The next witness is Mr Derek White.
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37	THE COMMISSIONER: Thank you.
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41	THE COMMISSIONER: Thank you, Mr White. Mr Parish.
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45	MR PARISH: Q. Mr White, can I start by getting a bit of
46	personal background from you, your personal background and
47	your vocation?

your vocation?

THE COMMISSIONER: Q. Well, everyone should have that pleasure once. Don't feel nervous, don't feel troubled? A. Thank you. It's a bit difficult but I'll try.

- Q. There's no criticism of you, you have some insights that Mr Parish wants to explore which he thinks will help me, so that's ultimately why you're here. And summonses were issued to any witness Mr Parish may wish to call as a matter of formality, so there's nothing to worry about those processes.
- A. In my understanding, Commissioner, it's more of a conversation than an inquisition.

THE COMMISSIONER: Quite. Well, I certainly hope so in your case.

MR PARISH: Q. You can tick it off your bucket list, Mr White. Now, you're the secretary of WinZero Incorporated; is that correct?

A. That's correct.

- Q. Can you tell the Commissioner a little bit about that group?
- A. Certainly. In fact, I was hoping we'd get an opportunity because it does put it in context. You may remember that the Wingecarribee Shire Council somewhat reluctantly declared a climate emergency in February 2020. WinZero was formed soon thereafter to try and generate one voice from the environmental groups in the shire, of which we have 12 affiliates, in working with the council to actually make something happen on the climate front. We had three main purposes: one was to prevent the worst of climate change effects, primarily by minimising and reducing greenhouse gas emissions in the shire as quickly

We wanted to preserve the few remaining precious environmental assets we have left in the shire because they're disappearing fast, not only in this shire but around Australia and around the world, and we wanted to protect the residents of the shire from the worst effects of climate change which we saw was inevitably going to happen even if we do our best to minimise the carbon emissions that are around the place.

So, in doing that I was the first or the founding chair of that organisation which was around March-April of 2020. We have now been in existence just over two years and, as the counsel said, I am now the secretary for my sins and I'm the one who made the presentation or the submission to this inquiry but I'm not the person with the intimate detail of the submission and I'm very pleased that you've allowed my colleague, Clive West, to attend later on today as he's on the environmental sustainability committee and he has been intimately involved in these matters for some years.

If I could go on a little bit longer, it is now over two years since that climate emergency declaration. In that time we have been involved in a process with the council and a consultant to develop what was called a climate change strategy. At this stage we have not seen that strategy, let alone an action plan because, as you know, once you do a strategy it's going to take probably a year and a budget to produce a plan. So, we are absolutely amazed that, someone declares an emergency and here it is two years later but we haven't seen one iota of evidence that things are happening on that front, in a serious way, put it that way; obviously there are things happening but very slowly.

 Q. May I just say at this stage from what you've said about your role with WinZero, if at any time I ask you a question where you understand your group's positions may differ from yours personally, by all means feel free to distinguish between the two positions.

A. Understood.

Q. Can I just ask you, you've referred to 12 affiliates, I take it that doesn't mean members, does that mean there

- A. There are two separate groups, if you like. There are 100 members in our organisation, or roughly 100, and there are 12 affiliated organisations like Landcare, Low Carbon Living, Southern Highlands, Wombatised and 350.org, I won't bore you with them all, but yes, but they have similar like-minded environmentally focused interests, and we try as best we can to reflect the views of those affiliates in our dealings with council.
- Q. I understand you had an experience in 2016 with a community petition. That predated WinZero. Were you part of any particular group which organised that petition or was that something which came out of your role as a private citizen?
- A. I was not, we only arrived here in late 2015 and I was still finding my feet in the local community at that stage.
- Q. Can you at least start by giving me a bit of background about that community petition in 2016 of 500 or so people, what it sought to address?
- A. No, I'm sorry, I am not aware of the detail of that submission and I suggest maybe you can save that question for Mr West, who was certainly here at that stage.
- Q. Okay, thank you. Can I ask you then about The Green Web and the Koala Project; are you able to talk to that?

 A. I can certainly talk to part of it at least, seeing my wife has been fairly intimately involved in some of those issues recently.
- Q. Okay. Can you tell me what your concerns and a bit of background of that project is?
- A. Well, The Green Web, as I understand it, is primarily a mapping project to give detailed layer maps of the wildlife observations in the shire, the wildlife corridors, wildlife habitats, which in our view were an essential part of any development decision-making process and they should be made publicly available in some shape or form so that the general public can actually see what the council has mapped over all those years.

We do understand that there's been a sum of around \$450,000 already contributed to make koala investigations and recordings, and as of yet we have not seen any output from that and we're finding it very difficult to access it, and it would have been very critical in a couple of the

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- Have you had correspondence or communications with the council seeking such matters?
- I need to clarify here as to what period you're talking about, because I think you're only looking at the 2015-2020 sort of period?

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- Q. Well, we're looking at the 2016-2020 council, but we are always interested in your impressions as an engaged community member.
- We have been engaging with council almost continuously - the staff primarily rather than the councillors. We have had access, but I have to say up until the appointment of the interim administrator we haven't really seen a whole lot of engagement by the senior staff at council on matters of environment. It's our view, and if I could carry on a little bit here?

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- Q. Yes.
- It's our view that the environment is very much given a back seat in council - has been given a back seat in In our view it should be as equally council deliberations. important as matters of infrastructure, of maintenance, of servicing, all the - and it hasn't been the case in our experience as long as WinZero has existed. We also see that in the budgetary area where there is an environmental levy but that environmental levy has been allowed to diminish as a proportion of the rate takings. It started off in 2000, I think at around 4.5 per cent of rate takings; it's now down to nearly 2.5 per cent, and that is the function of an application made to IPART some years ago that allowed the levy to be increased at the rate peg but took no account of increasing land valuations and or increasing numbers of ratepayers in the shire, so to my behind that indicates that the environmental wasn't seen as important by the council or the senior staff of council.

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- How did you, at WinZero, engage with councillors to Q. make your views and positions known.
- That was difficult, I've had one-on-one conversations with a couple of councillors, but nothing - one area that I certainly had engagement with one councillor was around the increasing of electric vehicle charging capacity in the shire, but that came to nothing, and it wasn't long before

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Who was that councillor? Q.

That was Garry Turland, and the other councillor we've Α. engaged with a lot is Larry Whipper, who was obviously the chair of the Environment and Sustainability Committee, and it was with Larry's help that we were successful in getting the formation of a climate change advisory panel which was to report to the Environment and Sustainability Committee. And our understanding was that that panel would have input to and maybe even some influence over decisions of council that impacted on the environment, which would obviously relate to development applications and also any other decisions of council.

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Since that was formed, which was September 2020 from memory that that was formed, it's only met a few times and to my knowledge has never had any impact on any decision of council, and I think that again reflects the lack of focus on the environment by the council senior staff.

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- Those interactions with councillors Turland and Whipper, did you feel they were useful interactions - not necessarily in the sense of what came out of them, but did you feel like they listened guite easily --
- Can I use the word "positive"? They were positive interactions but unfortunately the outcomes were - other than the Climate Change Advisory Panel, which I don't think has really had a great deal of - well, benefit to the environment - no outcomes of significance.

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Q. Did you ever attend council meetings?

I viewed some of them on the web, yes.

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actually physically attend. I have attended what they have, these information sessions which the councillors attended, but it was prior to WinZero being formed, it was in relation to an upgrade of an all abilities playground at Berrima, and that was very positive, I have to say; the council was extremely supportive, and in fact we jointly applied for grants and ended up getting funding from the council to make it all happen, so I have to say that was a positive engagement but it was completely unrelated to the environment that I'm talking about.

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- Q. What year was that, do you recall?
- Α. Would have been 18/19. I know Councillor Gair was the

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- In respect of the council meetings you viewed online, did they leave you with any particular impression, positive or negative?
- I'd say particularly towards the end of the period of the council appointment I thought they were very negative, I thought there was an atmosphere of adversarial attitude between councillors and it would appear to have been cliques and hidden agendas that I think affected the functioning of the council quite significantly.

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Are there any particular examples which left you with that impression or was it a general impression? No, I think it was an overall - you watched the meetings and they would descend into arguments and accusations, and I just thought it was a very unproductive way to go about managing \$170m assets and budgets.

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As someone who has an engagement with the council on a particular issue and seeks change on a particular issue did your experience in viewing these meetings leave you with the impression that they were well equipped to deal with the sorts of issues that you wished them to deal with? I have a corporate background, I've worked for multi-million dollar mining companies: I think the whole structure of council is fraught because we are expecting people to basically manage a very big enterprise, with a whole lot of activities and 500 staff, and they're not paid like people that are senior managers or board members of an organisation. So, I just think that it's - it's maybe not an individual councillor's problem. I think it's a function of the whole structure of the local government organisations; but that's a personal view only, that's not a WinZero view necessarily.

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Yes, of course. Can I just bring that back to behaviour of councillors in meetings. Was there anything in the behaviour of the meetings which left you with a positive or negative impression about the possibility to deal with the sorts of issues that you view need to be dealt with?

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It was difficult because a lot of the - I think the more contentious matters were death with in closed sessions, so it made it very difficult for the general public to really work out what was going on half the time; we just saw the surface and there was a lot of paddling

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MR PARISH: I don't have any further specific questions, Commissioner, unless you did?

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- THE COMMISSIONER: Q. In answer to one of Mr Parish's earlier questions you described what you observed to be an adversarial relationship between the councillors. observe at any of those council meetings or briefing community meetings, whether or not WinZero related or just in your general experience, did you observe how the council interacted with members of the public who came to speak at those meetings?
- It was I think more as a member of the public than a member of WinZero that I formed those impressions.

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Q. Yes, I understand.

None of those subjects really directly impacted on our 20 affairs or our purposes, they were more around, and mostly 21 about development applications and other issues. 22

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- I appreciate that it wasn't necessarily a matter relating to your organisation's work, but did you observe on those other issues how the councillors interacted with members of the public who were at those meetings?
- Not so much in those meetings, but I am a member of the key stakeholders group and I think one of your previous witnesses has talked about some of the activities --

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Q. I'm interested in your experience on that group? And again, the environment wasn't necessarily high on the agenda of a business or economic development group, but I have attended - I did attend the breakfast or the lunch, whatever it was --

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Q. In December?

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Α. -- in December about the destination plan and --

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What was your view of that event? Q.

I think it was an unfortunate one where it ended up in a bit of a dog fight between the mayor and one of the attendees at that luncheon. I hesitate to criticise the council staff because I wasn't intimately involved in the process, and I didn't get involved in the detail of how

- Q. Yes, when you say nothing came of it, do I understand that you mean nothing came of these groups that were to be set up?
- A. Not that I'm aware of, no. I mean, they may have been done but we were not invited. A more recent example of something similar is that there was a I think there was a KPMG specially convened strategic planning session which the current interim administrator managed. I urged the administrator to make sure that the environment was involved in those discussions because I think it was equally important as some of the others things that were being talked about, and we weren't in fact none of our groups as I'm aware of were invited to attend that, so to my mind that's another example of the way that the environment has been not treated badly, if you like, by the council over the years.

THE COMMISSIONER: Yes. I understand.

Yes, Mr Parish?

MR PARISH: Q. Nothing specifically arises out of those questions but I might just ask more generally if you wish to address the Commissioner on any matter within the terms of reference?

A. Funnily enough, I just checked my notes and I seem to have got most of them.

Q. Good.

A. So, no, I don't think there is, but I do urge you to listen to Mr West who's the deputy chair of WinZero, has been a leading light in the environmental affairs of the shire for many years and I think his commentary will be more specific and perhaps more revealing than some of the areas that you've been questioning me about.

THE COMMISSIONER: Q. Thank you. You can be assured that I'm paying close attention to everybody who comes along and once we all depart from here I'll be left alone

1 2 3 4	with the transcripts to go through very closely again. So, I thank you for your attendance this morning and A. Thank you. An early mark.
5 6 7	Q for coming along. Hopefully your one and only experience in the witness box wasn't too bad.
8 9	Is there any reason why Mr White shouldn't be excused?
10 11	MR PARISH: No.
12 13 14 15	THE COMMISSIONER: Q. You're excused from further attendance under your summons and you're free to go. A. Thank you very much, Commissioner, I look forward to reading the transcript.
16 17 18 19 20	MR PARISH: Commissioner, due to that incisive and efficient questioning we're actually a bit ahead of schedule.
21 22	THE COMMISSIONER: Yes.
23 24	MR PARISH: Ms Christine Rowell is due to be here at 11.10.
25 26	THE COMMISSIONER: 11.10?
27 28 29	MR PARISH: So, might I suggest an early morning tea to resume at 11.10 with Ms Christine Rowell?
30 31 32 33 34	THE COMMISSIONER: All right. Why don't I take the full 20 minutes and then Ms Rowell can have a couple of extra minutes to get herself sorted and into the witness box. So, I'll adjourn until 11.15.
35 36	MR PARISH: Thank you, Commissioner.
37 38	SHORT ADJOURNMENT
39 40	THE COMMISSIONER: Mr Parish, are you ready to resume?
41 42	MR PARISH: Yes, Commissioner.
43 44	THE COMMISSIONER: Yes, your next witness?
45 46 47	MR PARISH: The next witness is Christine Rowell-Miller. Just for the transcript, Rowell is spelt R-o-w-e-l-l.

THE COMMISSIONER: Thank you, take a seat.

some difficulty picking you up from there.

6 7 8 CR SCANDRETT: application for the next three witnesses, please?

9 THE COMMISSIONER: the same procedure as yesterday. 10 Counsel Assisting's examination. 11 make an application I'll deal with it that way, because it 12 may be that he covers all the ground you wish to or the 13

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Yes, Mr Parish.

<EXAMINATION BY MR PARISH:</pre>

[11.25am]

MR PARISH: Q. Thank you, Ms Rowell-Miller, could I start with your background, personal and vocational. I originally trained as a teacher, then went through some corporate management roles, and then a longer management role in a not-for-profit environment for some 20 years.

application may be more confined. When you do make your

application I think it'll be necessary for you to come to that side because I imagine the transcribers are having

Commissioner, could I just request

Yes, I think what I'll do is I'll adopt

We'll proceed with

If at the end you wish to

Thank you.

- When did you move to the shire?
- Α. We purchased land in 2000 and have lived here since 2006.
- Are you involved with any particular incorporated association or group within the shire?
- Α. Oh, yes. Within the shire?
- Ω. Yes.
- Yes, I've been a member of the Bundanoon Community Association since we - well, before we moved here, and I have been on the committee including president and other roles with the Bundanoon Community Association for about 15 years, and I have been part of a number of voluntary groups within the shire on and off depending on how the garden goes and the weather goes and things like that, but I have been very involved in voluntary roles, yes.

- Q. Are you involved in the Southern Villages group as well?
 - A. I am, yes.

- Q. Can you tell us a little bit about that?
- A. Yes, the Southern Villages came together through three gentleman from Canyonleigh, Bundanoon and Exeter to bring a voice, a reminder I think to council every now and again that the Southern Villages existed, because the big three, of course, have a very different role. So, Southern Villages is probably now about 15 years in action, I am still part of the Southern Villages group on behalf of Bundanoon and the group meets every couple of months during a year, just to see what we're all doing, where we're up to, and we have had council come and speak with us and work with us as well as going back to council with feedback on how things are going in the various smaller villages in the southern part of the shire.

- Q. You referred to the big three, are you referring there to Bowral, Mittagong and Moss Vale?
- A. Yes, correct.

- Q. Am I correct in thinking that the Southern Villages group are made up of a Bundanoon Community Association, a Canyonleigh Community Association, and an Exeter Community Association?
- A. Picton, Wingello, Exeter and Tallong, although that's not part of Wingecarribee, that's a small village in a similar environment. So, Tallong has been invited and always participated in that role, so they're all small villages that talk together because they have similar limitations also challenges and really good ideas.

Q. How many members does the Bundanoon Community Association have, do you know roughly?

A. Oh, 400, 500 at the moment.

- Q. Is that a combination of businesses and residents?

 A. It's mainly residents, but certainly the work and the
 - goals of the Bundanoon Community Association is about the whole community. There are a number of strong groups, Lions and history group and so on in the village as well,
 - but they work very much together.

Q. Your evidence before was that part of the role of the Southern Villages group was to engage with council on

A. Yes.

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Q. How did that engagement take place?

A. It would usually be that either the representative of the village on the Southern Villages group would go to council with Southern Villages group aware or Southern Villages convenor would go to council with an idea, a recommendation or a concern if there was one of specifically the Southern Villages nature. For example, recently council was in touch regarding the 355 committee structure which they're looking - they're reviewing, and this is about the halls and environments within the villages. Bundanoon has a beautiful hall of great historic value and length and the other villages have smaller halls, but we all work together for working with council to have the villages' hall facilities available to everybody.

 For example, one of the limitations that council might have were they to not have 355 any more is literally, who's going to buy the toilet paper, who will empty the rubbish bins, because the hall groups look after their halls for those when people use them, and that would be a very big job for council to take on, let alone when the bride's an hour late and they can't get into the hall, and this is a Saturday and where's the key. So, a lot of different ways the concerns and interests of the Southern Villages group are brought to council but it's never just an individual making a point.

- Q. When you say go to council, does that involve attending council meetings or do you have meetings with individual councillors or staff?
- A. No, that would be reaching out to the staff that are linked with the Southern Villages environment and then taking advice from council from there.

Q. Did you ever have in your role as a member of these associations one-on-one meetings with groups of councillors?

 A. I have not had - I personally haven't had a one-on-one but, no, I can't think of any time when any of that group has been working with council that there wasn't more than one person on behalf of the group.

Q. Did you ever seek meetings with councillors to discuss issues?

I'm not at all suggesting that. Q.

directly to an individual.

9 10 Α. No, I'm just trying to clarify how we'd run it.

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- May I ask why you did not seek audience with specific councillors? Was it simply a matter of, you thought the better process was to go through council or?
- Yes, we would not think it would be the right way to only go to a councillor.

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- Do you know of other community organisation groups who would go directly to certain councillors?
- I don't know but I I'm absolutely sure it happens.

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Q. Do you have a view on whether it's appropriate that that happens or not?

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From my background I don't think it's appropriate. mean, casual conversation or social opportunities, "Oh, how's it going?", of course you don't say, "Oh, I can't talk to you", but if you want the structure of the council environment plus the councillors in my view to be successful and satisfactory and professional, you need to be very transparent and you know you go to council for this and, if council is involved it comes back through the councillor's structure when they meet here and so on, not

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THE COMMISSIONER: Q. Was there a framework in which you would engage with council staff as an organisation, that is, a process or a policy that would govern that interaction that you're aware of?

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No just, we would go to the person in council who has Α. that job.

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Do you think that it would be a useful thing to have for a community organisation, a framework of how the organisation can interact with council and an understanding about how things will be dealt with?

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I think when things go wrong those sorts of structures are really good to have, but I think the informality of knowing council staff and councillors in the manner that we

1 2 3 4 5	often do in these sorts of environments should also be maintained, but people need to be responsible about saying, "Look, I can't give you that information, go and see Bob, but let me know how you go", that sort of
6 7 8 9	Q. Yes, that's the sort of issue that I'm thinking of, there'd be guidelines A. Yes, guidelines would always be good but not structure to the point of strategic writing.
0 1 2	THE COMMISSIONER: Yes, I understand.
3 4 5	MR PARISH: Q. Do I take it that you attended council meetings from time to time A. Many, many times.
16 17 18 19 20	Q or at least viewed them. A. Many, many times. Mostly attended, I'm not good on IT, but I have done both, but over the years more attendance.
21 22 23 24	Q. Did you attend meetings prior to the 2016-2020 term of council? A. Oh, yes, yes.
25 26 27 28 29 30	Q. Were you left with any impressions about the way meetings were conducted or the way councillors behaved prior to the 2016-2020 term? A. I would have to say from the very first meeting that I attended I was often puzzled at words or behaviours or outcomes from my expectation.
32 33 34 35 36 37	Q. Can I get an idea of when those first meetings were that you attended? A. I would think that I was attending and observing since about 2010.
38 39 40	Q. So, two terms back? A. (Witness nods.)
11 12 13 14 15	Q. Yes, thank you. Skipping forward to the 2016-2020 term, can I start with your general impression as to how councillors conducted themselves both with respect to interactions between them and interactions with the community in those meetings?
16	A. Increasingly of concern.

- Q. Can you explain why you were left with that impression?
 - A. It's never easy in a meeting if you don't think what someone else is saying is correct or fair, but if the meeting structure is as council meetings here are and as many meetings I've been in are also, you sort of have to just follow procedure and maybe set up an opportunity at the next meeting to discuss something that happened in this meeting. But, you know, language and body language and words and behaviour and other areas of response that I viewed, I felt were very unprofessional and as a ratepayer I used to go home and rattle on a bit about, "Oh, you know, what are we paying them for?", sort of thing, and I know that's a phrase that doesn't necessarily apply.

But it was disappointing as I know that there was a lot of time put into what could be done for councillors themselves to work differently and senior management and so on to work with themselves and then also with the councillors. A lot of things were tried, as I understand it, but it didn't seem to be having much impact. And I can think of a couple of instances where I know at a particular meeting in Bowral when a gentlemen went to the mayor - one of the councillors at the time to say, as it turned out to basically say, "You gotta be joking", but the person from council took it as, "Oh, hello, you're here to shake my hand and tell me how wonderful I am". I happened to be sitting in the row behind, and this member of our community just said, you know, "This is the biggest joke I have ever attended and I'm insulted that you would think that this is enough for you all to be behaving like this". And this was only just probably a year before COVID stopped everything and it was a voice, a comment that was very well spoken of by many others, not that specific instance, but the same sort of thing: "Come on, what is this about? What are you guys on about?", not literally guys as, in only males, just this tension between the councillors themselves and between council and senior staff.

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- Q. Is it fair to say from that answer that, therefore, that attitude was something you experienced as fairly commonplace in the community, at least the people you interacted with?
- A. Commonplace within the council; not within the community as such, no.

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Q. The impression of the community of the behaviour of

Q. I take it from your previous answer as well that you're conversant in at least basic meeting procedure as well; is that fair?

A. Yes.

- Q. Do I take it from your previous answer that you perceived that basic meeting procedure wasn't being followed?
- A. Yes.

- Q. Is that your impression?
- A. Yes.

- Q. Did you have any impression as to the way these meetings were chaired?
- A. I've chaired meetings, it's not easy. I don't think there was a lack of and I'm not involved at that level, so this is just my perception that there was no shortage of training as I understood it people comment and talk, it's not a secret. And I could never work out why the group didn't seem to understand that, rightly or wrongly, that person is the chair and they do this job and you're on the part of the group and you do that response. It was very confusing to me that a group of this significance within our shire and any shire would appear to not understand meeting procedure as was evident through language and behaviour and outcomes.

- Q. Thank you. Could I just ask you a few questions about your experience of how staff and councillors interacted. Did you witness either firsthand or gain an experience of how those interactions took place?
- A. Yes, probably to both. I think the greatest clarification that I could possibly give, because there are lots of examples but they're story-telling, so to speak was a person within council staff who I knew on and off over a number of years, just casual conversation, "How are things going?" "Oh, it just seems to be getting really difficult", in council, and that wasn't about the staff or councillors, it was about the general operation. And I said, "Oh, that's a shame, you guys work really hard", and blah, blah. And this person said, "It's just so difficult because I go to the boss to say, you know, 'Councillor Bob has asked me about this and I'm not sure what to do because

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- Do I take it from that answer that the cause of at least some of that attitude was an attempt to avoid conflict with councillors?
- Yes, and because most of the staff would know that generally, other than casual social conversation, the councillors go through the mayor and the staff go through the GM, and then they get together and say, "Well, okay, you go and speak to this or that", but for direct contact with a staff member from a councillor to do something is a very difficult thing for the staff member and generally would be unacceptable.

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Is that something that you heard from staff members was happening direct --Α. Yes.

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Q. -- contact between councillors and staff --Α. Yes.

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-- below the general manager, senior executive level. How did you come into this information, was that because of your interactions with staff in your role as a member of the Southern Villages group?

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Α. And also from the Bundanoon Community Association.

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And the Bundanoon Community Association. How often was your interaction with staff, would you say? It would be hard to say because it really focuses on

41 what's happening in my area rather than - it's not about that's happening within council. It wouldn't be monthly, 42 43 it's probably maybe half a dozen times a year.

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- And over how many years were those interactions going Q. I'm just trying to -on?
- Α. I don't know how long they were going on; I didn't

hear about them from my first awareness and participation in things with council.

Q. Pardon me, I'm trying to get an idea of your first awareness of participation; was it back to 2016 at least that you were having interactions with staff members?

A. Oh, well, no, I would have had interactions with staff members prior, but probably as I was around longer and they knew me and I knew them, my guess is that some of the commentary to me about that was not, "Oh gosh, this has just started to happen", but, "Oh, yes, we know her, she's around a bit", so they relax. But I can't give, if that's what you're seeking, a measure of time at which that happened for the first time because I'm sure when it did come to me the first time it wasn't new.

 Q. Yes. In terms of your impression though at least, when did you start hearing about those sorts of matters?

A. I think they were probably alluded to quite early on but I didn't pick up on it because I didn't know much about what was going on, I was new and doing things in Bundanoon. But I guess 16 - where are we, I have to think now - probably 15, 14/15 onwards.

Q. Can I ask you about your interactions with councillors at meetings held by community associations. Since when did you start attending those sorts of meetings?

A. In Bundanoon or Southern Villages?

Q. Yes.
A. Probably 10 - probably 2012 onwards.

councillors were invited to meetings in Southern Villages and villages, BCA meetings as an opportunity to learn and share, and they get to know us and we get to know them; it's a very broad family in some ways but it's like all families, there's a point at which you've got to ask it this way and not that way and some of those normal guidelines were a bit ignored.

Q. Do I understand that in the early days as it were, 2012-ish, councillors attended those meetings? A. In the villages?

Q. Yes.

A. If invited. Occasionally they would come to AGMs, they would often be invited to AGMs. Bundanoon always has a "meet the candidates for elections" and that was an open

I mean,

- Q. Was there a point in time which you saw that attendance and interaction by councillors with these community associations stop or slow down?

 A. Um, well, that's an interesting observation. I think it stopped or slowed down. I think, as it appe
- think it stopped or slowed down. I think, as it appeared tensions were increasing between senior staff and councillors, that some people who used to come a lot more to the Southern Villages they weren't able to or didn't want to, but I didn't pick up when those unable-tos occurred that meant anything, if that's if I'm reading you correctly.

 Q. Did you ever witness inappropriate behaviour from councillors towards staff at any time? I'm asking you the question whether you personally witnessed any - we've talked about your impressions -- A. Yes.

Q. -- that you received from staff?
A. No, not council staff and councillors, but in my environment, no.

Q. Just going back to those council meetings that you attended, I think I asked you a few questions about your impression of how councillors dealt with each other in the meeting procedures. Can I just ask you about your impressions of how the councillors in the 2016-2020 term engaged with the community or your impressions of how the councillors engaged with the community in those meetings?

A. I would say increasingly arrogant and disrespectful.

Q. Can you give some examples of what led you to that impression?

A. People not, um - well, interrupting each other and, "No, no, no, that's not your area", or, "No, you're wrong, you're wrong, you've been told about that before". It's sort of, I guess I'm a bit old-fashioned but I just think that sort of juvenile dialogue in a meeting of a council with councillors and/or staff is shocking.

And that's how you saw behaviours towards members of 1 2 the community in these meetings? 3 And members of staff. 4 5 Can I ask about your engagement, if any, in the 6 Southern Villages group with other incorporated 7 associations or other friends of groups. Was there much 8 engagement between the groups? Well, I'll just see if I'm with you. 9 Where for example you ask about other groups: we, before the fires, 10 leading up, anticipating things ahead, we had fire-related 11 groups come to Southern Village group and say, these are 12 some of the things and so on and so on. 13 Is that what you mean? 14 15 That is partly, yes, if you could expand on that? 16 Q. We certainly, Southern Villages and BCA certainly 17 reached out beyond just council staff and councillors for 18 19 information and also sometimes just to share what we do and what they do. 20 21 22 Did you gain any impression from those other groups about how they perceived councillor interaction with those 23 24 groups? 25 THE COMMISSIONER: Sorry, Mr Parish, when you're saying 26 27 "groups" are you referring to other community association 28 groups? 29 30 MR PARISH: Yes, I am. 31 32 THE COMMISSIONER: Right, just for my benefit, thank you. 33 34 THE WITNESS: So, was I aware of other groups like 35 Bundanoon Community Association and Southern Villages 36 having concerns as I've expressed? 37 MR PARISH: Q. 38 Yes? 39

Α. Yes, they were.

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- Can you tell the Commissioner of any specific concerns those other groups had and perhaps whether you agreed with those concerns? Were there common themes coming through from other groups you interacted with?
- I wouldn't say it was whether or not I agreed, I probably agreed with everything, but I might have taken a different approach in trying to fix it or sort it out, but

they were mostly about the disrespect that seemed to be inherent in most of the councillors towards council. And, you know, there were council people who weren't good and there were councillors who weren't good, but structure and successful operation of groups like this requires time and place.

There's a time to vent your frustration but not necessarily in the public meetings when there's agendas and things that have been backgrounded and discussed that need to be decided, so I think people used to get frustrated that it seemed that time was being wasted. You know, "What are you carrying on like that for now? Can't you do that, you know, in a different environment because these are the public meetings?" And people who come from the shire or observe, increasingly through IT, and they get a very different impression if they don't know any of the councillors individually, or come to meetings and know staff, that things are pretty rough.

 Q. You referred there to the disrespect between the councillors and the council; are you referring to the staff when you referred to the council?

A. Yes.

 Q. We've had some evidence this week from other members of associations and individuals who have had an impression that is often negative about the ability of the council and the councillors to conduct business and meetings and some of them have related that back to how that actually affects them and their day-to-day lives. Can you give the Commissioner your impression of how this impression that you were left with in council actually affected your ability to both work in the Southern Villages group and the things you were trying to achieve?

 A. I mean, the obvious one is that you're disappointed and at times embarrassed, but it means that you keep going and going and going and, you know, two steps forward, one step back; I think it has become often where you just try and find a way around it to get what you need because you can't get any further with the normal structure of these things being discussed and decided - not breaking the law or anything but, okay, we're supposed to do it this way and we've sent three emails and had one phone conversation, nothing's happened, we'll just have to go ahead because it's happening this weekend. So, I think there was disappointment more than anything because the voluntary

roles of most of the people that I'm referring to, other 1 voluntary work and the giving of their time is something 3 they like to do and they do it to try and help.

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THE COMMISSIONER: Q. This is obviously not your case, but does it lead to or do you observe it leading to some disengagement by members of the community with --Oh, gosh, yes. Oh, yes, without doubt, "Oh no, I'm not going to have anything to do with bloody council any more ...", absolutely, why not? Because I guess my experience, I was - not that there were many others with me more experienced, but it's sort of not unusual in the structure that we have that there was frustration, so you either keep trying to find another way in or you walk away because you don't have an authority that you would in your employment to do something about something like that.

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THE COMMISSIONER: Thank you.

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MR PARISH: Q. In your experience are you aware of people who have disengaged and walked away --Yes.

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-- otherwise engaged community members who have determined that there is to point in engaging in the council process?

27 Α. Yes.

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Can I get your personal impressions about the use of engaging in the council process, at least in the 2016-2020 term?

As in, did I walk? Α.

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Did you either walk or did you feel like you ought to? No, and it's not, it's not - no, I wouldn't do that because I have a really great faith in this environment in which we live and also the council structure and the councillors; they're genuinely in there, within their mind, to do the best they can. Leadership here, leadership there, it's all responsible for bringing things together and, if all the troops start walking away, nothing will happen.

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And, I'm not as involved in the Bundanoon Community Association in a senior role for some time now, but I am still part of the community and Bundanoon is a very strong community and I would keep - I mean, I listen to the

meetings on IT and I come in often now for these meetings - the meetings here, and I think you just have to keep going because I do think things are starting to show progress and, if everybody walks away, you won't help the staff and you won't support the councillors.

And it is a difficult environment, the structure of all of the councils in the state, of the country and a similar structure around the world, it's not the easiest way to run a day, but it's a marvellous combination to have professional staff and volunteers, and I come from a family background of volunteering, because that's what you do, and you don't walk away when somebody gives you the irrits, or the structure's not what it should be, you go to the right person who might be able to change the structure: you don't sort of kill the messenger.

- Q. Can I ask what you're referring to as the positive signs that you were referring to just then? What positive things are you seeing?
- Well, as a very simple example, when you ring as I do because I don't understand all of the IT stuff - council I would say now the very - the voice, the words: you would previously say, "Hello I'm Christine, I'm over at Bundanoon, I was wondering if you could help me with this?" Oh, right, um, just a moment". And then somebody would come back and say, "Look, Bob's not in but if you ring another time he'll be able to help you". Whereas now if you ring the voice is very, in its own self, "Wingecarribee Shire Council, can I help you?", the voice is better and that's obviously from a person. "Hello, I was wondering if you could help me with this?" "Look, just a moment I'll check, Bob might not be in, we have staff now who often work from home; bear with me". And then they come back and say, "Sorry to have kept you, Bob's available but if he could ring you back because he's just in something", and then Bob rings you back.

And that is not new, and I understand the hard work that they are doing, but in a lot of ways when you ask for something now you get, "I'll put you through", or, "This isn't something we can do today", you get an information, whereas before it seemed as if nobody really knew what to do. And funnily enough sometimes now people say, "Oh, Christine, haven't heard from you for a while, how are things?" So, it does take time, but those little nuances of, I'm human and you're human and we're in this together

And I have one particular staff member I often catch on the reception has actually said, and I said, "Oh, you're sounding as if everything's bopping along, how are you?", not only about council, "No, no, look, things are pretty good. We've got lots of things to finish, but we have got some good this or happy that" or, and I do really, really think there is a great change in that.

 I know there's a huge amount of work to do, and I know some very good staff have left, and I know they can't all be replaced or be very good at their jobs straight away, but I get a strong sense of community developing within council itself which shows when you speak to council, when before it was a lot of exhaustion and frustration.

I mean, I - for example, watching the meetings on IT I seem to often not be able to get through, and I approach it with an apology because I'm old and IT doesn't rest well with me, "It's all right, just wait a moment. Don't worry, we'll find it for you. Now, what did you do? Okay", that sort of - whereas before it was, "Well, it's there". And I sort of, "Well, I have the screen open in front of me", "Well, what did you press? No, that's not the right one".

 There's a whole change now in - and I don't think it's just, you've gotta be more helpful than that, I think it's just people are feeling a bit better and I think we're getting the benefits of that, and I have every reason to believe the next year will bring councillors and council structure increasingly to a really good level.

Q. When did you appreciate or notice that change? Was that after the appointment of the interim administrator or was that something that had happened before that?

A. Pretty much, yep, I'd say up until then - and there was, as you would know, an enormous friction and stress for some time, but once that - I guess the line in the sand, right, that's it, we've gotta make some changes, I think that was a breath of fresh air for a lot of people.

MR PARISH: Commissioner, I don't have any more specific questions at this stage.

THE COMMISSIONER: Thank you, you proceed.

1	MR PARISH: Q. Mrs Rowell-Miller, is there anything else
2	you want to address the Commissioner on in respect of the
3	terms of reference?
4	A. No, just thank you. Thank you very much all of you
5	and we're on the right track. It's an arduous - might be a
6	very long road, but Wingecarribee is a very special
7	environment and increasingly so from the city and so on,
8	and we want it to be wonderful Wingecarribee, not wining
9	Wingecarribee.
10 11	MR PARISH: Thank you.
12	TIK FAKISIT. THATIK YOU.
13	THE COMMISSIONER: Is there an application?
14	THE COMMISCIONER. 13 CHOIC ON APPITCACION:
15	CR SCANDRETT: No, Commissioner.
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17	THE COMMISSIONER: Thank you for coming along today.
18	THE LITTIESS. THE L
19	THE WITNESS: Thank you.
20	THE COMMICCIONED. Vous attendance is much appreciated and
21 22	THE COMMISSIONER: Your attendance is much appreciated and
22	you're excused from further attendance under your summons, free to go.
23 24	ilee to go.
25	<the td="" withdrew<="" witness=""></the>
26	THE WITHEST WITHEREN
27	THE COMMISSIONER: Mr Parish, is your next witness here or
28	are we running slightly ahead today? Not here?
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30	MR PARISH: He was scheduled for 12.20.
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32	THE COMMISSIONER: Yes, that's all right. I'll just
33	adjourn for 15 minutes until 12.20. Thank you.
34	CHORT AR ICHRIMENT
35	SHORT ADJOURNMENT
36	THE COMMISSIONED. Voc. we'll require I enclosies
37 38	THE COMMISSIONER: Yes, we'll resume, I apologise everybody watching for that short delay. Mr Parish.
30 39	everybody watching for that short delay. In Fairsh.
40	MR PARISH: Thank you, Commissioner. My next witness is
41	Clive West.
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45	THE COMMISSIONER: Thank you, Mr West. Mr Parish.
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MR PARISH: Q. Thank you, Commissioner.

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- Mr West, can I start with a bit of background personally and vocationally about you? Can you tell us a little bit about yourself?
- Well, I'm 72 years old and I was fortunate enough to retire about 25 years ago. Since that time I've been pretty well full-time on community issues and actions and so forth. I'm a member on various committees in the My personal background is retired government lawyer shire. from the Federal Attorney-General's Department. the office of commercial law which is part of the old used to be Crown Solicitors but now it's the Australian Government Solicitor's Office.

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- Q. How long have you lived in the shire for?
- About 22 years. Α.

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Thank you. You're involved in two groups who have Q. made submissions to the inquiry: WinZero; is that correct? That is correct, yes.

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Q. And also the Berrima Residents Association; is that correct?

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We've heard this morning some evidence from Mr White who provided some background as to WinZero, so I might skip over that, but can you tell me what your current position is within WinZero?

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I'm on the board of management of WinZero. WinZero is an incorporated association with DGR status so, we have a public fund which can issue tax deductible receipts, so it is a fairly serious organisation - or it is a serious organisation, concerned with climate change and not just how to reduce emissions but also to build resilience.

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In that role you have regular interactions with council; is that fair to say?

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Yes, we do. Like - as Derek probably would have explained, we have regular meetings with senior management in council, in particular with Lisa Miscamble, the general manager, and also in separate meetings with Geoff King, the deputy general manager.

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Q. Did you used to have interactions with the previous

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- We did occasionally but not on a regular basis. Through the Berrima Residents Association we would meet maybe once or twice a year to talk about particular village problems, but in the last few years of the last council that fell by the wayside; they didn't appear to be interested in meeting with us.
- Q. What about councillors? Did you meet with councillors at all?
- Yes, we did on an informal basis. So, we met with people like Ian Scandrett and, yeah, and we did occasionally meet with the mayor on particular issues but it wasn't on a regular basis like we have at the moment.
- Q. Thank you. WinZero has raised specific concerns about planning recommendations for land within threatened ecological communities; can you tell the Commissioner a bit about those concerns?
- I have had a personal concern because I'm a Yes. member of the Environment and Sustainability Advisory Committee. The question of threatened ecological communities came before the environment committee in 2016, and there we had to consider the situation of a Bundanoon DA that had been approved - might have been a planning proposal, or certainly it involved critically endangered ecological community, quite a large area of forest.

A community petition of 500 people, mainly based in Bundanoon, had signed a petition protesting about this development, if you like. The councillors actually on the basis of that petition went out to Bundanoon to inspect the land, but when they got there it had already been cleared, and so, that huge swath, it was quite a large area of critically endangered - it's listed at the federal level had been destroyed.

Then we had a meeting of the Environment and Sustainability Committee to discuss this situation, and Ann Prendergast sat next to me in the meeting and I took the meeting while the meeting was going on to say, "Ann, we really need a protocol", it's very important to have a planning protocol so that, as soon as a DA or planning proposal comes up that has land with a threatened ecological community on it, there should be a red flag raised and that DA or planning proposal should be referred to the environment section just to get their views.

And then shortly after that, as in a few months I think, there was a proposal to create a tree and vegetation officer position in the planning area, not in the environment section, and the issue there that came before the environment committee was whether or not the environment levy should be used to partly fund that position. And we said - the committee agreed that we could fund it for the first year but after that it's really a core - it's a core function in council and it shouldn't be funded out of the environment levy. So, I think 50 per cent of the position funding went from the environment levy, but we understood that that was only very temporary.

What I didn't realise at the time, which was subsequently made clear to me - in the last year or so - is that that position of the tree and vegetation officer was meant to be a solution to environmental input into the But again, the environment planning process. section wasn't involved, they had no supervision of that officer as far as I can see, and the position was filled for a very short time. The officer - because the officer didn't have much support, the officer actually had mental issues I understand and left the position, and since then it's been unoccupied, which is for several years. several years there has been no environment - dedicated environment input into the planning process, and I've consistently protested about that but nothing's happened.

Q. There's a few issues that come out of that. I'll explore the planning instrument aspect of that firstly. In your view as a member of WinZero do you think the planning instruments that this council have - at least during the term 2016-2020 - are sufficient to address issues that come up, for instance, in the space of environmental protection and ecology?

A. Yes, I think they are. I think the LEP and the DCP give grounds for refusing inappropriate. I think one of the things you have to remember with town planning is that, whilst particular DA can be permissible under the zoning, it may not be appropriate, and we're seeing that a lot in the shire now, that developers are going into really quite remote bushland areas, because it's zoned rural or environment living, but it's really inappropriate; they're having to sort of put bulldozers through bush and blast

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roadways into ravines to get access, and those really should not - they're not appropriate and so there should be more control over that, yeah.

- Forgive me, does that not suggest that the planning instruments are not appropriate if something which is technically permissible but not really suitable can still be done?
- It does, and I think landowners are Yes, it does. Α. very quick and very happy to take the benefit of a re-zoning when it goes from rural to residential, but they don't want to go the other way and I think this is something that the council has to face: is it effectively an appropriation by council to re-zone from environment living or residential back to rural.

You'll understand that the difference is, with rural it's one dwelling right for every 40 hectares, and with residential or environmental living it can go down environmental living can go down to 1 acre. In Berrima we've got environmental living that goes down to 1 acre. So, where there could be only one dwelling for 100 acres, suddenly you've got 100 dwellings.

You refer as well to the Berrima landscape Q. conservation area and some problems around that in 2019; can you just explain your concerns with that? That was one of the areas that was subject to a planning proposal, and you have to distinguish between a planning proposal and a development application. planning proposal is to create new, new dwelling rights; whereas a DA is to simply apply under the existing zoning for your permissible right.

In this case in Berrima it was for a planning proposal, so there was nothing obligatory about it. DA is refused the landowner has the right to appeal to the Land Environment Court. If a planning proposal is refused they do not. So, the council is in a very strong position to refuse planning proposals.

So, in the case of Berrima, that was a particularly because I live in Berrima and actually I'm an adjoining landowner to some of the land - not all of the land, but some of the land that was to be given extra running rights; I suppose I became emotionally involved as well as involved as a lawyer and a member of the Residents Association, and

The particular - the one lot that particularly upset me was 10 acres almost completely covered in bushland within the landscape conservation area, and within that bushland - I think it was about 15 or 20 per cent - was a threatened ecological community, the Southern Highlands Shire Woodland, and there was only one sliver of clear land that was available for a house to be built, but to get to it you'd have to put a road through the bush. That particular lot was one of a parcel of four lots which the landowner bought by way of converting grazing rights to freehold, I think back in the 1960s, but he paid \$350 for the four, 10 acre lots.

In the 1980s he wrote to the engineer, chief engineer of council which was Ken Halstead at the time, back in the 1980s, and he asked, "If I sell one or two of the lots from my parcel of four, do I retain my dwelling right? And Ken Halstead wrote a very good letter saying, "No you did not. If you break-up the parcel you lose your dwelling right, the one dwelling right for the four lots".

And then the landowner nevertheless went ahead and first sold two lots and then sold a third lot and retained the fourth lot, and that was close to the house where he lived. So, this same lot which had been told - which the councillor said in the 1980s "You don't have a dwelling right, you're going to lose it", was effectively given back a dwelling right and in that very environmentally sensitive area. That was particularly upsetting for me, yeah.

Q. In your view, what were the deficiencies or problems with the process that you think caused the concerns that you had? Was it a systematic issue, was it a resourcing issue?

 A. This issue of planning proposal first came up in a review of the local planning strategy, and when the first draft came out and we saw that there was a proposal to re-zone or to give Schedule 1 exemptions to the zoning, for not just the land on our side of the Old Hume Highway, but on the other side which was actually crucially more important because it's the land - the rural land between New Berrima and Berrima. Just prior to the strategic draft coming out Mark Pepping, the deputy general manager, had assured us in an email that that land between Berrima and New Berrima would not be re-zoned, it was protected for the

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purposes of keeping the two villages separated by the green between. And yet, they did in fact in the strategic planning review, they did in fact give - they wanted to give - they recommended giving three additional dwelling rights.

Now, three additional dwelling rights in that very rural zone: you go from being rural to not even semi-rural. On those size lots you get mansions and they become gardens, they're no longer rural, they become gardens.

And Berrima, as you probably know, is a very unique village, it's one of the very early colonial plan towns but never grew beyond a village, and so, the rural landscape is absolutely crucial to giving a sense of its heritage, which is a rural small - very small rural village and surrounded by rural - rural and bushland surroundings, yeah.

- Is it fair to say that you didn't think the communication and interactions you had with council on that issue then were well dealt with?
- Look, it came to a head, we actually had a meeting because we had the - at that stage we still had twice a year meetings with council to discuss village issues. We raised our serious concerns at that meeting and that meeting had Ann Prendergast, the two deputy general managers, Mark Pepping and Barry Paull, and I think Larry Whipper was the mayor at the time and Larry was sitting at our end of the table.

And Mary Cawood was the president of the BRA and she immediately, when we put forward our concerns about the strategic plan review, she said, "But, Mark, why have you put in this recommendation for re-zoning or Schedule 1 changes to the use?" And, Mark said, "Oh, it was a compromise with the landowners". And, Mary said, "But why compromise?" And he just said - he basically just said, "Well, that's the way it is, we compromised". So, we were left with the impression that there'd been some sort of arrangement or --

THE COMMISSIONER: Just pause there. That's our transcription microphone. I just want to make sure it's I didn't turn my microphone on so you still working. couldn't hear me.

THE WITNESS: And at the meeting we had about four or five

representatives from the Berrima Residents Association, including myself and Mary Cawood, Mary Moore and Eric Savage, and we all took issue. But by that stage, because that was later in the meeting, most of the people had left, and so, Ann Prendergast had left, I think Barry Paull, there was just Mark Pepping I think left, perhaps Larry Whipper, although he says subsequently he didn't recall or he doesn't recall that conversation, but certainly with Mark Pepping the four of us from the Residents Association took issue with why there's a sudden change of approach.

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The landowners who put in the request for a change had been refused several times in the past, so this was a sort of a turnabout for the council. So, we just wanted to know what was the cause of this change of mind and Mark's response to that was that it was - I've forgotten the word now, sorry - it was accommodation or he said it was a compromise - sorry, a compromise. Compromise implies some sort of negotiated dealing with the landowners, and once I heard this notion of compromise it immediately raised in my mind the notion of apprehended bias or a predetermined Because we thought, you know, having got the public to protest at the draft strategic plan that this was inappropriate, and there was a lot of public outcry about it, then the next issue of the draft review it would have been dropped but it wasn't. So, quite a number of other planning proposals had been dropped, recommendations for planning proposals had been dropped but this one wasn't.

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Can I ask about the use of the phrase "apprehended bias". Am I correct in thinking that that was a phrase that was used by a Berrima Residents Association person in a council meeting around 22 May 2019? Α. Yes.

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Can you describe the events of what happened after that meeting --Yes. Α.

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- -- not in respect of the conservation issue but in respect of issues you may have had with councillors at that time?
- Α. It wasn't expressed as apprehended bias at that time as such, it was our concern that this notion of compromise implied some sort of understanding and therefore the council was sort of locked in to keeping up that recommendation. As the process progressed and we got into

a serious consideration of the draft strategic plan we made contact with quite a few other people in the shire, including the Sutton Forest people, and they put in quite a large number of submissions, because there's similar issues with Sutton Forest as there are with Berrima, it's a heritage landscape, so they were also feeling concerned that if the council can just change things because they've reached a compromise with landowners, then they also felt vulnerable so they put in a large number of submissions.

We also had about five or six of the state's top heritage experts, including the authors of a heritage landscape study, Colleen Morris and Christine - I've forgot Christine's second name - but they put in - they prepared finance by the coal, anti-coal people but sponsored by the Berrima Residents Association. Those two people prepared a 165-paged report on the importance of the Sutton Forest and the Berrima landscape to preserving the heritage significance of Berrima and Southern Forests.

Both of the authors put in strong submissions saying this was a very bad idea. Council's own heritage advisor said, this was a very bad idea, will create a bad precedent, because if you allow these two landowners - there was about 200 to 300 town lots from the old town plan that are not developed, so if you give it to these two landowners, why shouldn't you give it to others?

So, the heritage advisor, Peter Cabala, said it would create a bad precedent. Mark Pepping's response was to say, "Precedent is no longer relevant because each case is decided on its merits. But, of course, the merits include whether it will create a precedent, so it was a sort of a silly - I think a silly comment.

Q. Can I ask about the events of a council meeting on 22 May 2019. Were you at that meeting?

A. Yes, I gave the presentation on behalf of the Berrima

 Q. Am I right in saying that out of that presentation came an inference at least from some councillors that that presentation was suggesting that they were corrupt; is that correct?

Residents Association in which we objected to the planning

A. Yes, yes.

proposals.

Q. Can you explain those events?

- It came as a shock. It was a bit like walking into a swimming pool full of sharks. I think they'd obviously had a meeting before the council session, all the councillors have a briefing before the session, and I think -I believe, it's my feeling anyway, that Mark Pepping had threatened to resign unless something was done about it, and that was confirmed - I haven't got the text of the recording, but Mark Pepping at one point, when I turned to Mark in the session and said, "Mark, you recall that", meaning his reference to a compromise with the landowners, he just really lost his temper and I think slammed the desk and said, "This is outrageous. If something is not done about this I'm leaving the council", not leaving the session but leaving the council. So, I think he had said to the - my feeling is he had said to the councillors in the pre-session briefing that he would - he was expecting them to back him.
 - Q. And that was in relation to an inference that some councillors took, was it, that you are alleging that they were corrupt?
 - A. No. I made very clear that I was not insinuating or saying that they were corrupt. I said that, "When you have a situation like this where all the heritage experts, council's own heritage advisor and a very large public outcry was opposing it, then if you proceed with the recommendation for approval you run the risk of a perception of corruption", and I repeated that several times that, "I'm not saying you're corrupt, I'm saying that you have a risk of the community perceiving this recommendation as being a form of corruption, it's a perception".
 - Q. Can you tell the Commissioner of a threat of legal action which came after that meeting?
 - A. Yes. The next day I received an email from Duncan Gair, the mayor at the time, saying that, "What you have done is outrageous", and da-da-da, it was quite personal, and we are considering taking legal action against you".
 - Q. Can I ask whether that email expressed whether or not Councillor Gair was acting in a personal capacity, in a capacity as a single councillor, or in a capacity as representing all of the councillors or the governing body, do you recall?
 - A. I think the impression I got was that he was sending

it as the mayor and therefore on behalf of council. don't think all of the councillors would have supported legal action, no, but I think Duncan Gair was, I think, using his position as mayor, and I think writing as mayor, I think he might have signed as mayor actually. fortunately, because I have a legal background, I'd recommended some years before to the Berrima Residents Association that they have officers and association insurance and that covers defamation. So, when we received that email we immediately referred it to our insurers and they said, "Look, no, don't worry, you're covered by the insurance, but the best thing is to diffuse it and you can do that by giving a public apology and avoid the whole issue".

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Can I just ask, from your recollection of the letter, Q. was there a specific reference to the legal action that might be being considered, was that legal action defamation or was it - was that particularised?

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It was unclear, but certainly defamation was, if you like, wafting in the air, and the reason why I say that is that the Greens councillor - I think they'd had this, on the day of the session which considered the recommendation for the strategic plan, on the day that planning proposal came forward the Greens councillor came in and after my presentation, he was the first to ask a question. "I have here in front of me an email that you sent to councillors yesterday and in that email you say that the deputy general manager" - sorry - "that this planning

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proposal is a deal between the landholders and the planning staff". And he said, "What do you mean by deal?" And said, "I'm referring to this reference to a compromise. Mark Pepping had said [previously] that this planning proposal represented a compromise between the planners and

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Then, so having satisfied that, then I didn't realise I had to give evidence - sorry, I had to make a presentation for the second parcel of lots. I thought I was giving a presentation for the two different parcels, but then so I was a bit shocked to be called again to the stand to then talk about the second parcel, which I can't remember whether it was the - I think it was the east or the west side of the Old Hume Highway. But again, after my presentation the Greens councillor, Gordon Markwart, again was the first to ask the question and he repeated the question in identical terms, "I have here an email sent

the landowner".

yesterday to all the councillors in which you refer to this planning proposal as representing a deal between the landowners and the planners. What do you mean by deal?" I'm a member of the Greens Party and I was a bit shocked that there was this aggressive - I have differed with Gordon Markwart on a number of things, but I was nevertheless shocked that he appeared to be the assassin, if you like. I think it was all agreed beforehand who was going to ask what and so forth, but it was very disconcerting and quite upsetting, yeah.

Q. I want to come back to the threat of legal action in a second, but just while we're on the topic, did you feel that the interactions that you had with councillors about planning matters was appropriate and effective, or was there a feeling that it was unnecessarily antagonistic?

A. On that particular issue the language used which is recorded in the session; Ken Halstead, for instance, said, "I particularly resent any intimation of corruption and you can call it perceived perception or whatever, but you're saying that there's corruption". And then at one point he said, "I'm not going to look at him, I know who he is" - this is talking about me - "I'm not going to look at him, I know who he is, how dare he come into this chamber and", da-da-da. It was a very personal attack, yeah.

Q. How did that leave you feeling?

A. As a retired government lawyer I was outraged. This is not process and it's not probative.

Q. Can I now go back to that threat of legal action letter and lean perhaps slightly on your legal knowledge. I think your evidence was that there was no specific reference to defamation in it. And forgive me if this is post your time as lawyer, but there are procedures in the Defamation Act to take steps to withdraw or recant imputation; was there anything about that in the letter that you recall?

A. Not - it was an email.

Q. Pardon me, email?

A. Nothing in the email, but subsequently after we consulted with our insurer we approached - we sent an email to Duncan, I think Eric Savage as the president of the BRA sent an email to Duncan Gair saying, "We have consulted with our insurer and we would be happy to give a public apology for any offence caused", and yes.

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So, defamation wasn't particularly mentioned, but as a lawyer I was sort of acutely aware of Gordon Markwart's question talking about a deal twice, he asked that question, "What do you mean by deal?" And also with Mark Pepping's response of outrage, I just felt that that was what it was all about; it was all about defamation on the part of Mark Pepping perhaps.

- Do you have that email with you?
- No, I'm sorry, I didn't come prepared for the Α. Berrima Residents Association submission.
- Do you recall whether you understood that the threat of legal action was being taken on behalf of Mr Gair by himself or on behalf of all councillors?
- I wasn't sure what how that was going to be based. About that same time there was a case in the Blue Mountains where a staff member, the council supported - paid the legal costs for a staff member who had apparently been defamed, and I thought perhaps council was proposing to run, if you like, finance - I think Mark Pepping would have had - would have argued that he had a cause of action because there was no - it was only Mark Pepping that was really the person who made that comment about compromise.
- Q. Could I just show you what I think is the email that you're referring to and I'll just start by asking you to confirm that.
- Shall I read it out or? Α.
- Q. Can I just ask to confirm that that's the email that you've been referring to?
- Α. That is the - yes:
 - I will be seeking legal advice after reviewing the audiotape of the meeting as to ...
- What's the date of the email? Q. I'll just pause there.
- Α. The date is 23 May 2019.
- Q. And, who is the email sent - what address is the email sent from?
- It's sent from duncangair@wsc.nsw, yeah. Α.
- Q. Does Councillor Gair express, and take your time to

A. He says that they're going to get legal advice after reviewing the audiotape, and he also says:

I also believe that your comments have affected councillors' sense of credibility and honesty within the general community and again I will be seeking a legal position on this.

Q. Any reference to Mr Pepping in that letter?

No, there's not.

Α.

- Q. Is there any reference to steps that you could take to recant or withdraw what you said?
- A. No, there's not. It was the Berrima Residents Association that initiated the idea of an apology, we initiated the idea of an apology and then the response to that was Duncan Gair coming back to us and saying, "Yes, we will accept an apology provided it's a public apology and it's given at the beginning of the next council session".
- Q. What was your impression about the request that it be a public apology in the next council session?
- A. I was very upset because it seemed to me to be intimidatory and it was basically trying to show that I was being dressed down in public, yeah, basically it was rubbing salt in the wound. I already felt aggrieved by the fact that, yes, it had become very personal and also they'd disregarded the legal issues about saying that it was a compromise.
- Q. Did you find the email of 23 May 2019 intimidatory? A. Did I find it, sorry?
- Q. Did you find the 23 May 2019 email that you have in front of you intimidatory?
- A. I did, yes, because we're volunteers, we don't get paid for what we're doing, we're community members who have been actively involved for I've been here 22 years and I've been actively involved with the community all that time, and we'd put our necks on the line a bit when we come out and opposed things, so it was very difficult, yes, I felt very intimidated, and yeah, just made to feel bad, yeah.

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Did you feel as if it were a proportionate response to the comments you had made at the meeting the day before? It was proportionate to the councillors' response that there was mutterings about corruption, and so, it was yeah, so the email reflected the outrage that the councillors - it's not just what they said, it's the way they said it, and that's again all on the recordings.

- Q. Can you explain what your impression was of how they said it?
- Yes. There's a number of the councillors who directly said, "How dare you come into the chamber and suggest that", it was a sort of an accusation, it was quite accusatory, that's why I think there had been quite a lot of discussion before the session. They came in primed, they went straight into the attack.
- How did the events that we've just been talking about affect you and your engagement and advocacy in the community and with respect to the council? The net result was that I became more determined to fight what I considered to be - the word "corruption" is very broad, I don't think people understand how broad corruption is, the term "corruption" is. My understanding is that it covers official misconduct and it needn't
- involve bribes or any personal benefit, it's basically where you are undermining the integrity of the system, and as a government lawyer that was central to my role as a government lawyer.

I was an advisor on what they call major projects in the government, and so, \$10 million was a very small It was mainly contracts worth hundreds of millions of dollars for Defence or for strategically important contracts like purchasing big art objects for the Museum - or the National Gallery. So, probity and due process was absolutely central to that, and I could see that the council was way off-line.

And in fact not only was I drawing this to the council's attention about Mark Pepping's comment about compromise, they should have actually been pursuing that, and their role as councillors is to ensure that the planning section does not go into deals in the loose sense with landowners.

MR PARISH: Thank you. Commissioner, I don't have any other specific questions at this time.

THE WITNESS: Can I just say that when it came time to give the apology, I'd written it out and I read it very quickly, but coincidentally the same day was the day that the council was considering whether they should use part of the environment levy for funding for five years a regional gallery, and there'd been a lot of protest about that and I personally organised a major meeting at the East Bowral Community Hall to stop it, and that led to another public meeting in the Bowral Memorial Hall, but because of my dispute with Duncan Gair, Duncan Gair refused to deal with me on the environment levy issue, he refused to be in the same room, and my insurer said I should not be in the same room as the mayor.

And so, when that public meeting was held I was not able to attend the public meeting and I just thought, this is really going from bad to worse. But on the day that the council was considering the environment levy was - I had to give the public apology at the start of the session and that was the day when that environment levy was being considered so the public gallery was absolutely packed and most people know me because of my involvement in the community, and when I gave the apology and talked about the word "corruption" and "corrupt" was just heard, all they could hear was either corrupt or corruption, and so actually I think it backfired on council because I think that - I know the friends of mine who were in the audience were saying that people around them were saying, "Why is Clive talking about corruption?"

So, yes look, the whole thing ended up giving council a very bad image.

 THE COMMISSIONER: Q. Just going back, I just wanted to pick up part of your answer where there was the - after the council meeting at which you delivered the apology, there was a community meeting after the council meeting; is that what you're saying?

A. No.

Q. I'm sorry.

 A. There's two separate issues and that's why next week I was going to talk about the re-zoning issue.

Q. I just want to get in my own mind the meeting where

environmentalists and the mayor and on the environment levy, there were private meetings on that, but I was excluded from joining those meetings.

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Those meetings, I'm sorry, I've conflated the meetings in my own mind. And when you say you were excluded, who excluded you?

Duncan Gair, he said, "I will not be in the same room".

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46 47 Q. Was this after you delivered the apology? Α. No, before.

Q. Was it in between the two meetings?

Α. Yes.

At the time he excluded you, had you made known that you were going to proffer the apology?

I'm not sure, it's all about the same time; it was all within a matter of days, yeah.

THE COMMISSIONER: I see, thank you. Mr Parish.

MR PARISH: Q. Bearing in mind the time constraints that we have on this inquiry, it may not be possible for you to speak next week on other topics. Is there anything else you want to say now within the terms of reference more generally?

Α. Yeah, there is.

Q. This is probably your only opportunity.

There is. You will notice from the WinZero submission that we've had a concern for some time about the planning sorry, about the community access to council mapping, and that's actually a current concern.

So, WinZero have been actively involved in the Frensham litigation which council is involved in. Council's retained counsel, Senior Counsel and so forth, and also ecologists and it's cost a lot of money. us - we, the WinZero team who are helping the council side, the Marsden solicitors who are helping them and Ann Clements, the ecologist, are finding ourselves as being the go-between between those people, the solicitors and the barrister and council, the environment section.

THE COMMISSIONER: Sorry, Mr West, just pause for a moment. Mr Parish, what term of reference does this fall into?

MR PARISH: I'm not sure.

THE WITNESS: What I'm getting at is there's a systematic problem within council bureaucracy where you have silos.

THE COMMISSIONER: I see.

A. The silo in this case is that the environment section will not get involved with planning matters, they refuse to get involved with planning matters in terms of DAs and --

Q. Yes, it's a common experience of silos where one doesn't speak to the other, is that the issue you're describing?

A. Yes. So, for instance, I had a request by Ann Clements who's the ecologist acting for the council in the litigation, she said, "Can you find out" --

Q. Don't tell me anything about what's happening in the litigation, that's outside my terms of reference, try and address your comments more generally, if you can. I well understand the issues of silos not speaking to one another; in fact, at a firm I once worked in we were all put into silos as named, which was perhaps slightly odd, so I understand that issue. So, if you can generally describe to me your concerns about how the silo is operating, but I don't - given it's well outside my terms of reference I don't think I should hear what's happening in the litigation.

A. In the litigation, okay. Yes, so, I'm just wondering how I can express that without referring to the litigation.

Q. Is the general issue that there are important matters coming from the environment side which you perceive are not feeding into the development side?

A. That's right, yes.

 Q. I appreciate that may be at a higher level than the particular examples, but have I understood the general issue correctly?

 A. Yes, I think there's a systematic problem in council in terms of access to information on the environment.

Then, for instance, I've requested - I requested from the 1 2 manager of the environment section a map showing 3 biodiversity corridors in various parts of the shire and they haven't been forthcoming. 4 One of the lower level 5 staff did make a map available which, it turns out, was 6 from the 2003 biodiversity strategy of council, so it's an 7 approved document, but for some reason I wasn't given the information - only subsequently when I asked a lower level 8 9 officer, yeah. 10 THE COMMISSIONER: I understand that point, yes. 11 Mr Parish? 12 13 MR PARISH: Nothing further. 14 15 THE COMMISSIONER: 16 I understand there's an application or 17 may be? 18 19 CR SCANDRETT: Yes. 20 THE COMMISSIONER: Yes, what are the topics firstly? 21 22 So, have I finished? 23 THE WITNESS: 24 25 THE COMMISSIONER: There's an application by Not yet. Councillor Scandrett to ask you some questions and I'm just 26 27 going to deal with that now. 28 29 CR SCANDRETT: Commissioner, my application in relation to Mr West relates to some of the evidence he's just given, in 30 31 particular, was the mayor's letter clearly on behalf of all 32 councillors? The letter regarding legal action. he's touched on communication, so I'd like to clarify 33 34 something there. 35 36 I'd also like to find out if Mr West feels there are any other areas for the mayor's attitude towards him in 37 38 relation to his profile in the community. 39 40 And I also would like to ask Mr West, were there any 41 other matters, public matters that he was involved in in the community? I will be naming Station Street as the 42 43 possible one there - that he might want to comment on that. 44 And finally, I have a couple of questions about the 45

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meetings in East Bowral and Bowral regarding the

reference to the environmental levy and the two public

And also,

3 4	THE COMMISSIONER: Let's deal with the first topic first, the email.
5 6 7 8 9	Q. Do you still have the email, Mr West? Not with you but do you have it? A. No, I haven't got it here because I was expecting to speak next week, yes.
11 12 13	Q. I understand, but do you have it? A. I have it, yes.
14 15 16	Q. Would you produce that to the inquiry? A. I could. Do you want me to come along next week?
17	THE COMMISSIONER: Just send it to Mr Broad.
18 19 20 21 22 23 24	So, I think, Councillor Scandrett, we are going to get the email, it may be somewhere in our committee papers already. Ultimately it's a matter for me, isn't it, to determine how I read that email? I mean, the evidence has already been given of what he perceived about that. Is there some issue that I'm missing
25 26	CR SCANDRETT: Commissioner
27 28 29	THE WITNESS: The email that you're referring to, Angus just passed me on the iPad.
30 31	THE COMMISSIONER: Okay, so it looks like we have a
32 33 34 35 36	CR SCANDRETT: I don't doubt that you are the person to make that, of course, but I'm interested in Mr West's clarification of his perception of that because it's not clear.
37 38 39 40	THE COMMISSIONER: I see. Yes, I understand. Ask your question.
41	<pre><examination [1.21pm]<="" by="" cr="" pre="" scandrett:=""></examination></pre>
42 43 44 45	CR SCANDRETT: Q. My question, Mr West, is the email that you received about the alleged defamatory statements
46 47	THE COMMISSIONER: No, no, that's not what I said.

apportionment of those funds to the art gallery.

THE WITNESS: There's no reference to defamation.

 CR SCANDRETT: Q. I'm sorry, let me rephrase that. The email you received from Mayor Gair the day after that meeting in 2019, 23 May I think it was, was it clear that was on behalf of all councillors or what?

 A. He referred to all councillors in a broad sense but I did take it as an email from the mayor as the mayor, on behalf of council.

Q. On behalf of councillors, not on behalf of Councillor Gair as himself?

A. No, I took it on behalf of.

 Q. From the mayor on behalf of all councillors, thank you.

 THE COMMISSIONER: Councillor, try not to speak over the witness when you're interacting, just let the witness finish because it makes it not only a very difficult transcription service but then I can't when I read it later work out which bit the witness is responding to, so just bear that in mind.

CR SCANDRETT: Thank you.

THE COMMISSIONER: Yes, next topic?

CR SCANDRETT: Q. Mr West, you've touched on communications with councillors and the staff; could you give me your expanded view on how effective communication was with the organisation and the various parts of that?

A. I'm in a fortunate position to be on the environment committee so I do in a sense have access to officers in the environment section, so I do - I have - yes, I have and continue to deal directly with certain action officers, if you like, or officers on the ground, and so I'm very grateful for that facility, if you like, yes.

Q. May I expand on that to say, as a community member and I think you're a member still of the BRA, Berrima Residents Association, would you like to comment on communication from that perspective?

A. As I said in earlier years, going back 15 years or so, the Berrima Residents Association had a very good and open relationship with council, but during the last council, the

1 2 3 4 5	last five years or so, things have become much more difficult, and we do get the impression that the Berrima Residents Association is on the nose a bit in the council, and so we just felt that communications have dropped away.
6 7	CR SCANDRETT: Thank you.
8 9	THE COMMISSIONER: Is that all?
10 11 12 13	CR SCANDRETT: My next question relates to the approach by Councillor Gair towards Mr West and I'd like him to comment whether he thinks any other matters were at play there.
14 15 16	THE COMMISSIONER: I'll reject that question. You need to give examples of other interactions.
17 18 19 20 21 22 23 24 25 26	CR SCANDRETT: Mr West said that he felt that the councillors were primed at the briefing prior, and that Councillor Gair refused to deal with him after this occasion. I would like to know if Mr West thinks that that was in relation to his proposed candidacy as a councillor for 2020? A. No, I don't think it was, no. I think it's more that Councillor Gair wanted to defend his staff, and I can see why he would want to do that, but it was very heavy-handed the way it was done. Am I permitted to ask the questioner
27 28 29 30 31 32	a question? THE COMMISSIONER: Not generally. What is the issue you wish to raise? A. It's just that Ian was at the briefing before the council session and I just wanted to know whether or not
33 34 35 36	Q. No. A Mark Pepping. No you can't, okay.
37 38 39 40 41	CR SCANDRETT: My fourth question, Commissioner, relates to other community matters. Mr West indicated that he was involved in those and I nominated Station Street as an experience that - I think it was the BRA particularly we were interested in.
42 43 44 45	Q. Could you just comment on your experience with communication in that space, please? A. Yes. Again, it was quite antagonistic. The Berrima

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We

residents, not just the association, but the Berrima

residents have a constant - every day it's a problem.

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- Q. Wingecarribee Street.
- Not Wingecarribee but you have to do but anyway, you have to go over the bridge and it's a very difficult corner, there's a blind spot --

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22 23 Q. Kirkham Road.

-- you tentatively go forward and there's always a near accident sometimes, so we wanted to see a bridge at the brickworks - Kirkham Road - on Kirkham Road at the And I'm on the austral community liaison committee, so for the last few years I've been aware that the brickworks is closing and will be moving to New Berrima, they've got a DA for a new brickworks there, so I was aware that the brickworks would be vacated. suggested to the Berrima Residents Association that they put forward a concept plan for the brickworks which would make it a 20 hectare park using the quarry as a lake, and also use the opportunity to put a bridge where the railway is near the brickworks. So we put forward this concept plan, it was immediately dismissed out of hand. Paull's response was that the bridge there would cost 60 to \$80m, and Duncan Gair was parroting that.

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In fact we got a qualified engineer who specialises in railway bridges and for the simple two lane bridge that we were proposing, with a roundabout at each end, the estimate was 5 to \$10 million, not 60 to 80. So, this is typical of a way of sort of smashing ideas.

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I must say since then we had a meeting with Lisa a couple of weeks ago and at the end of the meeting I just mentioned the fact that we had this concept plan which had been squashed by the previous regime, and she said, "Oh, please send it to me", and that was a very good response, I just thought, what a breath of fresh air that is. explained in a covering note to Lisa that we were not expecting the council to pay for this, because it would be probably a couple of hundred million dollars, it's a huge thing to create a park that size, but what we were looking for was a feasibility study which would cost probably between \$30,000 and \$50,000, but the previous council wouldn't even consider that either, so there's been a complete change in council.

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THE COMMISSIONER: Thank you.

Just following on from that, so you're CR SCANDRETT: Q. saying that the current interim administration and new general manager are receptive to ideas?

Absolutely and --

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Q. And you'd compare it to the council?

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You cannot believe the stress that's left my shoulders since we've had the administrator; it's been fantastic, veah.

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Q. And you're comparing that to the council of 16-20?

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Α. Sorry?

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Q. You're making that comparison, I take it --Α.

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Q. -- to the councillors --

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Things were getting bad, and as you would know, Councillor Scandrett, things got really bad and Station Street was really the issue that really galvanised everyone, and you opposed it from the start. can't explain - it's like a relief that we're finally being heard, the community's being heard, yes.

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My last question, Commissioner, Thank you, Mr West. relates to the environment levy, the proposed diversion of the environment levy, part of the environment levy to funding the regional art gallery, which also involved, as you would recall, Mr West, a reduction of services at the RRC by reduction of hours.

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Sorry, Councillor Scandrett, in that THE COMMISSIONER: form it makes no sense to me. You'll have to break it up.

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CR SCANDRETT: Okay, Mr --

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THE COMMISSIONER: And, if you want the witness to agree with propositions, you'll have to give them an opportunity to agree with the propositions that you're putting. just break it up step-by-step.

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43 THE WITNESS: like? 44

I can proffer a response to that if you

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THE COMMISSIONER: 46 47 the question was.

Well, I don't actually understand what

45 CR SCANDRETT: I can't answer that.

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THE WITNESS: I can't recall exactly, but I know

1	Larry Whipper
2 3 4 5	THE COMMISSIONER: Q. So, some councillors? A. Some councillors were there, yes.
6 7 8	Q. And any management?A. I don't recall.
9 10 11 12 13	Q. And what was the purpose of the meeting? A. The meeting was to discuss the proposed diversion of - I think it was quite a lot of money - from the environment levy to the regional gallery.
14	Q. Yes, I see. And, what was the outcome of that
15 16 17	meeting? A. There was a resolution saying that the meeting opposed it and so it was a very strong resolution.
18 19 20	Q. And was that communicated to council?A. Yes.
21 22 23 24 25	Q. And, was there any response? A. There was further - well, there was and that went into negotiations with Duncan Gair, but I was excluded from that.
26 27 28	Q. That was the bit you were excluded from? A. Sorry?
29 30 31	Q. They were the negotiations you were later excluded from?
32 33 34	A. There were negotiations directly - it was myself, Geoff Byrne, and I can't remember the third person, but we were negotiating directly with Duncan Gair on that.
35 36 37 38 39	Q. About what? A. About just what the - how to - well, from our perspective how to stop it; from his perspective how to rationalise it.
40 41 42 43 44 45	Q. Yes, I understand, all right. A. But I think after the second big public meeting, which was packed out, Duncan Gair turned up to that meeting and he publicly stood up and said, "We are not going to divert the funds".
46 47	THE COMMISSIONER: I see, all right. Okay, and what was

1 2	the second part of the question, sorry?
3 4 5 6	CR SCANDRETT: Q. Mr West, do you recall that the other part of the proposal of the diversion of funds, if you wish, was by reducing services at the RRC hours of operation?
7 8 9 10 11	A. Yes, I do. That was also upsetting. From an environmental point of view the RRC is doing a wonderful job, they really have top recycling provisions for green waste and so forth, so they reduced the hours which I think
12 13 14	is a huge loss on the part of the community, so the whole thing was just really messy and the net result was either way the community was going to lose out.
15 16 17	Q. Just summing up, if I may ask you: so, do you feel these were decisions of the whole of the council?
18 19	THE COMMISSIONER: I reject that.
20 21	CR SCANDRETT: Okay.
22 23 24	Q. Do you think these decisions were being discussed in briefings not available to the public?
25 26	THE COMMISSIONER: I reject that.
27 28	THE WITNESS: I'm not sure about the briefings but
29 30	THE COMMISSIONER: How would be know?
31 32	THE WITNESS: Sorry, it was not the view of all
33 34 35	THE COMMISSIONER: Stop, please, sir. How would the witness know that?
36 37 38 39 40 41	CR SCANDRETT: Commissioner, I think it's sort of by omission because he stated before that those briefings were not public and that he felt that they - a certain matter, which was the matter in discussion here, was already defined in the briefings prior to the council.
42 43 44	THE COMMISSIONER: Well, that was his perception of what happened at the meeting.
44 45 46	CR SCANDRETT: Perception, yes, that's right.
47	THE COMMISSIONER: So he's given plenty of evidence about

1	that. I think there's no controversy that the briefings
2	were not open to the public, so asking a witness what he or
3	she thinks happened in them is not going to help me.
4	
5	CR SCANDRETT: Yes. I would like to thank the witness for
6	his time today. Thank you, I'm finished now.
7	
8	THE COMMISSIONER: Right. Mr Parish, anything arising?
9	
10	MR PARISH: No.
11	
12	THE COMMISSIONER: Thank you for coming along today in
13	giving your evidence and answering your summons.
14	A. Thank you for allowing me to - yeah.
15	Thank you for afforming me to yourn
16	Q. You are excused from further attendance under your
17	summons and free to go.
18	A. I'm sorry?
19	A. 1 III SOLLY:
	Q. You're excused and you can go on your way.
20 21	Q. You're excused and you can go on your way.A. Would you like me to attend again next week, because
22	that was going to be on the (indistinct).
23	O Have a short to Ma Daniel T think Ma Daniel has account
24	Q. Have a chat to Mr Broad, I think Mr Parish has covered
25	all the areas he wished to address you with, but just check
26	with Mr Broad on your way out.
27	A. Okay, that's perfect.
28	
29	THE COMMISSIONER: We're well into the luncheon
30	adjournment, shall we resume at quarter past 2 or?
31	
32	MR PARISH: Yes, Commissioner.
33	
34	THE COMMISSIONER: Is that sufficient?
35	
36	MR PARISH: Yes, yes, definitely.
37	
38	THE COMMISSIONER: Yes, all right. I'll adjourn until
39	quarter past 2.
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41	<the td="" withdrew<="" witness=""></the>
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43	LUNCHEON ADJOURNMENT
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UPON RESUMPTION

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THE COMMISSIONER: Yes, Mr Parish.

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MR PARISH: John Burgess.

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<JOHN BURGESS, sworn:</pre>

[2.21pm]

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THE COMMISSIONER:

Thank you, Mr Burgess. Mr Parish.

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<EXAMINATION BY MR PARISH:</pre>

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MR PARISH: Q. Thank you, Commissioner. Mr Burgess, can I start with some personal background and then I'll move to your role within the council because I understand you held Can I start with some personal several positions. background, how long you've lived in the shire and your vocation generally?

Thank you, Commissioner. My next witness is

I don't live in the shire, I live on the Sure. I used to commute down Monday morning and central coast. go home Friday afternoon. I lived in a suburb called Bateau Bay in the previous fabulous Wyong Shire, now part of Central Coast, and I'm a very unhappy ratepayer having to pick up the debts, seeing as I was in charge of finance at Wyong Shire.

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THE COMMISSIONER: Q. That's another Commissioner's problem, I think.

30 31 It is, Commissioner.

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MR PARISH: Q. When did you commence working in this council?

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Oh, my birthday in August of - the year eludes me, it was seven years, so it would be 2014, August 2014.

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What was your role at the council at that time? Q. I initially came here as a contractor to assist the council with the development of a package they had for some considerable time, it was a meeting package. That brief was for about two months, I returned home and received a phone call from the council asking whether I'd come back and act in the role of human resources until they went through a recruitment process. I held that role, that morphed into include risk about six or eight months later. And then over time, I think about three years ago, they changed the role from manager organisation development to

group manager organisation development. Those dates may 1 2 not be absolutely perfect but I'm sure your records 3 will ... 4 5 I might be able to show you a document in tender 6 bundle A. Page 4 of tender bundle A. 7 Page 4, "Organisational structure". 8 9 That's the one. It says 28 April 2015 and this is version 8 as at 30 September 2016. You're in there as 10 three-year fixed term on the right-hand side about the 11 12 middle, manager organisational development. sound about right at that time? 13 That's correct. 14 Α. 15 Q. 16 And, how long did you hold that role? 17 Α. Assuming that they are, the name change from manager organisation development to group manager --18 19 20 Q. Yes. 21 Α. -- it would have been for a period from May 2015 until 22 April or thereabouts, 2021. 22 23 Q. On 22 April 2021 what role did you then assume? 24 25 Α. Unemployed. 26 27 Q. Post your unemployment role did you have another role 28 in council at that time? 29 Α. No, I did not, I --30 31 Q. Can I ask whether, before 22 April 2021, your role did 32 in fact change from group manager organisational 33 development and you held temporary roles further up the 34 chain, as it were? 35 Α. Sorry, they were acting roles --36 Q. 37 Yes. -- for very short periods of time. 38 Α. 39 Can you tell me what those acting roles were? 40 Q. One acting role was for a very short time for finance. 41 Α. One was for assets, I think it was called back then, and I 42 43 think that became project delivery. And I acted on occasion for the deputy general manager operations, finance 44 45 and risk in his absence for a short period. 46 47 Q. Any other roles that you can recall?

1	A. Not that I can recall.
2	O Hans was the action manned manner for a time O
3	Q. Were you the acting general manager for a time?
4 5	A. Oh, recently?
	Q. Yes?
6 7	
8	A. For a week, yes. My apologies, I forgot that one.
9	Q. Obviously a memorable position. I think my questions
10	will mainly focus around your time as manager and group
11	manager of organisational development, but by all means if
12	you feel the need throughout your answers to distinguish
13	between any roles, let me know.
14	between any revee, rec me known
15	Who did you report to as manager or group manager of
16	organisational development?
17	A. The deputy general manager operations, finance and
18	risk.
19	
20	Q. Was that Mr Barry Paull for most of your time?
21	A. Yes.
22	
23	Q. How many staff did you manage in your role?
24	A. At the commencement, probably around about six or
25	seven, and as risk - once risk was added and changes -
26	minor changes to part of the operations of organisation
27	development, about 16 or 17.
28	
29	Q. As part of your role were you required to attend
30	briefing sessions with councillors on most Wednesdays of
31	the month?
32	A. No, rarely if ever, except at the invitation of the
33	general manager or the deputy general manager.
34	
35	Q. Were you required to attend council meetings?
36	A. No, again at the request of the general manager or the
37	deputy general manager; unless of course if I was acting up
38	in Mr Paull's role.
39	O And that did because from time to time that were
40	Q. And that did happen from time to time, that you
41	attended council meetings and you did from time to time
42	attend briefings? A Not yes briefings I attended irregularly depending
43 44	A. Not - yes, briefings I attended irregularly depending on what the issues were if they were risk-based issues. I
44	did attend council meetings irregularly depending on the
46	reports that may have been listed on a business paper, but
46	that would normally have been directed towards
71	that would hormally have been directed towards

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- I apologise, this is probably chronologically a question I should have asked earlier, but prior to 2014 were you working in other councils or in respect of other local government roles?
- No, I wasn't, I was working for myself after I had a bout of prostate cancer.

9 10 11

- Q. So, you were an independent contractor before you took on your role in 2014, roughly?
- Yes, I was; I was involved with my son's business.

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- In your other roles as an independent contractor did you interact with other local councils at all? Was this your first experience dealing with local government and councils?
- No. I have previously held roles as general managers. I have been since the commencement of my career of town clerk way back when, for a little country town called Glen Innes where I was town clerk appointed in 1982. there to go to Wyong where I held a variety of positions at Wyong: finance, corporate services, deputy shire clerk, and acted for the shire clerk for an extended period when his wife was very, very ill with brain cancer.

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Did you have occasion to attend either briefings or Q. council meetings of Wyong Shire Council from time to time? At Wyong I was required to attend all meetings of Wyong Council did not have formal briefings, we had weekend workshops where we spent time on strategic In terms of the business paper, was a business paper prepared by the general manager and all questions were asked either in the chamber or directly to the general manager prior to the meeting, but in terms of formal briefings rarely, if ever.

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- Can I ask you about your experience in dealing with briefings in this shire council, and given when you commenced working here I might just break it up between the 2016-2020 term and the 2012-2016 term. Can I first ask you about your experience, if any, with briefings during the 2012-2016 term?
- Oh, Commissioner, with respect, as I say, I rarely attended, but the ones - the briefings and the council meetings I attended seemed to be quite cordial.

.01/04/2022 (5)

- Q. In 2016-2020 was that your experience as well, in respect of briefings?
- A. Briefings were by and large in that period, oh, I would say depending on the subject, convivial; on other subject issues, such as Station Street or some of the hot issues around at that stage, they were very, very caustic.
- Q. And this is in briefings as distinct --
- A. In briefings.

stations.

- Q. Yes. Did you ever get reports either in your role as organisational development manager or from the staff that you directly managed about people's impressions of councillor behaviour in briefings in the 2016-2020 term?

 A. I would get some comments from my staff and my comment to them very strongly was, "Council staff were always to report to the council, the council then makes a decision, it's then up to the staff to implement that decision". Staff used to listen to 2ST and I directed that be turned off as a result of what I was hearing on the radio
- Q. Can you be specific about what you were hearing on the radio stations and what led you to the conclusion that the best thing to do was to turn the radio off?
- A. Specifically only to the extent that I can recall that, after council meetings 2ST would have a session and it invariably was negative towards the council and that was affecting my staff in terms of the perception, because they not only work for the council they also lived in the community and thought it was unfair, as staff, that they didn't have a voice and they should not be treated as such in newspapers or in the radio.
- Q. Were the negative things being broadcast on the radio coming from the journalists who were interpreting what was happening in the meetings or was it councillors speaking to 2ST?
- A. A combination of both.
- Q. So, your evidence is that there were councillors going on 2ST post meeting being critical of council staff?
- A. And the council process, yes.
- Q. Can you give me any specific examples that stick in your mind of that sort of behaviour?

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- But in terms of the negative statements that caused you to decide to turn off the radio, where were those comments by and large coming from if there was a theme that came through?
- Principally about the activities of the councillors in the chamber.

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- You talked before about your instructions to staff about their role to report to the council governing body and to implement what the council governing body did. understand that to mean that you were clear on the distinction between operational and strategic when it came to the operation of council?
- Very much so.

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- In your view, and I'll ask at a general level first, was there a stepping over the line or a transgression by councillors into the area of operational?
- Can you be a little more clear? Are you saying from my role as organisational development?

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- I'll start with from the perspective of your role. Ιn your experience or in your view did councillors or the governing body intrude on operational matters?
- In organisational development, no.

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- Did you gain an impression from things you heard or things you witnessed that that was happening in other areas of the council?
- Α. Yes.

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- Did that come partly from criticisms of staff or negative matters conveyed in these 2ST radio grabs post meeting?
- Α. No.

- Q. Can you explain what that --
- Comments about councillor interference came directly 45 from other managers who sought my advice as to what they 46 47 should properly do.

.01/04/2022 (5)

Q. Can you give me some examples of instances that brought those other members of staff to you?

A. Yes. One incident where the then mayor had the approval of the general manager to address the

infrastructure staff in how to fix potholes. So, all staff were brought in and they were directed by Councillor Halstead, or Mayor Halstead at that stage, as to how they should fix potholes, and some of the staff were castigated.

The managers of those staff were - one couldn't accept that permission had been given for a councillor to tell the staff how to fix potholes, albeit recognising that Councillor Halstead was in fact a qualified engineer, but the staff themselves in an attempt to make sure that they were safe had in fact engaged the USU to represent them and say, why do we have to attend a compulsory pothole filling exercise?

And there were many other like comments from managers who were so unsure of their own role; I would initially direct them, having listened to them, send them to Mr Paull or to in fact go and discuss with the general manager those particular concerns. I then started getting those same concerns from the general manager and from staff who were in attendance at the meetings for all sorts of issues, particularly bullying.

- Q. Do I understand your evidence just then that the general manager was coming to you in your role as operational risk manager to discuss issues of bullying from the council?
- A. Correct.
- Q. Is that the right way around? Thank you. Can you give I'd better put some timeframes around that first. When was that happening? Perhaps I should start with the pothole incident, do you recall roughly when that was, given that I think Councillor Halstead was mayor between 2016-2018?
- A. It started in reality it started after Councillor Gair was re-elected as mayor. I think that's when, from my professional view, not going to meetings but occasionally sitting in and then moving off, that's when the meetings seemed to become very caustic.
- Q. In respect of the potential transgression of the

No, I think from my point of view, being a former general manager, I saw some councillors from their point of view seeking information, but I think the role of seeking information on occasions transgressed into trying to influence staff in potentially recommendations and reports to council, and that seemed to be common in the planning area.

Do you recall if there were any specific council policies around the information and the way that staff interacted with councillors?

There was the Code of Conduct. I think from memory, I think, there was a - whether there was a policy or certainly a general manager directive that staff should not interact with councillors, be pleasant, and refer the councillors to her or to the deputy general mangers.

THE COMMISSIONER: Is a policy of that kind important Q. in the ordinary function of local government in your view? Absolutely, Commissioner.

- Q. Can you tell me why?
- Back in my days in Glen Innes, which was a small country town, different dynamics obviously, and to Wyong which was growing, an organisation that prided itself in having great governance systems; it was to stop councillors knowingly or unwittingly approaching staff to try and influence. That was to lock out that influence long before at Wyong and Glen Innes before the local government department brought in their Code of Conduct.
- Q. Do you have a view about the effects it may have on an organisation when that policy is not adhered to? Absolutely destructive. I saw that when I went to Auburn, it was absolutely chaotic and destructive, and it pitted staff against each other, it pitted councillors against councillors, and I think that's what we were seeing played out here.
- Who do you think has the primary responsibility for ensuring that policy is upheld? General manager. Α.
- Q. Do you think the councillors bear responsibility to

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- A. I think very progressive councils understood their role very clearly; whether it was written or unwritten, they didn't transgress. But in most cases, certainly in the case of Glen Innes, Wyong and Auburn when those sort of policies went to the councils the fair-minded councillors adopted those very, very quickly.
- Q. And in a council where there is such a policy is it fair to say that the councillors bear a significant part of the responsibility not to overstep their proper role?

 A. Correct.

THE COMMISSIONER: Thank you. Yes, Mr Parish.

- MR PARISH: Q. Given your experience, Mr Burgess, and your reference to the Code of Conduct do you think it's sufficiently clear to councillors that it is inappropriate to transgress into areas of operational?
- A. Yes and no. Yes, if you're a reasonable person, the Code of Conduct would provide the guidance. No, if the councillor or a staff member was of a mind to breach that, it wouldn't matter what Code of Conduct you had or who imposed it or how it was written.
- Q. Could I ask you about some evidence before that you gave about the general manager coming to you about bullying that she was witnessing at council meetings. Firstly, do you recall roughly when the time period was that that happened?
- A. From memory, it was after the fires in 2020, January 2020, and pre-COVID, so it would have been January through to March-April of 2020.
- Q. Were the matters of bullying that the general manager was raising with you in respect of her or other staff that she was witnessing being bullied in these meetings?

 A. All of the above.
- Q. In your role as someone who had to deal with risk, how did you deal with a general manager coming to you and saying that she was being bullied by councillors?

 A. Firstly, I spent some considerable time watching council meetings that I hadn't bothered to watch, and observed the behaviour and the treatment that was directed towards Miss Prendergast and other staff in the room.

.01/04/2022 (5)

I then spoke to, certainly to our lawyers, Sparke Helmore, to seek some advice from them because they had represented - they have a number of councils they represent in this region and across New South Wales, and Murray shire had just been sacked or previously been sacked for issues where the council had not put resources into work health and safety and provided a safe workplace. The Act is very clear, the councillor shall provide a safe workplace, as shall the general manager, and that was clearly not evident from the council meetings that I saw.

- Q. And when you went back and watched those council meetings other than the impressions that you've just given, what was your view on the way that the councillors were conducting themselves both in respect to each other and to members of the public from time to time who were at the meetings?
- A. Can I answer that in two parts, please?
- Q. Certainly.
- A. There were certainly councillors who did not participate directly or indirectly in some of the comments that were being made across the chamber.

The mayor was being taken to task on every part of the Code of Meeting Practice in his chairing of the meetings by potentially three of the councillors and I can name those councillors if you so desire.

Q. That's not necessary at this stage, unless the Commissioner wants to hear the names?

THE COMMISSIONER: I'd like to know.

- Q. Yes, please, who do you put into each category? I think you started by saying there were some who didn't engage in that conduct, so however you want to answer it you can by exclusion or inclusion?
- A. I'll name the councillors who didn't.
- Q. Yes.

 A. I won't include or exclude the mayor, Councillor Gair at that stage, but Councillor Markwart, Councillors Nelson, Councillor Grahame was his first I'm sorry, I can't think of his --
- Q. I'll show you the page of the annual report with their

1 2 3 4	photos, that might help you; it certainly helps me from time to time. A. Thank you, Commissioner.
5 6 7	MR PARISH: Q. Page 180 of the bundle you might have in front of you there.
8 9	THE COMMISSIONER: Exhibit A, Volume 1?
10 11	MR PARISH: That's correct.
12 13 14	THE WITNESS: Councillor Grahame alphabetically. We'll go through them, if that's appropriate?
15 16 17	THE COMMISSIONER: Q. Yes, the answer is, yes. A. Councillor Andrews, Councillor Markwart, Councillor McLaughlin, Councillor Nelson, and Councillor Whipper.
19 20	THE COMMISSIONER: Thank you. Mr Parish.
21 22 23	MR PARISH: Q. Well, I may as well then ask, who were the three who you did view as behaving inappropriately?
24 25 26	THE COMMISSIONER: Well, isn't it obvious? I withdraw that, you can ask the question.
27 28 29	MR PARISH: People who are listening to it don't have that information.
30 31	THE COMMISSIONER: Yes, I understand.
32 33 34	THE WITNESS: That was Councillor Scandrett, Councillor Halstead and Councillor Turland. Again, it was issue-based.
35 36 37 38 39 40 41	MR PARISH: Q. Yes, thank you. Can you give me your impressions of how the meetings were chaired? Was it your view that whomever was chairing, I take it, to usually have been Mayor Gair was doing the best they can, or did you think that there were things that could be done differently there?
42 43	A. Yes, I think given the circumstance.
44 45 46 47	Q. In your experience having dealt with other councils had you ever witnessed behaviour of councillors to the point that a general manager felt bullied, accepting that you yourself were a general manager from time to time?

Q. And, just to round that out, although the answer probably follows, do I take it then that this behaviour that you saw when you went and reviewed the meetings was behaviour you had not experienced or seen in other councils that you had been involved in?

A. Never.

Q. Can I ask your impression of how behaviour of councillors affected other senior staff in the executive level, including the general manager? Do you have the view that that affected how they did or could do their jobs?

A. I don't believe that the councillors' behaviour affected the three executive members to the extent that they tried to shield the staff in their direct reports from any criticism that may have occurred.

 In the initial days, early days, I guess they put it down to the issues at hand, but as it continued, and there were no resolution of long-standing issues around Station Street and others, and the deputy general managers and the general manager became threatened whether it was in council meetings or by texts or by direct phone calls, they still continued to, in my view, put the community first and try and deliver services this council had agreed through the community plan and the delivery plan, operational plan, to deliver. They protected the finances of this organisation, they did a great job of that. So, in essence, they shielded the staff where they possibly could.

Q. We have some evidence that, at least in the perception of some who worked within the staff, that over time senior staff executives became defensive and had to focus on managing councillors rather than more freely perform their role; do you have any view on that? Do you disagree or agree?

A. I think there were elements of that that existed but I don't believe it was a strong element.

Q. What about staff who reported to you or staff outside the senior or executive levels? Do you have a view about whether, if they had to come into contact or interact with councillors, they were defensive or unable to fully equip themselves in their role?

A. No, I don't have a view on that.

1 2 3 4	THE COMMISSIONER: When you say "defensive" that might mean different things to different people. What are you driving at?
5 6 7 8	MR PARISH: I think the evidence yesterday, Commissioner, it might have been, was that senior executives had to pivot towards more managing of councillors and their personalities rather than fully equip their roles.
10 11	THE COMMISSIONER: Yes.
12 13 14	Q. You understood that was what Counsel Assisting was asking?A. (Witness nods.)
15 16 17	THE COMMISSIONER: Yes, just me again.
18 19 20 21	While Mr Parish is conferring. Mr Riley, I do apologise, I didn't acknowledge your appearance. Obviously enough, you have leave to appear for Mr Burgess while he gives his evidence, but I do apologise for that.
22 23 24	MR RILEY: Thank you, Commissioner.
25 26 27	MR PARISH: I was going to move on from the topic of Mr Burgess's impressions on how that affected staff, if that's okay.
28 29 30	THE COMMISSIONER: Yes.
31 32 33 34 35	MR PARISH: Q. Mr Burgess, did you ever witness or have come to your attention any allegations of disclosure of confidential information by councillors? A. No.
36 37 38 39	Q. Did you ever witness or hear of staff limiting information that was to go up to councillors? A. No.
40 41 42	Q. Can I ask your general impression about the culture within the council staff. There was some conclusions after the interim administrator was appointed that the workplace

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organisation. impressions?

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46 47 Do you have any view on those conclusions or

and occupational health and safety risks within the

may have been toxic and that there were reputational risks

There were parts of the organisation, minor parts of

the organisation, that were toxic. Any organisation has within its structure individuals who can change their management style to get a better outcome, to be more consultative. What the interim administrator has gleaned from his discussions with staff, I don't know, I've not been privy to those, they're not being shared, they certainly weren't shared when I was here, but from a general point of view the staff in this organisation, when I turn my mind back to things like the fires, the droughts, the fires, the floods, the COVID and the delivery of services during COVID, an organisation that was so heavily splintered would never have delivered services to the community as they did.

- Q. We've had some evidence from a witness that after the bushfires she said, "It was like it would have been better if the council had not even been here", or, "It was like they weren't even here", and she didn't include staff members in that.
- A. Sorry?

- Q. And she didn't include staff members in that, she praised staff members. Was that an impression you ever got in the community when you were at the council?

 A. Yes. Yes, with the exception that the staff I don't
- believe received the praise they should have from their own councillors as a result of what they did during those fires. They were a broken unit as a whole on 6 January 2020 when I returned and I immediately brought in external assistance with some psychological counselling.

They had worked tirelessly to assist the community. As a result of that and then the move to COVID, yes, I think they had recovered when COVID lockdown came along, but in general, yes, they had done a great job and I don't think they ever received any recognition, particularly for keeping things like water in pipes, in reservoirs so they could fight fires; or taking staff out to restart the Bundanoon sewerage - water treatment plant which had been impacted by fire and they had to get that plant working again. All of that went unsaid, all of it.

Q. In your view were the 2016-2020 councillors as a governing body providing effective civic leadership to the local community? And you can break that up into certain time periods if you have different answers for different times.

3 4 5 6 7	Q. In your view, was that partly caused by the way they conducted council business before the fires, as in, was it a lack of preparation and engagement on some issues which led to their ineffective leadership, civic leadership, after the fires?
8 9 10	A. Look, I really don't think I'm in a position to comment on that.
11 12 13	MR PARISH: Commissioner, I was going to move on from specific topics.
14 15	THE COMMISSIONER: Yes.
16 17 18 19	MR PARISH: Q. Have you been contacted by any councillors since the announcement of this inquiry? A. No.
20 21 22 23	Q. Is there anything else you wish to say at this stage that pertains to the terms of reference? A. No.
24 25	THE COMMISSIONER: Is there an application?
26 27	CR SCANDRETT: Yes, Commissioner.
28 29 30 31 32	THE COMMISSIONER: Mr Riley we'll have to perhaps make space for you so you can - I'm sorry, Mr Riley take Mr Parish's place so you can be heard and transcribed. In case there's a need to make objection, Mr Parish can shout.
33 34	What are the topics?
35 36 37 38 39	CR SCANDRETT: Thank you, Commissioner. The matters I'd like clarification on from the witness, please, will be the meetings that were attended, just refining that because I found some concerns in that space.
40 41 42 43 44	The fact that Mayor Gair was excluded from his comments regarding councillors and the chairing of meetings. I'd like to also ask a little about his experience at Auburn Council because he's introduced that.
45 46	THE COMMISSIONER: Why would that matter?
47	CR SCANDRETT: Well, Commissioner, Mr Burgess was making

A. I would say no from the time of the fires forward.

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comment about behaviour at other councils, such as Glen 1 2 Innes and Auburn and so on, and my recollection, sir, is 3 that Auburn was a very interesting council and had some behavioural matters reported in the press, so I'd like to 4 5 just ask his qualification of that, please. I may have one 6 matter arising from that, sir.

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THE COMMISSIONER: No. stop. I think Mr Burgess's evidence about Auburn was said in the context of his wide experience in local government in observing other councils. What relevance is it of the particular issues that arose at Auburn that you wish to ask the witness about?

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CR SCANDRETT: Well, I guess we were, again, focusing on conduct and behaviour at other councils by councillors, and I think that Auburn seemed - there was some matters in the press that were - required the intervention of government, obviously had some issues with (indistinct).

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22 23 THE COMMISSIONER: Sure, I think it's common knowledge that Auburn had some issues, but unless I'm confusing councils in my own mind, but in any event what does it - I must say, councillor, I'm struggling to understand how that's relevant to me.

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Mr Burgess referred to Auburn in the context of things he saw or did not see at other councils in answering But how about, rather than Counsel Assisting's questions. take any more time on it, you ask your first question and when we get to that topic I'll rule on it on a question-by-question basis, but at the moment I don't see how it arises.

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Yes. CR SCANDRETT: And, Commissioner, I'm sorry, I did not mention the evidence about 2ST where I'd like to ask some dates and things like that. I'll start with that, if you prefer?

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THE COMMISSIONER: Ask your first question, we'll see how we go.

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<EXAMINATION BY CR SCANDRETT:</pre>

[3.10pm]

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CR SCANDRETT: Q. Mr Burgess, good afternoon. evidence regarding 2ST and the direction you gave to staff to turn the radio off in the building, could you tell me if you kept a diary of those broadcasts that you're saying

1 2 3	were not helpful to council? A. No.
4 5 6 7 8	Q. And, if you didn't have a diary, did you keep any notes whatsoever as to who was speaking on 2ST? You mentioned that Mayor Gair was there. Did you keep any notes of any other councillors speaking on 2ST? A. Yes.
10 11 12	Q. Are they notes that you have with you here today?A. No, they're from my recollection.
13 14 15 16 17	CR SCANDRETT: Right. Well, Commissioner, I would tender that those notes might be relevant to the discussion and timelines that have been already covered in this inquiry. I don't know whether it's possible for those notes to be obtained.
18 19 20 21 22	THE COMMISSIONER: Take it up with Counsel Assisting, councillor. That's a matter you can take up with Counsel Assisting.
23 24	CR SCANDRETT: Thank you.
25 26 27	THE COMMISSIONER: They're not here, so I think that's as far as it can be taken at the moment.
28 29	CR SCANDRETT: Yes.
30 31 32 33 34 35	Q. Mr Burgess, you talked about operational versus organisational and planning. Did you keep any records in the council system or otherwise of councillors' calls and visits to the staff and whether they were appropriate in terms of the delegations given?
36 37	MR PARISH: I object to that line of questioning.
38 39	THE COMMISSIONER: What's the objection?
40 41 42 43 44	MR PARISH: It doesn't follow at all from the first part of Mr Scandrett's question about operational and organisational structure issues about the keeping of notes of particular staff.
45 46 47	THE COMMISSIONER: Yes. You may have to - put in that way I don't think it's a fair question, so ask what you want to get at in a different way and we'll see if we get there in

a way that's fair to the witness, but I don't think in that 1 2 form it's fair. 3 CR SCANDRETT: 4 Q. We had very clear guidelines, 5 Mr Burgess, as you will recall and they were updated on the access to executive senior staff and the delegations in 6 7 So, when I heard you say at 2.42 this afternoon that the councillor interference with staff, and 8 the staff were incensed, and the staff got 2ST to protest 9 in relation to the pothole lecture by Councillor Halstead 10 that you've given evidence on, I'd just like to know if 11 12 there were records kept of those processes and those councillor calls and visits that were allegedly 13 inappropriate according to the approved delegations? 14 15 16 THE COMMISSIONER: No, that question's got too many 17 propositions in it. I think what you want to know is this. 18 19 Mr Burgess, were there records kept of interactions between councillors and staff that were reported as being 20 21 in breach of the policy? 22 If they came to me, Commissioner, yes. 23 THE COMMISSIONER: 24 Yes. 25 Consequent to that, Commissioner, 26 CR SCANDRETT: Q. 27 there was a councillor request system which Mr Burgess was - would have been well aware of where --28 29 THE COMMISSIONER: Councillor, I said earlier today that 30 31 when you are asking your questions, if you want the witness 32 to agree with a proposition, it's very unfair to assume in 33 your question that the witness will agree. I'm sure it's 34 not a matter of controversy, I've seen it in the papers --35 36 CR SCANDRETT: Thank you --37 38 THE COMMISSIONER: -- but if you want Mr Burgess to agree 39 to a proposition you should put it to him and give him the 40 opportunity to respond. 41 CR SCANDRETT: 42 Thank you. 43 44 Q. Mr Burgess, are you aware of the councillor request system? 45

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Yes.

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Do you recall the statement from general manager Prendergast at the time stating that one councillor was the clear - my words here - the clear winner in terms of number of matters referred through that system as per the directive?

Sorry, what's the question, Commissioner?

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THE COMMISSIONER: I'm not sure myself. What's the question?

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CR SCANDRETT: Thank you.

what I'm saying?

No.

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Mr Burgess, are you aware of the statement that the general manager Prendergast made as to the number of requests made through that system, that the level of the number of requests per councillor, each councillor?

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THE COMMISSIONER: Is the witness aware of statements made by the general manager, when, at what time?

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CR SCANDRETT: Q. That would be variously in this term, 2016-2020, are you aware of any statements made by the general manager as to the level of council requests by councillors?

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On the matter of meetings, Mr Burgess, you made some evidence there as to which meetings you attended, which briefings you attended, generally you were only attending those - you said - let me qualify it: did you not say that you only attended briefings, council meetings and so on as necessary for the roles you were in generally? Α. Correct.

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Accordingly, Mr Burgess, the meetings you later said you attended, the council meetings - bearing in mind they would be some, as you've just said, you attended as per

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No.

1 2 3 4	your role at the time - were those meetings that you've reflected on ones that you regularly attended? Did you regularly attend council meetings?
5	THE COMMISSIONER: I'm sorry.
6 7	MR PARISH: I object.
8 9 10 11	THE COMMISSIONER: I think you'll have to withdraw that and start again.
12 13	CR SCANDRETT: Thank you, I withdraw that.
14 15 16	CR SCANDRETT: Q. Mr Burgess, did you attend regularly council meetings? A. No.
17 18 19 20	THE COMMISSIONER: I think his attendance at meetings has been well covered, I think.
21 22 23	CR SCANDRETT: Yes. Where I'm going with this, Commissioner
24 25 26	THE COMMISSIONER: Don't tell me, you ask your next question and we'll see where we get to.
27 28 29 30 31 32	CR SCANDRETT: Q. Mr Burgess, you've since given evidence later in your appearance today about the quality of the meetings and the interactions across the chamber; you talked about - you named councillors at about 2.50 this afternoon that didn't participate in the comments across the chamber; is that correct?
33 34 35	THE COMMISSIONER: Yes, it is.
36 37 38 39 40	CR SCANDRETT: Q. And you then named three councillors but you then made the point that Councillor Gair was not part of that. Could you qualify what you were trying to say there about Councillor Gair?
40 41 42 43	MR PARISH: I object to the form and coherence of that question.
44	CR SCANDRETT: I might have to reformat that.
45 46 47	THE COMMISSIONER: If you can, yes.

Mr Burgess, you stated that Councillor 1 CR SCANDRETT: Q. 2 Gair - you did not include Councillor Gair in your comments 3 about comments across the chamber about councillors; could 4 you explain why? 5 Councillor Gair was the chair of the meeting. 6 7 Q. Right, as mayor? Α. Correct. 8 9 Are you aware, Mr Burgess, of council's policy of 10 communication with the media? 11 Yes. 12 Α. 13 Could you comment on whether all media were receiving 14 15 communications from council promptly and equally? 16 THE COMMISSIONER: 17 Q. Was it anything to do with your 18 role, Mr Burgess? 19 No, Commissioner, it was not. 20 I think that answers that question. 21 THE COMMISSIONER: 22 23 CR SCANDRETT: Commissioner, at one point Mr Burgess was 24 acting general manager and at another point --25 THE COMMISSIONER: For a week. 26 For one week, he said. 27 His evidence was he acted in the general manager's role for 28 one week. 29 Yes. CR SCANDRETT: So, there was a period at which he 30 31 was responsible for those communications --32 33 THE COMMISSIONER: Q. Mr Burgess, in those seven days do 34 you have any recollection of media releases going to media 35 on certain issues? 36 Only the fact that the council had been dismissed and 37 that went to every media outlet from the media team. 38 39 THE COMMISSIONER: Thank you. 40 CR SCANDRETT: I think there's a point I'm trying to 41 Q.

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MR PARISH: I object.

and, for example, in the libraries?

46 47 make here and it is, at any time were you aware that there

was different treatment of different media in the council

1	THE COMMISSIONER: What's the objection?
2 3 4 5 6	MR PARISH: Well, there's no temporal limits placed on that, for a very start; there's no real foundational basis upon which that question's put to him, it contains multiple assumptions and propositions.
7 8 9	THE COMMISSIONER: Yes. I'm also wondering what term of reference this goes to?
10 11 12	CR SCANDRETT: To No.4, sir.
13 14	MR PARISH: I still object. I've already given my submissions on (indistinct)
15 16 17 18 19 20 21 22	THE COMMISSIONER: Yes, in that form it's not fair to the witness because it has a few assumptions within it with which he may not agree. Rather than putting positive propositions you may be better, and it's a matter entirely for you, to ask more open questions. In a sense, ask the witness what he knew about things, without the assumed fact in it, might be a way you can ask that type of question.
23 24 25	CR SCANDRETT: Okay.
26 27 28	Q. Mr Burgess, what did you know about the matter, the various matters involving asbestos at the RRC and related contamination to various projects in the shire?
29 30 31	MR PARISH: I object.
32 33 34	THE COMMISSIONER: What's that got to do with any of the terms of reference?
35 36 37	CR SCANDRETT: Well, it's a communications thing again, sir.
38 39	THE COMMISSIONER: What's the ultimately issue you're wanting to tease out?
40 41 42 43 44	CR SCANDRETT: Mr Burgess was in charge of staff at that point in time during that period of those issues. I was actively involved in - I was concerned about those issues, but there was, apparently, a direction of sorts given to
45 46	staff to not participate in any matters to do with that. A number of councillors were interested in

1	THE COMMISSIONER: Matters to do with what?
2 3	CR SCANDRETT: The asbestos contamination at the RRC, sir.
4 5 6 7	THE COMMISSIONER: So, what is the direction you want to ask the witness about?
8 9 10	CR SCANDRETT: Was Mr Burgess aware of any instruction or direction given to staff to not be involved or not answer questions on that matter.
11 12 13	THE COMMISSIONER: Right.
14 15 16	Q. Can you answer that question? A. No.
17 18 19	Q. No, you weren't aware? A. No idea.
20 21 22 23	Q. Thank you. A. Not involved and I would doubt that sort of instruction would ever be issued by anybody in management.
24 25 26 27	Q. What causes you to make that second comment? A. Commissioner, the people who were in senior management of this organisation were people who were very ethical about what they did and how they did things.
28 29	THE COMMISSIONER: Thank you.
30 31 32	CR SCANDRETT: My last question arises from that answer.
33 34 35	Q. Mr Burgess, what is council's policy on whistleblowers, and did you have any interaction in that space in your various roles?
36 37	THE COMMISSIONER: When?
38 39	CR SCANDRETT: Primarily during that period.
40 41 42 43	THE COMMISSIONER: So, was there a council policy on whistleblowing from 2016-2020, first question?
44	CR SCANDRETT: Yes, that's correct.
45 46 47	THE COMMISSIONER: Q. Can you answer that question? A. Yes, there's a policy.

2	MR RILEY: I don't. Thank you.
4 5	THE COMMISSIONER: Mr Parish, anything arising?
6 7	MR PARISH: No, Commissioner.
8 9 10 11 12	THE COMMISSIONER: Thank you. Mr Burgess, thank you for coming today, I appreciate that answering your summons has brought you away from home on an afternoon where you'd probably be somewhere else, so I appreciate the effort given you've had to travel.
14	Should Mr Burgess be excused?
15 16 17	MR PARISH: Yes.
18 19 20	THE COMMISSIONER: Yes, you're excused from further attendance and thank you.
21	THE WITNESS: Thank you, Commissioner.
22 23 24	<the td="" withdrew<="" witness=""></the>
25 26 27	THE COMMISSIONER: And, Mr Riley, you don't need to raise anything with me this afternoon?
28 29	MR RILEY: No. Thank you.
30 31	THE COMMISSIONER: Thank you.
32 33 34 35	MR PARISH: That's all the witnesses for week one, Commissioner. The witnesses for week two are just being finalised now and will be up on the web shortly.
36 37	THE COMMISSIONER: Is Monday settled?
38 39 40 41	MR PARISH: Monday is not completely settled, no. I will say at this stage that we do have some further community witnesses first.
42 43	THE COMMISSIONER: Yes.
44 45 46	MR PARISH: That will be dealt with on Monday as best we can.
47	THE COMMISSIONER: Yes.

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2	MR PARISH: We'll then move into the week two
3	administrator, general manager, staff members, ex-staff
	members.
4	members.
5	THE COMMITTEE N
6	THE COMMISSIONER: Yes.
7	
8	MR PARISH: I think we should be able to possibly put up a
9	witness list for week three as well with all the
10	councillors.
11	
12	THE COMMISSIONER: I see. Well, the witness list for next
	,
13	week or, if it can't be the whole week, Monday go up
14	sometime this afternoon?
15	
16	MR PARISH: Yes.
17	
18	THE COMMISSIONER: Yes, all right, very good. Well, if
19	there's nothing further, I'll adjourn until 10am Monday.
20	Thank you.
21	mank you.
	AT 2 200M THE INCHIEN WAS ADJOURNED TO
22	AT 3.30PM THE INQUIRY WAS ADJOURNED TO
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